

CITIZEN'S CHARTER

RA11032

EASE OF DOING BUSINESS AND EFFICIENT GOVERNMENT SERVICE DELIVERY ACT OF 2018



Let us make Alimodian great again!





Republic of the Philippines Province of Iloilo

MUNICIPALITY OF ALIMODIAN OFFICE OF THE MAYOR



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MESSAGE

The Republic Act 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 is an essential tool to improve the delivery of services in the government sector and maintain honesty and integrity of government workers. This is our response to the call of strengthening the efficient and effective delivery of services to our constituents. This is an enhancement of R.A. 9485 or the Anti-Red Tape Act of 2007.

The new format of ARTA aims to enhance the current ARTA that we observe. This is our answer to the emerging demands of public service and effective measure to fight the presence of corruption in the process as we highlight transparency. It continues as both a directory and a direction for one who comes to our office needing to be served. Stipulated in this charter are the deliverable services, the responsible officer, the duration of the transaction, the forms to be used and the corresponding fees. Thus, this will give our constituents a quick glance of the services they are availing and enable our government workers to be responsive to the needs of our constituents. With the simplified and enhanced steps in the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, we will continue to deliver what is expected of us; provide efficient and effective delivery of services and work diligently to bring progress and development to our town and nation as a whole in we fight this crisis and overcome challenges ahead.

Kayang-kaya kung tayo ay sama-sama.

Thank you and God bless!

GEEFRE A. ALONSABEMunicipal Mayor

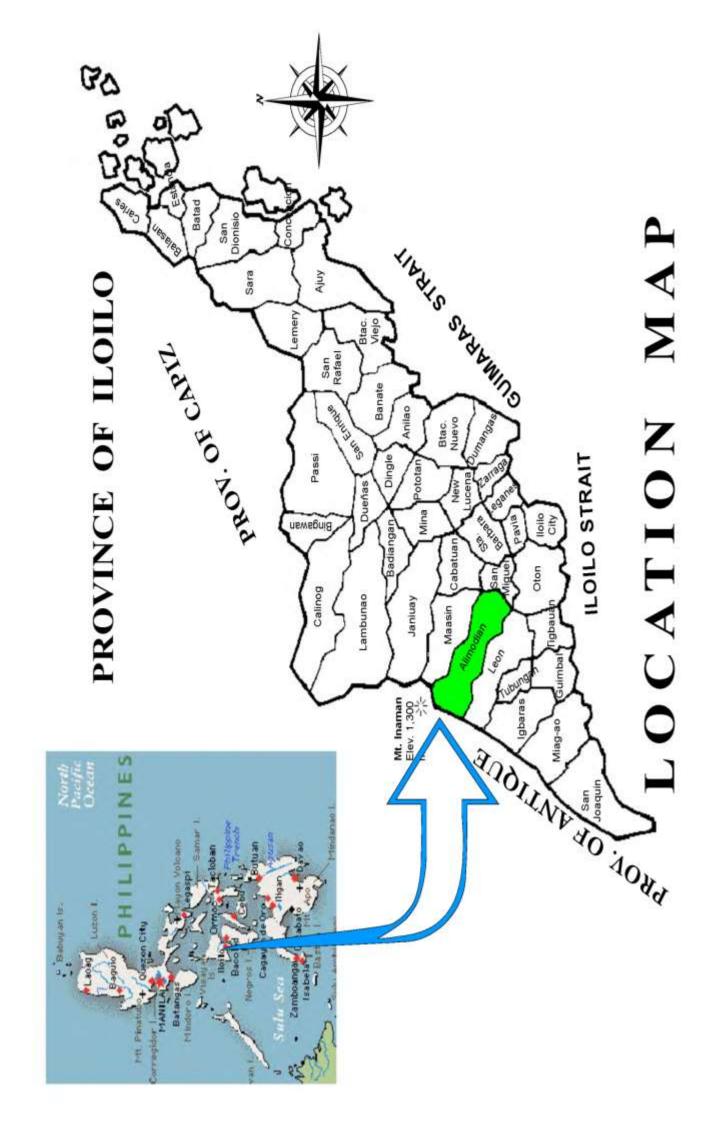
"Let us make Alimodian great again!"

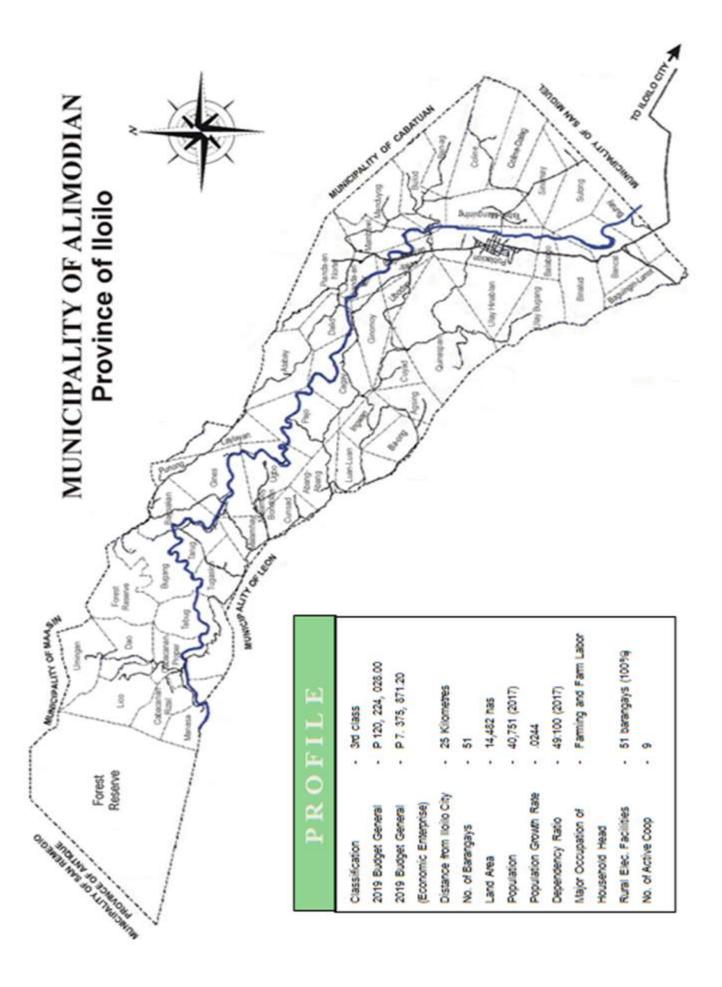
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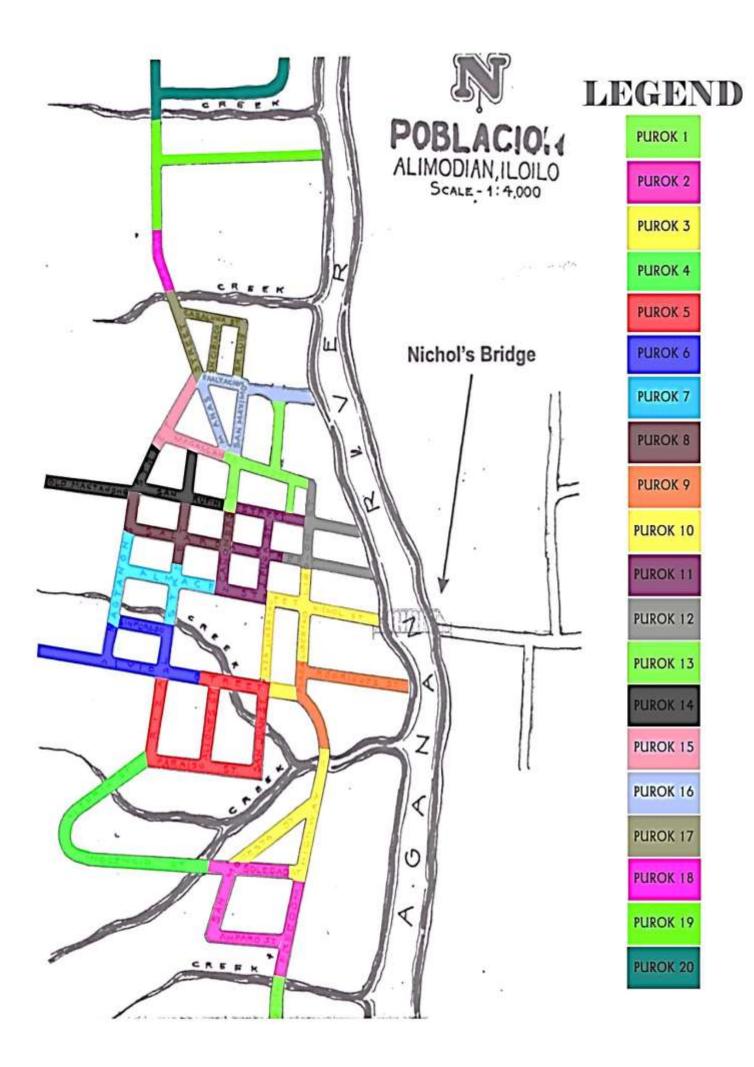
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MUNICIPAL PROFILE

A. Geophysical Characteristics

Alimodian is a third class municipality located at the southwest portion of Iloilo Province located in the coordinates of 10° 49′ 0″ N, 122° 26′ 0″ E. It is about 25 km northwest of Iloilo City and accessible through national roads passing through municipalities of Pavia, San Miguel, Oton and Maasin. Politically subdivided into 51 barangays that are clustered into 9 administrative districts. Its verdant plains and rolling hills cover about 14,482 hectares.

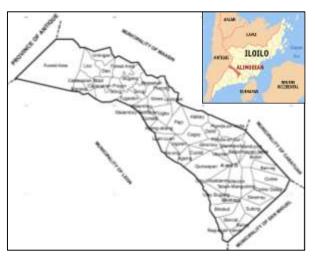


Figure 1. Location Map

1. Topography

Alimodian local topography is generally composed of 60% mountainous ranging from 18% to 50% in slope and 40% flat areas concentrated mostly on the southwest part of the municipality. Forestland has a slope of above 50%; and the area that has a slope of below 15% is located among the barangays of District 1, 2 and the Barangay Poblacion.

2. Climate

Local Climate is characterized by heavy rainfall from the months of June to September and dry season is from February to May. The month of October has a varying climate, and November to January is illustrated by cold climate. However, climate change has intervening factor in the inconsistency and unpredictable weather conditions. There are tendencies of typhoon occurring in the declared dry season and vice versa. This shift in weather pattern has been experienced in the present scenario.

3. Soil Type

Alimodian has five (5) types of soil namely; Luciana Loam, Umingan Fine Sandy Loam, Alimodian Clay Loam, Alimodian Soils Undifferentiated and Mountain Soils Undifferentiated. A total of 9,313.403 hectares is classified as Luciana Loam; Umingan Fine sandy Loam is 740.557 hectares, while Alimodian Clay Loam occupied 1,954.71 hectares; Alimodian Soils Undifferentiated has covered 1,204.28 hectares and Mountain Soils Undifferentiated has covered 1,269.02 hectares.

4. Total Land Area

According to the land classification, the Municipality of Alimodian, Iloilo consists of 10, 821 hectares of alienable and disposable land, 3, 371 hectares of public forest and 290 hectares of timberland. These constitute a total area of 14,482 hectares.

5. Forest Area

The total land area covered by natural forest is 1,097.66 hectares, in which, 8.57 hectares is part of the Maasin Watershed Forest Reserve, and 1,089.09 hectares belongs to the FFL. Prevalently, these areas are located in the barangays of Umingan, Lico, Dao, Manasa, Cabacanan Rizal and Bugang. Natural forest is composed of a closed forest canopy and fragmented, a dense growth of trees in which the top branches and leaves form a canopy, and light can barely penetrate to reach the forest floor.

6. Water Bodies and Water Production Areas

Aganan River is the largest river system of the municipality covering an area of 8,468.84 hectares, in which 59.59 hectares is part of Maasin Watershed Protected Area. One of its tributaries is the Anoy creek in Barangay Dao. Aganan River supply the downstream areas and its nearby municipality of San Miguel for domestic, agricultural and irrigation. Sibalom river of the municipality of Leon has an area of 992.17 hectares, followed by Mambawi creek with 1,486.53 hectares and lastly, the Ulay-tuog creek with 385.83 hectares. Existing health status of different watershed may capture concerns in terms of crop production and sustainability of water supply for domestic, agricultural and commercial use. Source of water sometimes dictates settlements.

7. Agricultural Profile

The area for agricultural purposes is 4,902.75 hectares or 33.85% of the total area of 14,482 hectares. Considered as an agricultural town, the main source of livelihood is farming. In fact, out of 4,902.75 hectares, total area planted with to rice is **2,285.00**or 46.61% wherein large percentage of it is rain fed while small portion is irrigated where source of irrigation is either open surface system, shallow tube well, diversion from the rivers or small farm reservoirs.

Total area for corn is **802.25** hectares or 16.36%; 589.25 hectares or 12.02% for banana; 446 hectares or 9.10% for lowland vegetables; 350 hectares or 7.14% for root crops; 218 hectares or 4.46%; 148 hectares or 3.03% for fruit trees, 58.5 hectares or 1.19% for high value crops; 3.5 hectares or 0.07% for coffee and 1.25 hectares or 0.03% for cacao.

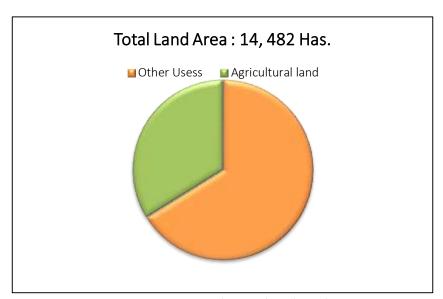


Figure 2. Total Agricultural Land Area

8. Political subdivisions (Number of Districts, Barangays)

Alimodian is composed of 51 barangays politically subdivided into 51 barangays that are clustered into 9 administrative districts which each district is composed of 5-8 barangay clustered based on their proximity and strategic development thrust. Out of 51 barangays, only one is considered as urban and the rest are rural barangays.

Table 1.1 Barangays clustered into districts

DISTRICT 1		DISTRICT 2		
1	Coline	1	Baguingin-Lanot	
2	Coline-Dalag	2	Balabago	
3	Sinamay	3	Bancal	
4	Sulong	4	Binalud	
5	Taban-Manguining	5	Buhay	

DISTRICT 3				DISTRICT 4				
1	1 Bagumbayan-Ilajas			Agsing				
2	Ban-ag			Ba-ong				
3	3 Bulod			Cuyad				
4	4 Mambawi			Quinaspan				
5	Manduy	og	5	Ulay-Bugang				
6	Ubodan		6	Ulay-Hinablan				
DISTRICT 5	·)		DISTR	ICT 6				
1	Atabay		1	Abang-Abang				
2	Dalid		2	Cagay				
3	Ginomoy	У	3	Cunsad				
4	Laylayan	l .	4	Ingwan				
5	Pianda-a	n Norte	5	Luan-Luan				
6	Pianda-an Sur			Pajo				
7	7 Punong			Ugbo				
DISTRICT 7			DISTR	ICT 8				
1	Bagsakan			Cabacanan Proper				
2	Bugang			Cabacanan Rizal				
3	Gines			Dao				
4	Malamb	oy-Bondolan	4	Lico				
5	Malamh	ay	5	Manasa				
6	Tarug		6	Tabug				
7	Tugaslor	١	7	Umingan				
DISTRICT 9	(Lone Distri	ct)	1					
1	Poblacion							
	Purok No.	Location (Coverage)						
	Purok 1	Southeast boundary line of Freedom Highway (from Beatingo res.) down to Subana up to (Cala-or res.) junction of Amparo St.						
	Purok 2	Junction of Freedom Highway (Abello & Allona's res.) at Amparo St, portion of Algallar St. & Soledad St (Ambata & Tagabe's res.)						
	Purok 3	Northern part of Algallar St. (Amantillo's res.) to the junction of Freedom Highway up to Eloisa Bridge (Apiado's res.), to the junction of half portion of Soledad Sr. (Alcarioto's res.)						

Purok 4	Whole area of Inocencio St. (from Amparo's res.) and Alegria St. (Amarro's res.)
Purok 5	Paraiso St. (Claveria's res.) to San Juan St. (Amsua's res.), junction of Allones St. (Alcoran's res. to Ambut's res.), and a portion of Rizal St. (Allin's res. to Mambaret's res.) up to the junction of Alvior St.)
Purok 6	Alvior St. (from Alingasa's res.), a portion of Rizal St. up to the junction of Sinforoso St. (Janeo's res.), to northern portion of Magtanong St. (Alingasa's res.) to the junction of Alvior St.
Purok 7	Portion of Magtanong St. (Almira's res.) to Almacen St. (Anasarias'res.); portion of Rizal St. (Cabaluna's res.) up to the junction of Sinforoso St.
Purok 8	Portion of Rizal St. (Alimpolo's res. to de los Santos res.), V. Salarda St. (Amarillo's res.) & Cañonero St. (Angelitud's res.)
Purok 9	Whole of Rodriguez St. & portion of Freedom Highway to Eloisa Bridge (Sta. Cruz res.)
Purok 10	Whole of F. Lopez (Nichol) St.; Plaza Libertad St. and portion of Libo-on St (Alloso's res.)
Purok 11	Portion of Cañonero St. (Ambut's res. to Visto's res.); middle portion of V. Salarda St. (Aninao's res. to Mendoza's res.); portion of San Rufino St. (Medina's res. to Dulaca's res) and; whole of Puga St.
Purok 12	Whole of R. Libo-on St., eastern portion of V. Salarda St. and portion of San Rufino St.
Purok 13	Northern portion of Cañonero St. (from Aldep res. to Angelitud Trading); eastern portion of Magallanes St. (from Angelitud res.); J. Puga Ext. (Lavapiez res. to Albeza's res. and the whole stalls of public market)
Purok 14	Eastern portion of San Rufino St. (from Dematais res. to Allone's res.); portion of Magtanong St. (from Alonsabe res. to Ampunan's res.); portion of Rizal St. (Aligarbe's res. to de los Santos res.)
Purok 15	Portion of Magtanong St. (from Angostura's res. to Aligaga's res.) and; portion of M. Anas St. (Tolentino's res. to Pastor's res., including Magtanong Monument)
Purok 16	Whole of Amantillo St. (Dajay's re. to Demafelis'res.) and a portion of Exaltacion St. (from Alfaras res. to Losanta's res.)
Purok 17	San Criaco St. (from Amada's res. to Aligor's res.); Cabaluna St (Alinsubao's res. to Ambut's res.); San Luis St. (Alsusua's res. to Alonzo's res.); a portion of Exaltacion St. (Capada res. to Amba's Eatery) and; portion of M. Anas St. (Laviñas res. to Visto's res.)
Purok 18	Portion of Alibango St. (from Alpuerto's to Anglacer's res.); whole K. Alejo Road & Sitio Bungol
Purok 19	Portion of Alibango St., up to Balua Bridge going to Sitio Balu & whole of Legaspi St (from Jocson's res.)
Purok 20	Whole of Anino St. and Sitio Labing

B. Historical Development:

Just like any other municipalities, Alimodian is filled with history, a history that lasted from generation to generation, an antiquated record of the past. Originally, Alimodian was just an "arrabal" of Oton, formerly the capital city of Iloilo. The Alimodiananon used to go to Oton, yet just to practice their faith as Roman Catholic and to transact official business with the Spanish authorities. Oton is quite a distance, so thinking of the burden, Agustin Magtanong, who was then the chieftain of the village gathered several leaders to map out plans for the establishment of a community. That was in November of 1753.

HOW THE TOWN GOT ITS NAME

The legend of Alimodian has four versions. Out of these four, it was not actually proven which version is the real legend. One such story is the Ali Mudin version. It's all about Magtanong, his wife si Kanugon and their son Ali Mudin. The story goes like this: There was once a mother and a daughter named Kalipayan and Si Kanugon. Si Kanugon was so lovely that Agustin Magtanong could not resist not falling in love with her. However, Kalipayan did against Agustin Magtanong who she claimed was a worthless man possess nothing but a small parcel of land he was tilling for livelihood. The rejection of Kalipayan for Magtanong's proposal made him more insistent to get Si Kanugon by hook or by crook.

On the other hand, Si Kanugon was not a problem. She was in love with Magtanong, too. So that, her mother's intervention with her affair with Magtanong made her grieve so much that she decided to put an end to her life.

Meanwhile, Magtanong decided to kidnap the woman he loved most. So, together with other forty villagers, he went to Si Kanugon's place just to catch her on the act of taking poison concocted from wild roots. Later, they went to elope, with other forty villagers and their respective families south bound.

The village was called Ubodan. Later on, as the tribe grew fast, they decided to establish a town on the plains about three kilometers South of Ubodan. They named the town Ali Mudin after Magtanong's corruption of the original name to what is now the Municipality of Alimodian.

Another tale is about the love and passion of Girom, Himaya and Madalig.

There was also the common "Halin Kamo Diyan version".

Once upon a time, a group of Spaniards went to the place, which is now the present site of Alimodian. They saw several men climbing the coconut tree. The visitors asked the natives of the name of the place but they could not understand what the new comers were asking about.

Fearing that some coconuts might hit the Spaniards, one man atop the tree shouted, "Halin kamo diyan" (Get away from there). The strangers thought the man was telling them the name of the place and the words sounded like "Ali Mo Diyan", the tree being tall. So, they called the place "Ali Mo Diyan" believing that, that was the actual name of the place.

The last legend is quite unpopular, declaring that the name was after Cabudian Creek running along the southern outskirts of the poblacion. Cabudian Creek is now called Alimodian Creek.

C. MUNICIPAL SYMBOLS AND TOURIST SPOTS

1. Municipal Flag	Rectangular in form, 26 inches long and 42 inches wide. It shall be
	blue, red, orange and ping in 4 equal parallel lines emanating from
	the equilateral triangle at the left side. The flag is spangled with 51
	gold stars representing the 51 barangays and a big star at the apex

	representing the Poblacion. At the center of white triangle is a circle circumscribed with heavy blue lines with red and gold flame
2. Municipal Dance	Voluntario
3. Municipal Song	Salve Rizal
4. Municipal Tree	Balayong
5. Municipal Flower	Bagiw-Bagiw
6. Municipal Bird	Tagwati
7. Municipal Motto	"Truth Always Prevails"
8. Municipal Color	Green and Gold
9. Tourist Attraction	
Name	Location
❖ Ibagat Spring	Barangay Lico
❖ Ugnong Rocks / Ugnong Falls	Barangay Tarug
❖ Rice Terraces	Barangays Cabacanan Proper, Umingan, Lico
❖ Water Falls	Barangays Cabacanan Rizal, Lico
❖ Bato Dungok	Barangay Lico
❖ Sayayan (Wild Birds Sanctuary)	Barangay Manasa
❖ Bobon ni Ebo	Barangay Manasa
❖ Agong	Barangay Manasa
❖ Agua Colonia Mountain	7-Cities
❖ Shrine of Holy Cross	Barangay Malamboy-Bondolan
❖ Agony Hill	Barangay Taban-Manguining
❖ Igcaras Garden	Abioda Farm, Barangay Taban-Manguining
❖ Mizpah Garden	Sitio Balogo, Barangay Pajo
❖ Mama Paz Hillside Resort	Purok 2, Barangay Poblacion
Santo Tomas de VillanovaParish Church	Plaza Libertad, Barangay Poblacion

D. DEMOGRAPHY

DADANCAVO	Population			Household	Distance from	Barangay Roads	Area
BARANGAYS	Male	Female	Total	Number	Poblacion (kms.)	(kms.)	(in has.)
ALIMODIAN	20,506	20,245	40,751	8,575			
POBLACION	3,823	3,855	7,678	1,743	9	4.5	318.33
Abang-Abang	183	184	367	89	9	4.5	143.15
Agsing	100	98	198	49	6	2	118.23
Atabay	254	245	499	94	8	2.5	240.94
Bagsakan	281	279	560	97	17	1.6	174.34
Baguingin-Lanot	526	505	1,031	228	4	1	141.02
Bagumbayan Ilajas	553	547	1,100	244	2	1	121.26
Balabago	273	275	548	134	1.5	1.5	70.45
Ban-ag	489	480	969	193	3.5	2.5	191.21
Bancal	886	872	1,758	395	3	1	232.94
Baong	170	166	336	62	7	1.5	127.12
Binalud	544	537	1,081	221	2	0.5	220.12
Bugang	467	439	906	167	21	1.5	250.92
Buhay	508	540	1,048	237	3.5	0.5	151
Bulod	414	430	844	162	2.5	2.5	232.95
Cabacanan Proper	352	326	678	137	25	2	136.13
Cabacanan Rizal	181	173	354	59	27	1	141.60
Cagay	428	434	862	194	6	4	265.54
Coline	337	313	650	132	3.5	2.5	318.19
Coline Dalag	235	215	450	86	3.5	0.5	202.67
Cunsad	204	198	402	88	11	3	108.79
Cuyad	367	345	712	148	4	1.9	117.02
Dalid	443	465	908	166	5	2	137.58
Dao	335	343	678	120	28	1.1	168.06
Gines	291	304	595	105	15	1	216.38
Ginomoy	290	271	561	132	4.5	1.8	166.66
Ingwan	297	277	574	116	7	2.2	129.79

Laylayan	285	256	541	95	10	2.2	146.47
Lico	179	171	350	57	29	1.5	247.11
Luan-Luan	296	289	585	120	8	1.8	157.40
Malamboy- Bondolan	74	78	152	34	11	2.5	23.70
Malamhay	172	165	337	60	14	1.5	110.61
Mambawi	366	363	729	153	3	1.8	128.30
Manasa	76	70	146	35	29	3	139.34
Manduyog	301	291	592	124	4	1.8	215.52
Pajo	648	609	1,257	238	8	2.5	276.31
Piandaan Norte	84	87	171	30	6	3	306.75
Piandaan Sur	246	237	483	114	4	1	98.57
Punong	112	101	213	36	16	2	110.93
Quinaspan	347	325	672	128	4.5	10.6	585.16
Sinamay	800	791	1,591	329	2.5	5	183
Sulong	570	552	1,122	249	3	2.8	235.89
Taban Manguining	579	542	1,121	292	1.5	1.5	215.87
Tabug	267	278	545	100	24	1	319.27
Tarug	375	447	822	152	18	1.5	122.98
Tugaslon	151	135	286	63	18	2.2	164.98
Ubodan	209	207	416	110	4	2.2	78.32
Ugbo	174	185	359	80	10	2	204.7
Ulay Bugang	267	262	529	110	3	2	200.49
Ulay Hinablan	218	227	445	84	2.5	3.5	244.18
Umingan	479	461	940	125	32	3	198.76
	1	1	1	1	l .	l .	

Source: PPO, Iloilo, 2017

Dialects	:	Kinaray-a, Hiligaynon
Business Language	:	English, Filipino
Ethnic Group	:	Bukidnon, Sulod Tribe
Population Growth Rate	:	1.43% (PPO, Iloilo data 2017)
Population Density	:	475.05 person/sq.km.

Crude Birth Rate	:	10.36%
Infant Mortality Rate	:	11.85
Major Occupation of Household Head	:	Farming and Farm Labor (66%)
Religion	:	Roman Catholic, Protestants, Baptist, Born Again Christian, Iglesia Ni Cristo, Jehova's Witnesses.

Source: PPO, Iloilo data, 2017

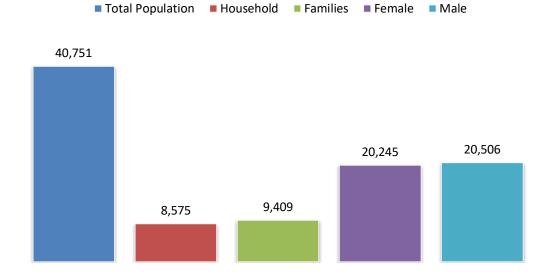
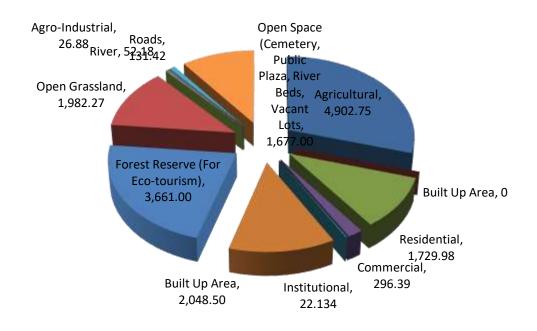


Figure 1 Population Chart (based on PPO, Iloilo data 2017

E. LAND USE



F. EDUCATION AND HEALTH FACILITIES

FACILITIES	NUMBER	LOCATION
SCHOOLS AND LEARNING CENTERS		
Day Care Centers (Including ECD)	49	
Preparatory and Kinder Schools (Private)	2	
Primary School	4	District of Alimodian I -

	1District of Alimodian II - 3
27	District of Alimodian I - 14District of Alimodian II - 13
6	
	Barangay Poblacion Barangay Gines Barangay Cabacanan Proper Barangay Bancal Barangay Sinamay Barangay Dalid
1	Barangay Bancal
1	Barangay Binalud
1	Barangay Poblacion**
8	
	Barangay Taban-Manguining
	Barangay Binalud
	Barangay Manduyog
	Barangay Quinaspan
	Barangay Dalid**
	Barangay Cagay**
	Barangay Gines
	Barangay Cabacanan Proper**
	1 1 1

^{*} One (1) Rural Health Midwife is assigned in each station with the help of the Barangay Health Workers.

** With Birthing Station Facilit

G. LOCAL ECONOMY

1. Income Classification	3 rd Class Municipality
2. Labor Force	64.45%
3. Unemployment Rate	10.30%

4. Electricity	Power service is provided by Iloilo 1 Electric Coop.			
	No. of Barangays serve — 51			
5. Industries	Livestock, Poultry, Bamboo Craft, Swine Raising, Bananas			
6. Agriculture				
CROPS	AREA PLANTED (hectares)			
Rice	2,332.00			
 Rainfed 	1,789.75			
Irrigated	496.75			
o Upland Rice	15.00			
o Organic Rice	30.50			
Corn	802.25			
Mungo	218.50			
Peanut	243.75			
Lowland Vegetables	465.00			
High Value Vegetables	58.50			
Bananas	660.00			
Fruit Trees	148.50			
Coffee	3.50			
Cacao	1.25			
Coconut	560.0			
Mango	26.75			
Bamboos	420.50			
LIVESTOCK and POULTRY	NUMBER OF HEADS			
Carabao	2,388			
Cattle	1,866			
Swine	7,150			
Goat	1,359			
Chicken	39,340			
Duck	1,339			

H. TRANSPORTATION AND COMMUNICATION

TRA	ANSORT FACILITIES	NUMBER
1.	Public Utility Jeep – Travelling to Iloilo City	51

2.	Public Utility Jeep – Travelling to Barangays	5	
3.	Tricycles		
	a. ATODA – Poblacion Area	60	
	b. BATODA – Brgys. Balabago to Buhay	50	
	c. BITODA – Brgy. Bagumbayan-Ilajas	17	
	d. Brgys. Sinamay and Sulong	6	
	e. Brgys. Taban-Manguining and Coline	1	
4.	Trisikad – Travelling around Brgy. Poblacion	200	
5.	Single Motorcycle		
	a. District 1 Barangays	100	
	b. District 3 Barangays	60	
	c. District 6, 7 and 8 Barangays	300	
6.	Gasoline Station	4	
	a. Petron — Barangay Binalud		
	b. Flying V — Barangay Taban-Manguining		
	c. Sea Oil – Anino Street, Barangay Poblacion		
	d. Shell – Barangay Bancal		
60			

COMMUNICATION

- 1. Smart, Globe and Sun Cellular Cell Sites located at Brgy. Taban-Manguining and Algallar Extension 90% of barangays are covered by Cellular sites
- 2. ICOM Handheld Transceiver
- 3. PLDT Poblacion & 5 Barangays of District 2
- 4. Local Post Office

All 51 barangays are accessible to transportation by motor vehicles. Parking areas for Public Utility Vehicles is in front of Public Market. Alimodian Transport Terminal is located at the back side of the Public Market.

I. INFRASTRUCTURE

DESCRIPTION	CONCRETE	ASPHALT	GRAVEL	EARTH	TOTAL
National	12.982	0	0	0	12.982
Provincial	2.50	0	0.50	0	3.000
Municipal	6.211	0	0	0	6.211
Barangay	17.4823	0	81.1177	0	98.600
TOTAL	39.1753	0.0	81.6177	0.0	120.793

TO TO THE PARTY OF THE PARTY OF

AGENCY MANDATE

Republic of the Philippines Province of Iloilo

MUNICIPALITY OF ALIMODIAN OFFICE OF THE MAYOR

2nd Floor, Alimodian Municipal Building, Plaza Libertad St., Alimodian, Iloilo Telefax: **(033) 331-2147 /** Email: <u>lgualimodian@gmail.com</u>

EXECUTIVE ORDER NO. 47 Series of 2020

SUBJECT: " AN ORDER IMPLEMENTING THE REVISED CITIZEN'S CHARTER OF

THE MUNICIPALITY OF ALIMODIAN"

WHEREAS, in compliance with the provision of Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, the Municipality of Alimodian originally adopted a Citizen's Charter in 2009.

WHEREAS, with the lapse of time, there is a need to revise the Citizen's Charter to make it adapted to the emerging demands of the public service, and to keep it updated with the changes on the local legislations, policies and directives;

WHEREAS, the adaption and implementation of the Citizen's Charter resulted to felt improvement in the delivery of basic front line services in the Municipality;

WHEREAS, the continued implementation of Citizen Charter is legally mandated as well as an effective leadership mechanism to put in motion a more efficient, responsive and responsible local government unit;

WHEREAS, the local government of Alimodian commit itself to implement Citizen's Charter;

NOW THEREFORE, I, **GEEFRE A. ALONSABE**, **Municipal Mayor** of the Municipality of Alimodian, by virtue of the power vested in me by law, do hereby DIRECT the implementation of the revised Citizen's Charter of the Municipality of Alimodian.

This order takes effect immediately.

Done this 22nd day of July 2020 at Alimodian, Iloilo

GEEFRE A. ALONSABEMunicipal Mayor

cc.: 1. CSC Region VI

2. DILG

3. All Departments

4. File

VISION AND MISSION STATEMENT

VISION:

A premier agri-eco tourist destination in Iloilo with God-loving, peaceful, culturally-aware and empowered populace in a disaster-resilient and ecologically-balanced community under good governance

MISSION:

"To this end, the Municipal Government of Alimodian shall pursue a people centered, area based and sustainable development approach to meet its commitment in the formation and development of its constituents in the provision of effective delivery of basic services, in the development of its agri-based resources and in the preservation and protection of its natural resources."



DEVELOPMENT THRUST

The Municipality of Alimodian's thrust in order to build a progressive, ecologically-balance and eco-tourism municipality is anchored on the acronym ABANSE, viz:

Adequate and prompt delivery of health & social services

Building socio-economic empowerment & infrastructure development

Agriculture, tourism & environment resource development

Network of public information & transparency & public order & safety

Sectoral partnership development engaging ngos & cooperatives

Education youth, family & human resource development



SERVICE PLEDGE

We, the officials and employees of the Local Government Unit of Alimodian commit to:

- Serve you promptly, efficiently, and with utmost courtesy by authorized personnel with proper identification from Monday to Friday, 8:00 a.m. to 5:00 p.m. without noon break;
- Ensure strict compliance with service standards, with written explanation to any delay in frontline services;
- Respond to your complaint about our services the soonest or within the day through our complaint and assistance desk and take corrective measures;
- Value every citizen's comments, suggestions and needs, including those with special needs such as the differently-abled, pregnant women, and senior citizens;
- Empower the public to access our policies, programs, activities and services through our website: alimodianiloilo.ga

All these we pledge, because **YOU** deserve no less.

FEEDBACK AND REDRESS MECHANISM

Please let us know how we have served you by doing any of the following:

- Accomplish our Feedback Form available in the offices and put this in the drop box at the Public Assistance and Complaints Desk located at the main entrance, Alimodian Municipal Hall.
- Send your feedback through e-mail (lgualimodian@gmail.com) or call us at (033) 331-2147

If you are not satisfied with our service, your written/verbal complaints shall immediately be attended to by the Officer of the Day at the Public Assistance and Complaints Desk.

- To file a complaint, ask our Information Desk Officer and answer the Client Complaint form, drop it in the drop box at the Public Assistance and Complaints Desk and make sure to provide the following information:
 - Name of person being complained
 - Incident
 - Evidence

For inquiries and follow-ups, clients may contact the following telephone number: (033)331-2147

- You may also contact the following hotlines:
 - 8888-Presidential Complaints Center
 - -1-6565- Contact Center ng Bayan (CCB)
 - -0908-8816565- CSC Contact Center ng Bayan
 - -478-5093- Anti-Red Tape Authority

THANK YOU for helping us continuously to improve our services.



a. CLIENT SATISFACTION FEEDBACK

INSTRUCTIONS:

High

Low

10 8

6

4

2

- 1. This form is used to evaluate the office/ department with which you are transacting business with. Your feedback will help us evaluate the over-all performance of the LGU and eventually improve our services delivery system.
- 2. Please be fair and objective in rating the office/ department concerned.

Outstanding

Very Satisfactory

Satisfactory

Poor

Unsatisfactory

3. In rating the office/ department, please check the box that most objectively represents the level of performance using the rating scale below:

					e drop this in the Suggestion Box at the the entrance door.
OFFICE/[DEPARTI	MENT:_			
DATE:				TIME	:
Are the e assuring			edgea	ıble in the	ir assigned task; facilitative, systematic,
Low					High
2	4	6	8	10	G
	\neg				
Are the e	mplovee	s polite.	cordi	ial and att	entive? Do they smile, greet clients, make
them con					,, g
Low					High
2	4	6	8	10	9
	¬ •		U		
Was the	_ sarvica n	rovide t	0 V011	fact each	and trouble-free?
Low	sei vice p	o o vide t	o you	iasi,casy	
LOW 2	4	c	8	10	High
	_ 4	6	ō	10	
	ork area	is cleare	ed of u	insigntly i	tems, clean, organized or orderly?
Low		_	_		High
2 _	_ 4	6	8	10	
Are the e	mployee	s neat a	nd pre	esentable	? Do they wear proper uniform/ attire and
Low					High
2	4	6	8	10	9
					of service delivered to you?
- · · · · · · · · · · · · · · · · · · ·	,				
Low					High
2	4	6	8	10	9
_			Ū		

Please use the back page for additional comments/suggestions. Thank you.

CLIENT COMPLAINT FORM



Name of person being complained:				
Office/Division:				
ncident Reported:				
Evidence:				
Complained By:				
Date of Filing:				

LIST OF SERVICES

A. OFFICE OF THE MAYOR



SERVICE NAME 1: ISSUANCE OF MAYOR'S CLEARANCE

A document issued to individuals residing in the Municipality of Alimodian for local employment and PNP/AFP requirements.

OFFICE/ DIVISION:	Office of the Mayor
CLASSIFICATION:	Simple
TYPE OF TRANSACTION:	G2C - Government to Client
WHO MAY AVAIL	All Bona Fide Residents of Alimodian

CHECK LIST OF REQUIREMENTS	WHERE TO SECURE
Barangay Clearance	Office of the Punong Barangay
Police Clearance	Alimodian Municipal Police Station
Official Receipt	Office of the Municipal Treasurer

HOW TO AVAIL:

CLIENT STEP	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit Requirements	Receive required documents for verification and issue order of payment	None	2 MINS	Mrs. Gonalin A. Alonsaha	
2. Pay Certification Fee and present Official Receipt	2.1 Encode Client's data and prepare the mayor's clearance 2.2 Endorse to the LCE for signature	P50.00/Certification	15 MINS	Mrs. Genalin A. Alonsabe Day Care Worker II Mrs. Buenavel A. Ermita Project Evaluation Officer I Mrs. Ma. Celedonia A. Alloso Computer Programmer I	
3. Receive Document	3. Release the signed Mayor's Clearance	None	3 MINS	o emparent o grammer.	
	TOTAL:	None	20 MINS		



SERVICE NAME 2: ISSUANCE OF PROMOTIONAL PERMIT

A document issued to business owners to allow them to promote the sale of their products.

OFFICE/ DIVISION:	Office of the Mayor
CLASSIFICATION:	Simple
TYPE OF TRANSACTION:	G2C - Government to Client
WHO MAY AVAIL	All Business Owners Outside the Municipality

CHECK LIST OF REQUIREMENTS	WHERE TO SECURE
Letter of Intent (1 ORIGINAL COPY)	Company
Identification Cards (1 ORIGINAL AND 1 PHOTOCOPY)	Company / Government Agencies
Business Permit (1 PHOTOCOPY)	Department of Trade and Industry
Official Receipt (1 ORIGINAL)	Office of the Municipal Treasurer/Municipal Local Economic Enterprise

HOW TO AVAIL:

CLIENT STEP	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit Requirements	1.1 Receive and check documents	None	5 MINS	Mrs. Genalin A. Alonsabe Day Care Worker
	1.2 Refer to the Municipal Administrator for approval	None	5 MINS	Mrs. Lilian C. Tamayo Municipal Administrator
2. Pay and present Official Receipt	2.1 Prepare the mayor's clearance 2.2 Endorse to the LCE for signature	See Revenue Code for Schedule of Fees	5 MINS	Mrs. Buenavel A. Ermita Project Evaluation Officer I Mrs. Ma. Celedonia A. Alloso Computer Programmer I
3. Receive Document	3. Release the signed Permit	None	2 MINS	— Computer Programmer i
	TOTAL:	See Revenue Code for Schedule of Fee	17 MINS	



SERVICE NAME 3: ISSUANCE OF BENEFIT BALL PERMIT

A document issued to allow barangays to hold a benefit ball during fiestas and other barangay events.

OFFICE/ DIVISION:	Office of the Mayor
CLASSIFICATION:	Simple
TYPE OF TRANSACTION:	G2G - Government to Government
WHO MAY AVAIL	Concerned Barangay

CHECK LIST OF REQUIREMENTS	WHERE TO SECURE
Letter of intent to conduct a Benefit Ball Official Receipt (Original Copy)	Barangay Concerned Office of the Municipal Treasurer

HOW TO AVAIL:				
CLIENT STEP	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit requirements	Receive, verify and issue order of payments	None	2 MINS	Mrs. Genalin A. Alonsabe Day Care Worker II
2. Pay and present Official Receipt	2. Prepare the Benefit Ball Permit	P500.00/Permit + P200.00 for Sound System hired outside the municipality	5 MINS	Mrs. Buenavel A. Ermita Project Evaluation Officer I Mrs. Ma. Celedonia A. Alloso
3. Receive Document	3. Release the Benefit Ball Permit	None	3 MINS	Computer Programmer I
	TOTAL:	Php500.00 or Php700.00	10 MINS	



SERVICE NAME 4: ISSUANCE OF RECOMMENDATION LETTER

A document that recommend an individual's work or academic performance.

OFFICE/ DIVISION:	Office of the Mayor
CLASSIFICATION:	Simple
TYPE OF TRANSACTION:	G2G - Government to Client
WHO MAY AVAIL	All Bona Fide Residents of Alimodian

CHECK LIST OF REQUIREMENTS	WHERE TO SECURE
Resume (1 Original Copy)	Concerned Individual
Work/Academic Credentials (1 Original/Photocopy)	Company / School
Official Receipt	Office of the Municipal Treasurer

HOW TO AVAIL:

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Present Requirements	1.1 Receive and Check Requirements 1.2 Endorse to the Mayor for interview	NONE	15 MINS	Mrs. Genalin A. Alonsabe Day Care Worker II
2. Pay and Present Official Receipt	Prepare Document	Php50.00	5 MINS	Mrs. Buenavel A. Ermita Project Evaluation Officer I
3. Receive Document	Release signed Recommendation Letter	NONE	3 MINS	Mrs. Ma. Celedonia A. Alloso Computer Programmer I
	TOTAL:	Php50.00	23 MINS	



SERVICE NAME 5: ISSUANCE OF CONFIRMATION/VERIFICATION AND FRANCHISE OF TO OPERATE TRICYCLE FOR HIRE

OFFICE/ DIVISION:	Office of the Mayor
CLASSIFICATION:	Simple
TYPE OF TRANSACTION:	G2C- Government to Client
WHO MAY AVAIL	Tricycle Owners in the Municipality of Alimodian

CHECK LIST OF REQUIREMENTS	WHERE TO SECURE
Motorized Tricycle Operators Permit (MTOP)	Office of the Sangguniang Bayan

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION PROCESSING TIME PERSON RESPONSIBLE FEES TO BE PAID 1.1 Prepare Confirmation/ Verification and 1. Follow-up Motorized Tricycle **Operators Permit (MTOP)** Franchise to Operate Tricycle for Hire 10 MINS None Mrs. Genalin A. Alonsabe 1.2 Endorse to Mayor for signature **Day Care Worker II** 2. Sign and receive document 2. Release the Confirmation/ Verification Mrs. Buenavel A. Ermita **Project Evaluation Officer I** and Franchise to Operate Tricycle for **Hire and MTOP** 5 MINS None Mrs. Ma. Celedonia A. Alloso **Computer Programmer I** TOTAL: None 15 MINS



SERVICE NAME 6: ISSUANCE OF AN AFFIDAVIT OF NO INCOME

A document issued as one of the requirements of school to grant scholarship to indigent students

OFFICE/ DIVISION:	Office of the Mayor
CLASSIFICATION:	Simple
TYPE OF TRANSACTION:	G2C - Government to Client
WHO MAY AVAIL	Bona Fide Residents of Alimodian

CHECK LIST OF REQUIREMENTS	WHERE TO SECURE
Barangay Certification of Indigency	Office of the Punong Barangay
Community Tax Certificate of Both Parents	Office of the Punong Barangays / Office of the Municipal Treasurer
Assessor's Certification of No Real Property	Office of the Municipal Assessor
Official Receipt	Office of the Municipal Treasurer

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID PROCESSING TIME **PERSON RESPONSIBLE** 1. Submit required documents 1.1 Receive and check documents Php50.00 5 MINS 1.2 Prepare Order of Payment Mrs. Genalin A. Alonsabe Day Care Worker II 2. Pay and present the Official 2. Prepare documents 5 MINS None Receipt Mrs. Buenavel A. Ermita 3. Receive affidavit of No Advise client to have the document signed None **Project Evaluation Officer I** by the Punong Barangay and return the Income same for the signature of the Mayor Mrs. Ma. Celedonia A. Alloso 4. Return Document Have the document signed by the Mayor 5 MINS **Computer Programmer I** None 5. Receive Document Release signed document None TOTAL: Php50.00 15 MINS

B. OFFICE OF THE MAYOR-BULIG PROGRAM

SERVICE NAME: 1. Assistance to Individuals in Crisis Situation





OFFICE/ DIVISION:	OFFICE OF THE MAYOR	
CLASSIFICATION:	Complex	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	Indigent resident of the community	
CHECKLIST C	CHECKLIST OF REQUIREMENTS WHERE TO SECURE	
1. Certificate of Death (3 Certified true machine copies) 2. Barangay Indigency (2 original copies) 3. Funeral Contract (2 Photocopies) 4. Valid ID of Claimant (2 photocopies of any of the following: Voters ID, Drivers License, Senior citizen ID, SSS ID or any Government issued ID) 5. Social Case Study Report		Office of the Municipal/City Civil Registrar Office of the Punong Barangay Funeral Homes Concerned agency Municipal Social Welfare And Development Office

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit the required documents	1. Assess, review, and check the completeness of the documents submitted by the client. 1.2 Present the documents to the Local Chief Executive for approval. 1.3 Endorse the documents to the Municipal Social Welfare Development(MSWD) for the issuance of Social Case Study Report.	NONE	10 Minutes	KIRK B. ALMIRA Administrative Aide III
	PROCEED TO MSWDO FO	R THE CASE STUDY REPO	RI	
2. SUBMIT ALL THE ACCOMPLISHED DOCUMENTS	2.1 Receive and encode necessary data. 2.2 Advice the client to wait for further notice in regards with the schedule of the release. 2.3 Prepare the voucher for burial assistance	NONE	7 Minutes	KIRK B. ALMIRA Administrative Aide III
3. Claim Burial Assistance	3. Release check to the applicant		5 minutes	KIRK B. ALMIRA Administrative Aide III
		TOTAL:	7 days and 15 minutes	

SERVICE NAME 2: Assistance to Individuals in Crisis Situation Death aid assistance to the bereaved family from the Office of the Congressman



OFFICE/ DIVISION:	OFFICE OF THE MAYOR	
CLASSIFICATION:	Complex	
TYPE OF TRANSACTION:	Government to Citizen	
WHO MAY AVAIL:	Indigent Resident of the community	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Certificate of Death (3 certified true machine copic 2. Barangy Indigency (2 original copies) 3. Funeral Contract (2 Photocopies) 4. Valid ID of Claimant (2 photocopies of any of the SSS ID or any Government issued ID) 5. Social Case Study Report	ies) following: Voters ID, Drivers License, Senior citizen ID,	1. Office of The Municipal/City Civil Registrar 2. Office of THE Punong Barangay 3. Funeral Homes 4. Concerned agency 5. Municipal Social Welfare And Development Office

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the required documents	1. Assess, review, and check the completeness of the documents submitted by the client. 1.2 Present the documents to the local chief executive for approval. 1.3 Endorse the documents to The Municipal Social Welfare Development (MSWD) for the issuance of Social Case Study Report.	NONE	10 Mnutes	KIRK B. ALMIRA Administrative Aide III
	PROCEED TO MSWDO FO	OR THE CASE STUDY REPORT		
2. Submit all the accomplished documents	2.1 Receive the documents and fill out the crisis intervention unit form and certificate of eligibity for the assistance.	NONE	5 Minutes	KIRK B. ALMIRA Administrative Aide III
	2.2 Advice the client to wait for further notice in regards with the schedule of the release.			
	2.3 Endorse the documents to the office of the Congressman			
		TOTAL:	15 MINUTES	

SERVICE NAME 3: Assistance to Individuals in Crisis Situation

Death aid assistance to the bereaved family from the Office of the Governor



OFFICE/ DIVISION:	OFFICE OF THE MAYOR	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	Indigent Resident of the Community	
CHECKLIST (CHECKLIST OF REQUIREMENTS WHERE TO SECURE	
1. Certificate of Death (3 Certified true machine copies)		1. Office of the Municipal/City Civil Registrar
2. Barangay Residency (2 original copies)		2. Office of the Punong Barangay
3. Funeral Contract (2 Photocopies)		3. Funeral Homes
4. Valid ID of Claimant (2 photocopies of any of the following: Voters ID, Drivers License, Senior		4. Concerned agency
citizen ID, SSS ID or any Government issued ID)		
5. Certificate if Indigence		5. Municipal Social Welfare And Development Office
		·

HOW TO AVAIL: AGENCY ACTION CLIENT STEPS FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE **TIME** 1. Submit the required documents 1. Assess, review, and check the completeness of the NONE 10 Minutes KIRK B. ALMIRA documents submitted by the client. Administrative Aide III 1.2 Present the documents to the Local Chief Executive for approval. 1.3 Endorse the documents to the Municipal Social Welfare Development(MSWD) for the issuance of Certificate of Indigency 2. Submit all the accomplished documents 2.Receive the documents and prepare endorsement letter KIRK B. ALMIRA NONE 5 Minutes signed by the Local Chief Executive address to the Governor Administrative Aide III 3. Received documents with complete 3. Advise the cllient to submit the complete documents to the requirements Office of the Governor **TOTAL:** 15 Minutes

SERVICE NAME: 4. MEDICAL ASSISTANCE TO INDIGENT RESIDENT



The Local Government Unit provides medical assistance including medicine and hospitalization to individual in crisis situation

OFFICE/ DIVISION:	OFFICE OF THE MAYOR	
CLASSIFICATION:	Complex	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	Indigent resident of the Municipality, sick pe	ople who are undergoing long term medication
CHECKLIST C	CHECKLIST OF REQUIREMENTS WHERE TO SECURE	
1. Barangay Indigency (2 original copies) 2. Prescription of medicine with price/hospital bill (2 photocopies and must have signed by the physician with license No.) 3. Medical Certificate/Medical Abstract (1 original copy & 1 photocopy) 4. Valid ID of Claimant (2 photocopies of any of the following: Voters ID, Drivers License, Senior citizen ID, SSS ID or any Government issued ID) 5. Social Case Study Report		1. Office of the Punong Barangay 2. HEALTH CENTER/ HOSPITAL 3. HEALTH CENTER/ HOSPITAL 4. CONCEREND AGENCY 5. Municipal Social Welfare And Development Office

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit the required documents	1. Assess, review, and check the completeness of the documents submitted by the client. 1.2 Present the documents to the Local Chief Executive for approval. 1.3 Endorse the documents to the Municipal Social Welfare Development(MSWD) for the issuance of Case Study Report PROCEED TO MSWDO FOR	NONE R THE CASE STUDY RI	10 Minutes EPORT	KIRK B. ALMIRA Administrative Aide III
2. Submit all the accomplished documents	Receive and encode necessary data 2.2 Advice the client to wait for further notice in regards with the schedule of the release. 2.3 Prepare the voucher for medical assistance	NONE	7 Days	KIRK B. ALMIRA Administrative Aide III
3. Claim Medical Assistance	3. Release check to the applicant		5 minutes	
		TOTAL:	7 days and 15 minutes	

SERVICE NAME: 5. HOSPITAL BILL ASSISTANCE FOR THE INDIGENT RESIDENT OF THE MUNICIPALITY



Hospital bill assistance is provided to indigent resident facilitated by the Local Government Unit from the Office of Congressman

OFFICE/ DIVISION:	OFFICE OF THE MAYOR	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	Indigent resident of the community, sick people who are undergoing long term medication	
CHECKLIST OF REQUIREMENTS WHERE TO SECURE		WHERE TO SECURE
Final Hospital Bill (2 photocopies) Medical Certificate/Medical Abstract (1 original compared in the second in the seco	opy & 1 photocopy) following: Voters ID, Drivers License, Senior citizen ID,	1. Hospital 2. Hospital 3. Office of the Punong Barangay 4. Concerned Agency 5. Office Of Muncipal Social Welfare And Development

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit the required documents	1. Assess, review, and check the completeness of the documents submitted by the client. 1.2 Present the documents to the Local Chief Executive for approval. 1.3 Endorse the documents to the Municipal Social Welfare Development(MSWD) for the issuance of Case Study Report	NONE	10 Minutes	KIRK B. ALMIRA Administrative Aide III
	PROCEED TO MSWDO FOR	R THE CASE STUDY REPO	RT	
2. Submit all the accomplished documents	2.Receive the documents and prepare endorsement letter signed by the Local Chief Executive address to the Congressman	NONE	5 Minutes	KIRK B. ALMIRA Administrative Aide III
3. Received documents with complete requirements	3. Advise the cllient to submit the complete documents to the Office of the Congressman			
			15 MINUTES	
		TOTAL:		



SERVICE NAME: 6. HOSPITAL BILL ASSISTANCE FOR THE INDIGENT RESIDENT OF THE MUNICIPALITY

Hospital bill assistance is provided to indigent resident facilitated by the Local Government Unit from the Office of Governor

OFFICE/ DIVISION:	OFFICE OF THE MAYOR	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	Indigent resident of the community, sick peo	ple who are undergoing long term medication
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
Final Hospital Bill (2 photocopies) Medical Certificate/Medical Abstract (1 original co	nny & 1 nhotocony)	1. Hospital 2. Hospital
3. Barangay Residency (2 original copies)		3. Office of the Punong Barangay
	following: Voters ID, Drivers License, Senior citizen ID,	4. Concerned Agency
SSS ID or any Government issued ID) 5. Certificate of Indigence		
J. Certificate of mulgence		5. Office Of Muncipal Social Welfare And Development

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID PERSON RESPONSIBLE **PROCESSING TIME** 1. Submit the required documents 1. Assess, review, and check the completeness of the NONE 10 Minutes KIRK B. ALMIRA documents submitted by the client. Administrative Aide III 1.2 Present the documents to the Local Chief Executive for approval. 1.3 Endorse the documents to the Municipal Social Welfare Development(MSWD) for the issuance of Case Study Report PROCEED TO MSWDO FOR THE CASE STUDY REPORT 2. Submit all the accomplished documents KIRK B. ALMIRA 2. Receive the documents and prepare endorsement letter NONE 5 Minutes signed by the Local Chief Executive address to the Governor Administrative Aide III 3. Received documents with complete 3. Advise the cllient to submit the complete documents to the requirements Office of theGovernor 15 MINUTES **TOTAL:**

C. OFFICE OF THE SANGGUNIANG BAYAN

SERVICE NAME 1: ISSUANCE OF MOTORIZED TRICYCLE OPERATORS PERMIT (MTOP)

Motorized Tricycle Operators Permit (MTOP) – is a permit granted to individuals who are duly registered owner/ owners of tricycle unit/units operating within the territorial jurisdiction of the Municipality of Alimodian

OFFICE/ DIVISION:	Sangguniang Bayan Office		
CLASSIFICATION:	Simple	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizer	1	
WHO MAY AVAIL:	Residents of the Municipality	who are duly registered owner/owners of tricycle units	
CHECKLIS	T OF REQUIREMENTS	WHERE TO SECURE	
For New Applicant 1 Photocopy of the following Docum 1.) Brgy. Clearance 2.) Police Clearance 3.) Official Rreceipt & Certificate of R 4.) Professional Driver's License		Barangay Alimodian Municipal Police Station Land Transportation Office Land Transportation Office	
5.) Certification from Association		Alimodian Tricycle Operators and Drivers Association (ATODA) Bancal Tricycle Operators and Drivers Association (BATODA) Bagumbayan-Ilajas Tricycle Operators and Drivers Association (BITODA) Sulong Sinamay Taban-Manguining Coline Coline-Dalag Drivers Association (SUSITMACODDA)	
6.) Official Receipt			
For Renew 1 Photocopy of the following Docum	al of MTOP Franchise ents:		
1.) Brgy. Clearance			
2.) Police Clearance		Barangay	
3.) Official Rreceipt & Certificate of F	Registration	Alimodian Municipal Police Station	
4.) Professional Driver's License	Land Transportation Office		

5.) Certification from Association	Land Transportation Office
6.) MTOP Annual Franchise	Alimodian Tricycle Operators and Drivers Association (ATODA)
7.) Official receipt	Bancal Tricycle Operators and Drivers Association (BATODA)
Note: Present Original Documents for Verification Purposes	Bagumbayan-Ilajas Tricycle Operators and Drivers Association (BITODA)
	Sulong Sinamay Manguining Coline Coline-Dalag Drivers Association
	(SUSIMACODDA
	Owner of franchise
	Treasurer's Office

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Present required documents	1.1 Check and review submitted requirements and issue payment form and instruct to pay at MTO	NONE	15 minutes	Gleemy C. Anas Secretary to the Sanggunian Xenia A. Alcubilla Board Secretary 1
Present receipt and attach documents	2.1 Receive the Official Receipt 2.2 Encode the MTOP & log the same in the record book	NONE	5 minutes	Gleemy C. Anas Secretary to the Sanggunian Xenia A. Alcubilla Board Secretary 1
	2.3 Facilitate the MTOP documents for signature of the Vice Mayor	NONE	5 minutes	Gleemy C. Anas Secretary to the Sanggunian Xenia A. Alcubilla Board Secretary 1
	2.4 Endorses the same to the Mayors Office for confirmation, verification & signature	NONE	5 minutes	Gleemy C. Anas Secretary to the Sanggunian Xenia A. Alcubilla Board Secretary 1
	TOTAL:	None	25 minutes	



SERVICE NAME: 2. ISSUANCE OF CERTIFICATE OF ACCREDITATION/REGISTRATION AS CIVIL SOCIETY ORGANIZATION (CSO) IN THE

MUNICIPALITY OF ALIMODIAN ILOILO

OFFICE/ DIVISION:	Sangguniang Bayan Office			
CLASSIFICATION:	Complex			
TYPE OF TRANSACTION:	G2C – Government to Citizens			
WHO MAY AVAIL:	Active Local CSO's or NGO's in the Municip	ality of Alimodian		
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE		
8.) Copy of the Minutes of the CY9.) Photocopy of Profiles of at least	ued embers; ort; s and objectives of our organization; Meeting of the organization. ast 3 Members in the organization that will verify n or Health Services or Certification of	Sannguniang bayan office CSO CDA, DOLE, SEC Concerned CSO		

HOW TO AVAIL:					
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1.Present the Letter request with the attached required documents	 1.1 Receive and Review the attched Required documents 1.2 For inclusion in the Regular Session and referral to the committee concerned. 1.3 Conducts Committee Report 		3 weeks if documents are complete 4 weeks if there are lacking of documents	Gleemy C. Anas Xenia A. Alcubilla	

	1.4 Inclusion for 2nd reading Lacking documents – issue Certificate of Recognition Complete Documents – Issue Certificate of Accreditation 1.5. Final Reading/Approval 1.6 Issues Certificate of Accreditation 1.7 inform client for the schedule of release		
2. Claim requested certificate	2. release certificate	2weeks - complete documents 3weeks - lacking document	
	TOTAL	21 days	

D. OFFICE OF THE MUNICIPAL PLANNING & DEVELOPMENT COORDINATOR

SERVICE NAME: 1.: ISSUANCE OF LOCATIONAL CLEARANCE

Locational Clearance is issued to individuals to prove that the lot being certified is in accordance with the Land Use Plan or Zoning Ordinance of the municipality.

the municipality.				
OFFICE/ DIVISION:	Office of the Municipal Planning and Development Coordinator			
CLASSIFICATION:	Simple			
TYPE OF TRANSACTION:	Locational Cearance Application			
WHO MAY AVAIL:	Individuals Who Who Will Be Applying Apply	y For Building Permit		
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE		
1. Duly accomplished and Notarized Ap	oplication Form (5 sets)	Municipal Planning and Development Office/ Municipal Engineer's Office		
2. Any of the following requirements re	elative to RIGHT OVER LAND:	Registry of deeds		
a. Certificate of Title, in case registered in the name of the applicant (5 sets)		Notary Public/owner		
• • •	egistered in the name of the applicant, of sale or deed of donation, or contract of	Assesor's Office		
lease or authorization to use	· · · · · · · · · · · · · · · · · · ·	Owner/		
c. Tax declaration and pro-forma affidavit		Geodetic Engineer/Architect/Civil Engineer, Electrical Engineer		
3. Vicinity Map (5 sets)				
4. Cost Estimate/Bill of Materials (5 set	s)			
5. Site Development (5 sets)		Municipal Treasurer's Office		
6. Official Receipt				

HOW TO AVAIL:						
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBLE		
			TIME			
Submit filled up and and notarized form together with the requirements	Receive, review and evaluate application form together with the documents	None	15 minutes	Jerlyn C. Alcubilla Administrative Aide III		
	1.2 Interview the client (if necessary)			Candelaria Grace A. Tumasis Environmental Management Specialist II		
	1.3 Compute and issue order of Payment for Clearance Fee			Nerissa A. Vasquez Municipal Planning and Development		

				Coordinator
2. Pay clearance fee and present	2.1 Receive OR and prepare locational clearance			Nerissa A. Vasquez
Official Receipt				Municipal Planning and Development
	2.2 Approve locational clearance			Coordinator
3. Receive Locational Clearance	3. Release Locational Clearance			Nerissa A. Vasquez
				Municipal Planning and Development
				Coordinator
	TOTAL:	None	15 minutes	



SERVICE NAME: 2. ISSUANCE OF ZONING CERTIFICATE

Zoning Certificate is issued to individuals to prove that the lot being certified is in accordance with the Land Use Plan or Zoning Ordinance of the municipality.

OFFICE/ DIVISION:	Office of the Municipal Planning and Development Coordinator			
CLASSIFICATION:	Simple			
TYPE OF TRANSACTION:	Locational Cearance Application			
WHO MAY AVAIL:	Individuals Who Who Will Be Applying Apply For Building Permit			
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE		
1. Any Valid ID (Government or compar	ny)	Concerned Agency		
2. Certificate of Land Title or Tax Declaration		Registry of Deeds/Assessor's Office		
3. Affidavit to Use Land from the Lot Owner (for Electrification)		Notary Public		
4. Approved Business Permit Documents (for Business Permittee) Municipal Treasurer's Office				

HOW TO AVAIL:						
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Submit required documents	1.1 Receive and review documents submitted	None	10 minutes	Jerlyn C. Alcubilla Administrative Aide III		
	1.2 Interview client for relevant information			Candelaria Grace A. Tumasis Environmental Management Specialist II		
	1.3 Evaluate forms in comformity with the Zoning Ordinance and issue Order of Payment			Nerissa A. Vasquez Municipal Planning and Development Coordinator		

Pay Zoning Certification Fee and present Official Receipt	2. Receive Official Receipt and prepare Zoning Certificate	P 100.00/Certification (for Business Permits/Zoning Certification) *P 600.00/Hectare (for Land Classification with more than one hectare)	5 minutes	Nerissa A. Vasquez Municipal Planning and Development Coordinator
3 Receive Zoning Certificate	3. Approve and release the Zoning Certificate	None	5 minutes	
	TOTAL:		20 minutes	

OF THE STREET

SERVICE NAME: 3. PRELIMINARY APPROVAL OF SIMPLE SUBDIVISION

Simple subdivision is a subdivision without development usually less than one hectare, less than ten sub lots where no road lots or open spaces are indicated in the subdivision plan.

OFFICE/ DIVISION:	Office of the Municipal Planning and Development Coordinator			
CLASSIFICATION:	Highly Technical			
TYPE OF TRANSACTION:	G2C – Government to Citizen			
WHO MAY AVAIL:	A land owner of a titled land with an intention to subdivide its lot into sublots, either among heirs or for sale.			
CHECKLIST OF REQUIREMENTS WHERE TO SECURE				
One(1) original and three (3) photocopies of the	e following documents:			
1. Site Development Plan (schematic plan show	wing the proposed layout) duly signed and sealed by	Licensed Architect/Engineer		
a licensed Architect / Engineer				
2. Vicinity Map or Location Plan		Licensed Architect/Engineer		
3. Certified True Copy of Title(s)		Registry of Deeds		
4. Certified True Copy of Tax Declaration(s)		Municipal Assesor's Office		
5. Authority of applicant/Special Power of Attorney (if title is not registered in applicant's name)		Notary Public/Lawyer		
6. Tax Clearance		Municipal Treasurer's Office (MTO)		
7. Certification as to Zoning Classification/Locational Clearance		Municipal Planning and Development Office (MPDO)		
8. Barangay Certification where the lot is locate	ed	Barangay Hall		

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit all the required documents for assessment and verification	1.1Receive the required documents and ascertain its completeness 1.2 Issue order of payment to the client	None	5 mins	Nerissa Vasquez Mun. Planning & Dev't. Officer Zoning Officer Designate
2. Pay and present Official Receipt (OR) to MPDO	2.1Accept the photocopy of OR 2.2Start processing the request 2.3Fill-up the tracking form to ensure proper document flow 2.4 Prepare transmittal and forward the application to the SB for review	Zoning Clerance – 100/lot Inspection fee – 300/sublot Note: For schedule of fees (see attached table for schedule of fees as per Mun. Revenue Code of 2011	5 mins	Nerissa Vasquez Mun. Planning & Dev't. Officer Zoning Officer Designate
None	2.5 SB acknowledges the application, refer it to the committee on land use and zoning and forward it to the Technical Working Group (TWG) for evaluation.	None	1 day	Office of the Sangguniang Bayan

3.Guide the TWG during the inspection and site visit, to properly identify the location of the lot and the road right of way	3.1 The TWG conducts site inspection and visit together with the lot owner/legal representative 3.2 Carries out an assessment report based on the site visit and transmit it to the SB	None	1 week	Technical Working Group (created through E.O. 43-S-2018)
None	3.3 The SB discusses the subivision application based on the TWG assessment report 3.4 Create a SB resolution approving the subdivision application and forward it to the Mayor's Office for signature	None	1 week	Office of the Sangguniang Bayan
None	3.5 The Mayor countersigns the approved subdivision application and forward it to the MPDO for releasing	None	5 mins	Office of the Municipal Mayor
4. Claim his/her approved subdivision application	4.1 The MPDO releases to client the approved application through logbook	None	3 min	Nerissa Vasquez Mun. Planning & Dev't. Officer Zoning Officer Designate
	TOTAL:	P1, 000.00	15 days and 20 minutes	,

Note: Assumptions for this computation are as followss: subdivision type is Simple to be subdivided into 3 sublots.

SCHEDULE OF FEES AS PER REVENUE CODE OF 2011

SECTION V – <u>FEES and CHARGES</u> – There shall be collected fees and charges at the rates prescribed hereunder:

1. Application Fee (BP 220 & PD 957)

a. Simple Subdivision	 Р	50.00
b. Complex Subdivision w/o housing		100.00
c. Complex Subdivision with housing		200.00

2. <u>Inspection Fee</u>

a.	Simple Subdivision	 Р	120.00
b.	Complex Subdivision w/o housing		250.00
c.	Complex Subdivision with housing		400.00

3. Locational Clearance

a.	Zoning Certification	 Р	50.00
b.	Agricultural to Residential		50.00
c.	Agricultural to Commercial		70.00
d.	Agricultural to Industrial		100.00
e.	Agricultural to Institutional		25.00
f.	Residential to Commercial/Industrial		200.00
g.	Residential to Institutional		100.00

4. Subdivision Plan Approval (BP 220 & PD 957)

a.	Simple Subdivision	 Р	250.00
b.	Complex Subdivision w/o housing		500.00
c.	Complex Subdivision with housing		700.00

5. <u>Final Development Permit</u>

	a. Complex without housing BPa-1. 10 to 20 lotsa-2. 21 to 30 lotsa-3. 31 to 50 lotsa-4. 51 lots or Over	220	Р	350.00 500.00 700.00 1,000.00
	b. Complex with housing BP 220	0	Р	1.00/sq.m.
6.	Alteration Plan			
	Rates same as final developmen	nt permit.		
7.	Commercial Subdivision			
	a. Application Fee		Р	250.00
	b. Inspection Fee		Р	500.00
	c. Preliminary Approval		Р	2,500.00
	d. Final Development Permit		Р	4,000.00
	e. <u>Alteration Plan Permit</u>		Р	4,000.00
8.	Industrial Subdivision			
	a. Application Fee		Р	250.00
	b. Inspection Fee		Р	500.00
	c. Preliminary Approval		Р	2,500.00
	d. Final Development Permit		Р	5,000.00

	e. Alteration Plan Permit		Р	5,000.00
9.	Industrial Subdivision			
	a. Application Fee		Р	250.00
	b. Inspection Fee		Р	500.00
	c. Preliminary Approval		Р	3,000.00
	d. Final Development Permit		Р	7,000.00
	e. Alteration Plan Permit		Р	7,000.00
10	Farmlots Subdivision			
	Rates same as simple subdivisio	n.		
11	. Condominium Projects			
	a. Application Fee		Р	300.00
	b. Inspection Fee		Р	500.00
	c. Preliminary Approval		Р	5,000.00
	d. Final Development Permit		Р	8,000.00
	e. Alteration Plan Permit		Р	8,000.00

Section 5.1. - Imposition of Fees. There shall be collected a Zoning Fee wh-en acquiring Mayor's

Permit for Business and Zoning Certification Fee; and Zoning/Locational Clearance for all structures constructed and Subdivision and Condominium Projects in this municipality in accordance with prescribed HLURB rates.

These shall include permit/clearance fees for:

A. Zoning Fee for Business Permits/Zoning Certification	P 100.00
* Zoning Certification (Over 1 hectare)	600.00/ha.

B. Zoning/Locational Clearance

1. Single residential structure attached or detached

a.	P100,000 and below	240.00
b.	Over P100,000.00 to P200,000.00	480.00
c.	Over P200,000.00	600.00 +

(1/10 of 1% in excess of P200,000.00)

2. Apartments/Townhouses

a. P500,000 and below	1,200.00
b. Over P100,000.00 to P200,000.00	1,800.00
c. Over P200.000.00	3.000.00 +

(1/10 of 1% of cost in excess of P2.0M regardless of the number of doors)

3. Dormitories

a. P2.0M and below	3,000.00
b. Over 2.0 M	3.000.00 +

(1/10 of 1% of cost in excess of P2.0M regardless of the number of doors)

4. Institutional

Project cost of which is: a. Below P2.0M b. Over 2.0 M (1/10 of 1% of cost in excess of P2.0M)	0.00 0.00 +
5. Commercial, Industrial and Agro-Industrial Project Cost of which is: a. Below P100,000.00 b. Over P100,000.00 to P500,000.00 c. Over P500,000.00 to P1.0M d. Over P1.0M to P2.0M f. Over P2.0M (1/10 of 1% of cost in excess of P2.0M)	0.00 0.00
 6. Special Uses/Special Projects (Gasoline station, cell sites, slaughter house, treatment plant, etc.) a. Below P2.0M b. Over 2.0 M (1/10 of 1% of cost in excess of P2.0M) 	0.00 0.00 +
c. Alteration/Expansion (affected areas/cost only) Same as Original Application	
C. Subdivision and Condominium Projects (under P.D. 957)	
1. Approval of Subdivision Plan (including town houses)	
a. Preliminary Approval & Locational Clearance (PALC) Preliminary Subdivision Development Plan (PSDP) * Inspection Fee P 300/ha. of the provided in the pro	∘r a

b. Final Approval & Development Permit

P 2,400/ha.
regardless of density

* Additional Fee on Floor Area of houses &

building sold with lot

* Inspection Fee

P 2,400/ha.

P 2.40/sq.m.

P 2.40/sq.m.

P 1,200/ha.

regardless of density

(Not applicable for projects already inspected for PALC applicator)

c. Alteration of Plan (affected areas only)

Same as Final

Approval of Dev't. Permit

d. Certificate of Registration Processing Fee P 2,400

e. License to Sell (per saleable lot) P 180

regardless of density

* Additional Fee on Floor Area of houses & P 12/sq.m.

building sold with lot

* Inspection Fee P1,200/ha.

regardless of density

f. Certificate of Completion

* Certificate Fee P 180.00 * Processing Fee P 2,400/ha.

regardless of density

g. Extension of Time to Develop P 420
* Inspection Fee P 1,200/ha.
(affected/unfinished areas only) regardless of density

2. Approval of Condominium Project Final Approval and Development Permit

a. Processing Fee

* Land Area P 6/sq.m.

* No. of floors P 240/floor

* Building Areas P 480/sq.m.

* Inspection Fee P 14.40/sq.m. of GFA

b. Alteration of Plan (affected areas only)

Same as Final

Approval of Dev't. Permit

c. Conversion (affected areas only)

Same as Final

Approval of Dev't. Permit

d. Certificate of Registration Processing Fee P 2,400.00

- e. License to Sell
 - * Residential (saleable areas) P 14.40/sq.m.

 * Commercial/Office (saleable areas) P 30.00/sq.m.
- f. Extension of time to Develop
 - * Processing Fee P 420.00 * Inspection Fee (affected/unfinished areas only) P 14.40/sq.m.

of GFA

- g. Certificate of Completion
 - * Certificate Fee P 180.00 * Processing Fee P 14.40/sq.m.

of GFA

3. Projects under BP 220

3.1. Subdivision

- 3.1a. Preliminary Approval & Locational Clearance
 - 3.1a.1 Socialized Housing P 75/ha.
 3.1a.2 Economic Housing P 180/ha.

* Inspection Fee

- a. Socialized Housing P 200/ha. b. Economic Housing P 600/ha.
- 3.1b Final Approval & Development Permit
 - * Processing Fee
 - a. Socialized Housingb. Economic HousingP 500/ha.P1,200/ha.

* Inspection Fee

a. Socialized Housing P 200/ha. b. Economic Housing P 600/ha.

(Projects already inspected for PALC application may not be charged inspection fee)

3. 1c. Alteration of Plan (affected areas only) Same as Final

Approval & Dev't. Permit

3.1d. Building Permit (floor area of housing unit) P 6/sq.m.

3.1e. Certificate of Registration * Application Fee a. Socialized Housing P 350.00 600.00 b. Economic Housing 3.1f. License to Sell (per saleable lot) 3.1f.1. Socialized Housing P 20/lot P 60/lot 3.1f.2. Economic Housing Additional fee on floor area of houses/building P 2.40/sq.m. Sold with lot * Inspection Fee (affected/unfinished areas only) P 200/ha. a. Socialized Housing P 600/ha. b. Economic Housing 3.1g. Extension of Time to Develop * Filing Fee P 350/ha. a. Socialized Housing b. Economic Housing P 420/ha. * Filing Fee (affected/unfinished areas only) a. Socialized Housing P 200/ha. P 600/ha. b. Economic Housing 3.1h. Certificate of Completion * Certificate Fee P 150/ha. a. Socialized Housing b. Economic Housing P 180/ha. * Processing Fee a. Socialized Housing P 200/ha. P 600/ha. b. Economic Housing 3.1i. Occupancy Permit * Inspection Fee (saleable floor area of the housing unit) a. Socialized Housing P 5/sq.m.

P 6/sq.m.

3.2 Condominium

b. Economic Housing

3.2a. Preliminary Approval and Location	nal Clearance P 60	0.00	
3.2b. Final Approval & Development Pe 3.2b.1. Total Land Area	ermit	P 6/sq.	
3.2b.2. Number of Floor		P 120/fl	
3.2b.3. Building Area	. (P 2.40/s	q.m.
* Inspection Fee	of GFA	P 2.40/s	a m
inspection ree	of GFA	F 2.40/3	q.111.
	OIGIA		
3.2c. Alteration of Plan (affected areas of	only) Sar	ne as Final	
·	Approval &	Dev't. Peri	mit
3.2d. Certificate of Registration		P 600.0	00
3.2e. License to Sell			P 6/sq.m.
3.2f. Extension time to Develop			P 420.00
* Inspection Fee (FA x P2x of rema	ining devt. cost)	P 2.40/	sq.m.
	of salea	ble area	
3.2g. Certificate of Completion			- 400.00
* Certificate Fee			P 180.00
* Processing Fee			P 3.60/sq.m.
			of GFA
3.3 Approval of Industrial/Commercial	Subdivision		
3.3a. Preliminary Approval & Locational (Clearance		P 360/ha.
* Inspection Fee	ciearance		P 1,200/ha.
mopeodon rec	regardless of I	ocation	1 1,200,1101
	. 08a. a. 000 o		
3.3b. Final Approval & Development Per	mit	P 600,	/ha.
	regardless of locat	ion	
* Inspection Fee		P 1,200,	/ha.
	regardless of locat	ion	
(Projects already inspected for PALC application may	not be charged ins	spection fee	?)
3.3c. Alteration of Plan (affected areas on	ly) Same	e as Final	
·	Approval & Dev't	. Permit	

3.3d. Certificate of Registration P 2,400.00 P 2.40/sq.m. 3.3e. License to Sell of the land area * Inspection Fee P 1,200/ha. regardless of location 420 3.3e. Extension Time to Develop * Inspection Fee (affected areas only) P 1,200/ha. regardless of location 3.3e. Certificate of Completion 3.3e.1. Industrial P 420/ha. regardless of location P 600/ha. 3.3e.2. Commercial regardless of location 3.4 Approval of Farmlot Subdivision 3.4a. Preliminary Approval & Locational Clearance P 240/ha. * Inspection Fee P 600/ha. 3.4b. Final Approval & Development Permit P 1,200/ha. P 600/ha. * Inspection Fee (Projects already inspected for PALC application may not be charged inspection fee) 3.4c. Alteration of Plan (affected areas only) Same as Final Approval & Dev't. Permit 3.4d. Certificate of Registration P 2,400.00 P 600/lot 3.4e. License to Sell P 1,200/ha. * Inspection Fee 3.4f. Extension Time to Develop P 420

^{*} Inspection Fee (affected/unfinished areas only) P 1,200/ha.

3.4e. Certificate of Completion

3.4e.1. Certificate Fee P 180.00
3.4e.2. Processing Fee P 1,200/ha.

3.5 Approval of Memorial Park/Cemetery Project/Columbarium

3.5a. Preliminary Approval & Locational Clearance P 600/ha. 3.5a.1. Memorial Projects 3.5a.2. Cemeteries P 240/ha 3.5a.3. Columbarium P 3,000/ha * Inspection Fee P 1,200/ha. a. Memorial Projects P 600/ha b. Cemeteries P 14.40/sq.m. c. Columbarium of GFA 3.5b. Final Approval & Development Permit P 2.40/sq.m. 3.5b.1. Memorial Projects

3.5b.1. Memorial Projects P 2.40/sq.m.
3.5b.2. Cemeteries P 1.20/sq.m.
3.5b.3. Columbarium P 240/floor
P 4.80/sq.m.

of GFA

P 6/sq.m. of Land Area

* Inspection Fee

a. Memorial Projects
b. Cemeteries
c. Columbarium
P 1,200/ha.
P 600/ha.
P 14.40/sq.m.

of GFA

3.5c. Alteration Fee Same as Final

Approval/Dev't. Permit

3.5d. Certificate of Registration P 2,400.00

3.5e. License to Sell

3.5e.1. Memorial Projects

* Apartment Type

P 24/unit

3.5e.2. Cemeteries

P 24/tomb

3.5e.3. Columbarium

P 60/vault

* Inspection Fee			
a. Memorial Projects		Р	1,200/ha.
b. Cemeteries		Р	600/ha.
c. Columbarium	-0-		
3.5f. Extension Time to Develop		Р	420.00
* Inspection Fee (affected/unfinished a	reas only)		
a. Memorial Projects		Р	1,200/ha.
b. Cemeteries		Р	600/ha
c. Columbarium		Р	14.40 /sq.m. of
	of the remainin	g G	GFA .
3.5e. Certificate of Completion			
3.5e.1. Certificate Fee		Р	180.00
2 F . 2 D			

3.5e.2. Processing Fee

a. Memorial Projects
b. Cemeteries
c. Columbarium
P 1,200/ha.
P 600/ha
P 4.80/sq.m.

of the GFA

3.6 Other Transactions/Certifications

A. Application/Request for:

1. Advertisement Approval	P 600.00
2. Cancellation/Reduction of Performance Bond	2,400.00
3. Lifting of Suspended License to Sell	2,400.00
4. Exemption form Cease & Desist Order	180.00
5. Clearance to Mortgage	1,200.00
6. Lifting of Cease & Desist Order	2,400.00
7. Change of Name/Ownership/Amendments	1,200.00
8. Voluntary Cancellation of CR/LS	1,200.00
0 5 1:1:: /5 1 (5 1::) 50	٥, ٢

9. Revalidation/Renewal of Permit (Condominium) 50% of

assessed current processing fees

B. Other Certifications:

 Certification of New Rights/Sales 	P 180.00
2. Certificate of Registration (form)	180.00
3. License to Sell	180.00
4. Certificate of Creditable Withholding tax	180.00
(maximum of 5 lots per certificate)	

5. Others, to include:

 a. Availability to records/public request 	240.00		
b. Certificate of no records on file	240.00		
c. Certification of with or without CR/LS 2			
d. Certified Xerox copy of documents (report size)			
* Documents of five (5) pages or less	36.00		
* Every additional page	3.60		
e. Photocopy of documents	2.40		
f. Certified True Copy – Map (Land Use Plan)	120.00		
(50% discounts for students)			

Section 3D.02. Time of Payment. The fees in this Article shall be paid by the applicant or his representative to the Municipal Treasurer when zoning/locational clearance is granted.

Section 3D.03. Administrative Provision. The Municipal Mayor shall administer the provision of this Article and other existing ordinances, executive orders, laws relating to and governing zoning/locational clearance.

Article E. Permit Fee for Inspection and Verification of Subdivision

Section 3E.01. Imposition of Fee. There shall be collected the following Mayor's Permit Fee for the verification and inspection of subdivision in this municipality:

a) Permit Fee for Verification:

1) For subdivision (Inspection Fee) P 300.00 per Lot

In addition, subdivision owner shall pay a fee of Three Hundred Pesos (P300.00) for every request and conduct of verification and inspection per hectare or fraction thereof until the construction of the roads, bridges, drainage system, installation of electric post, and water system, if any are complete.

b) Final Permit for Inspection:

1) For the first twenty (20) linear meters	P 100.00
2) For every meter in excess of linear meters	10.00
3) Streets:	
a. For the first 20 square meters	100.00
b. For every sq. m. in excess of 20 sq. m.	10.00
4) Reinforced concrete culvert for every meter	100.00
5) Bridge	500.00

If upon verification and inspection, it is found out that the subdivision is of a bigger area than what was reported as its areas, the applicant shall pay the fees corresponding to the area difference and the official receipt therefor shall be presented to the Mayor before final action is taken on the application.

Section 3E.02. Time of Payment. The fees imposed in this article shall be paid by the subdivision owner or his representative to the Municipal Treasurer before verification or inspection is conducted.

Section 3E.03. Administrative Provisions. The Municipal Mayor shall administer the provision of this article and other existing ordinance, executive orders, laws, regulating to, and governing subdivision and housing projects.

E. OFFICE OF THE MUNICIPAL TREASURER

SERVICE NAME: 1. ISSUANCE OF REAL PROPERTY TAX RECEIPT

Real Property Tax (RPT)- It is yearly AD VALOREM TAX on Real Property such as land, machinery and other improvement not specifically exempted under the law (Sec. 23 of Local Government Code). Taxes are due every year based on the assessment level and fair market value of the real property. Payments can be made in annual, semi-annual, or quarterly basis. Advance payment will be done on or before the last working day of the year in which a 20% discount maybe acquire.

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL TREASURER					
CLASSIFICATION:	Simple					
TYPE OF TRANSACTION:	G2C – Government to Citizen					
WHO MAY AVAIL:	GENERAL PUBLIC					
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE				
1. Previous Years Tax receipt (Fo	rs Tax receipt (Form 60) or Lot Number/Tax Declaration 1. Client					
2. Lot Number/ Tax Declaration	2. Municipal Assessor's Office					

HOW	TO AVAIL:				
	CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBLE
				TIME	
1.	Request for computation of RPTAX	1.1 Scans and Locate Real Property tax File	NONE	2 Minutes	CRISTINE EVE OPIDA Administrative Aide III FRANCIS ALMIRA Revenue Officer IV
2.	Pay the amount indicated in the Bill and Get Official Receipt	2.1 receive Payment & Issue Official Receipt	(See Attached table of Penalty)	1 Minute	CRISTINE EVE OPIDA Administrative Aide III FRANCIS ALMIRA Revenue Officer IV
3.	Claim RPT/OR	3.1 Release RPT/OR	NONE	1 Minute	CRISTINE EVE OPIDA Administrative Aide III FRANCIS ALMIRA Revenue Officer IV
		TOTAL:		4 Minutes	

REAL PROPERTY TAX TABLE OF PENALTY

2% of the Assessed Value for the Year (<u>LESS</u> (-) Discount) <u>PLUS</u> (+)Penalties (depending on the date of Payment)

YEAR	YEAR	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
FROM	TO												
1901	1973	12%	12%	12%	12%	12%	12%	12%	12%	12%	12%	12%	12%
1974	1991	24%	24%	24%	24%	24%	24%	24%	24%	24%	24%	24%	24%
1992	CY-3	72%	72%	72%	72%	72%	72%	72%	72%	72%	72%	72%	72%
CY-2	CY-2	50%	52%	54%	56%	58%	60%	62%	64%	66%	68%	70%	72%
CY -1	CY -1	26%	28%	30%	32%	34%	36%	38%	40%	42%	44%	46%	48%
CY	1ST QTR	-10%	-10%	-10%	8%	10%	12%	14%	16%	18%	20%	22%	24%
CY	2ND QTR	-10%	-10%	-10%	-10%	-10%	-10%	8%	10%	12%	14%	16%	18%
CY	3RD QTR	-10%	-10%	-10%	-10%	-10%	-10%	-10%	-10%	-10%	8%	10%	12%
CY	4TH QTR	-10%	-10%	-10%	-10%	-10%	-10%	-10%	-10%	-10%	-10%	-10%	-10%

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SERVICE NAME: 2. ISSUANCE OF CERTIFICATION/TAX CLEARANCE

Issued to any individual for the purpose of the following: a) As one of the requirement for medical treatment, judicial proceedings, scholarship or a supporting document as required by any private or government entity., (b) As one of the requirements in lieu of lost official receipt from Business/Real Property Tax Payment.

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL TREASURER						
CLASSIFICATION:	Simple	Simple					
TYPE OF TRANSACTION:	G2C – Government to Citizen	32C – Government to Citizen					
WHO MAY AVAIL:	a. Any resident of the Municipality of A	a. Any resident of the Municipality of Alimodian					
	b. Any taxpayer whether resident or non-resident who owns business or real property located within the jurisdiction of this						
	municipality						
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE					
1. For Certification: NO BUSINESS/	NO PROPERTY	1. Municipal Treasurer's Office/ Municipal Assessor					
a. Letter of Request (Hospital-Medicaltreatment, Judical Proceedings, or from any							
privateor government institution requiring for certification)							
b. Barangay Clearance							
2. Current OR or RPT if available/O	R	2. Municipal Treasurers Office-BPLO					

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME 1. SUBMIT REQUIREMENTS 1.1 Interview/Verification of Records NONE 2 minutes CRISTINE EVE OPIDA Administrative Aide III FRANCIS ALMIRA Revenue Officer IV 2. PAY SUBSCRIBED FEES 2.1 Accept Payment and prepare tax clearance P 50.00 **CRISTINE EVE OPIDA** 1 minute certificate Administrative Aide III FRANCIS ALMIRA **Revenue Officer IV** 3. CLAIM TAX CLEARANCE 3.1 Release Tax Clearance Signed by Municipal NONE 1 minute CYRIL A. NIEVES CERTIFICATE Treasurer **Municipal Treasrurer** TOTAL P 50.00 4 Minutes



SERVICE NAME: 3. ISSUANCE OF COMMUNITY TAX CERTIFICATE

Issued to any individual to prove his/her residency and that he/she has paid the necessary dues arising from income derived from business, exercise of profession, and/or ownership of real properties in the area.

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL TREASURER				
CLASSIFICATION:	Simple				
TYPE OF TRANSACTION:	G2C – Government to Citizen				
WHO MAY AVAIL:	GENERAL PUBLIC				
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE			
1. FOR INDIVIDUAL: DATA INFORMATION SHEET/ID'S to ASSURE HIS/HER PERSONAL IDENTITY AND RESIDENCY		1. CLIENT			
2. FOR BUSINESS: PREVIOUS					

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION PROCESSING PERSON RESPONSIBLE FEES TO BE PAID TIME 1. APPLY FOR CEDULA/RESIDENCE 1.1 Asssess Payment Student P 5.00 2 Minutes **CRISTINE EVE OPIDA** CERTIFICATE Regular P 30.00 **Administrative Aide III** Senior Citizen P 15.00 Others P 5.00 FRANCIS ALMIRA (1 Peso for every 1,000 of **Revenue Officer IV** annual gross income) ADD: Penalty of 6% starting March plus 2% for succeeding Months NONE 2. AFFIX SIGNATURE/THUMB MARK | 2.1 Releases Cedula/Residence Certificate 1 Minute **CRISTINE EVE OPIDA AND RECEIVES CTC** Administrative Aide III FRANCIS ALMIRA **Revenue Officer IV** TOTAL 3 Minutes



SERVICE NAME: 4. ISSUANCE OF BUSINESS PERMIT

An Application of Business Permit shall be filed in Municipal Treasurer's Office- BPLO. Any false statement deliberately made by the applicants shall constitute sufficient ground for revoking or denying the permit issued by the Mayor and the applicant or license may be further prosecuted in accordance with the penalties provided in the Local Revenue Code.

A mayors Permit shall be refuse to any person (1) who previously violated any ordinance or regulations governing permits granted; (2) whose business establishments or undertaking does not conform with zoning regulations and safety; (3) who has unsettled tax obligation, debt or other liability to the government; and, (4) who is disqualified under any provision of law or ordinance to establish, or operate the business being applied for.

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL TREASURER			
CLASSIFICATION:	Simple			
TYPE OF TRANSACTION:	G2C – Government to Citizen,G2B-GOVERNMENT TO BUSINESSES, G2G-GOVERNMENT TO GOVERNMENT			
WHO MAY AVAIL:	BUSINESS OWNERS			
CHECKLIST (F REQUIREMENTS	WHERE TO SECURE		
	tion or Legal Personality (Department of Trade and	1. DTI/SEC/CDA		
	ssion/Cooperative Development Authority			
2. Business Permit and Licensing System (L	Inified Application Form)	2. BPLO		
3. Building/Occupancy Permit		3. MEO		
4. Barangay Clearance	4. CONCERNED BARANGAY/PUNONG BARANGAY			
5. Quarry Permit		5. PROVINCIAL ENVIRONMENT & NATURAL RESOURCE OFFICE		

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. SUBMIT NECESSARY DOCUMENTS	1.1 Check, Verify and Assess the Requirements Presented	REGULATORY FEES & CHARGES GARBAGE FEES-P 200.00 SANITARY INSPECTION -P 200.00 MED. CERTIFICATE -P 50.00 POLICE CLEARANCE- P 50.00 SANITARY PERMIT-P 50.00 OCCUPATIONAL FEE - P100.00/EMP.	5 Minutes	CECILIA PAOLO C. FELIPE Administrative Officer IV LOUIE ANDREW ALINSUD License Inspector I

		BUS.PLATE -P 250.00 STICKER - P15.00 **ZONING CLEARANCE- 100 (PAYMENT VARY DEPENDING ON AREA) **STORAGE FEE- 150 (PAYMENT VARY DEPENDING ON AMOUNT OF MATERIALS TO BE STORED) DELIVERY TRUCKS AND VANS- 605 AMUSEMENT TAX - 10% OF TOTAL ENTRANCE FEES TRISIKAD PERMIT - P 300.00		
2. PAY ALL TAXEZ AND FEES DUE AS INDICATED IN THE STATEMENT OF ACCOUNT	2.1 Recieve Payment and Issue Official Receipt	NONE	5 Minutes	FRANCIS A. ALMIRA Revenue Officer IV
				CRISTINE EVE A. OPIDA Administrative Aide III
3. CLAIM	3.1 Release of Business Permit	NONE	2 Minutes	CECILIA PAOLO C. FELIPE Administrative Officer IV
				LOUIE ANDREW ALINSUD License Inspector I
		TOTAL	12 Minutes	



SERVICE NAME: 5. ISSUANCE OF BUSINESS RETIREMENT/CLOSURE

Business Closure is the term used to refer to the actions necessary when it is no longer necessary or possible for a business or other organization to continue to operate. Once the organization has paid any outstanding debts and completed any pending operations, closure may simply mean that the organization ceases to exist.

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL TREASURER					
CLASSIFICATION:	Simple	imple				
TYPE OF TRANSACTION:	G2C – Government to Citizen					
WHO MAY AVAIL:	BUSINESS OWNERS					
CHECKLIST C	F REQUIREMENTS		WHERE TO SECURE			
1. REQUIREMENT FOR SINGLE/PA	ARTNERSHIP PROPRIETORSHIP	1.	Municipal Treasurer's Office- BPL			
 Affidavit of Business Closure with 	exact date of closure					
Closure/Retirement of Business A	pplication Form					
 Previous Mayor's Permit 						
 Latest Payment/Official Receipt 						
If Partnership, original partnership	p dissolution with exact date of closure signed					
by all partners		2.	Client			
2. REQUIREMENTS FOR CORPORAT						
Secretary's Certificate or Board Re	esolution					
Previous Mayor's Permit						
Latest Payment/ Official Receipt						
Barangay Certificate of Closure						
Vat Returns/ Gross Sales						
Audited Financial Statement from						
	n Closure or Transfer of business with exact					
date of Closure						

AGENCY ACTION			
AGENCI ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.1 CHECK AND VERIFY THE REQUIREMENTS PRESENTED & ISSUE ORDER OF PAYMENT FOR TAXES AND FEES DUE	NONE	5 Minutes	CECILIA PAOLO C. FELIPE Administrative Officer IV
			LOUIE ANDREW ALINSUD License Inspector I
2.1 RECEIVE PAYMENT AND ISSUE RECEIPT	TAX DUE + OTHER CLEARANCES AND CERTIFICATION – P50.00	1 Minute	CECILIA PAOLO C. FELIPE Administrative Officer IV
			LOUIE ANDREW ALINSUD License Inspector I
3.1 RELEASE OF BUSINESS CLOSURE/RETIREMENT	NONE	1 Minute	CECILIA PAOLO C. FELIPE Administrative Officer IV
			LOUIE ANDREW ALINSUD License Inspector I
TOTAL	TAX + OTHER CLEARANCES AND	7 Minutes	
	PRESENTED & ISSUE ORDER OF PAYMENT FOR TAXES AND FEES DUE 2.1 RECEIVE PAYMENT AND ISSUE RECEIPT 3.1 RELEASE OF BUSINESS CLOSURE/RETIREMENT	PRESENTED & ISSUE ORDER OF PAYMENT FOR TAXES AND FEES DUE 2.1 RECEIVE PAYMENT AND ISSUE RECEIPT TAX DUE + OTHER CLEARANCES AND CERTIFICATION - P50.00 3.1 RELEASE OF BUSINESS CLOSURE/RETIREMENT NONE TOTAL TAX + OTHER	1.1 CHECK AND VERIFY THE REQUIREMENTS PRESENTED & ISSUE ORDER OF PAYMENT FOR TAXES AND FEES DUE 2.1 RECEIVE PAYMENT AND ISSUE RECEIPT TAX DUE + OTHER CLEARANCES AND CERTIFICATION - P50.00 1 Minute TOTAL TAX + OTHER CLEARANCES AND TOTAL TAX + OTHER CLEARANCES AND TOTAL TAX + OTHER CLEARANCES AND

SERVICE NAME: 6. ISSUANCE OF OFFICIAL RECEIPT FOR BUSINESS TAX

Business Tax as imposed on the income of business entity doing business in the Municipality of Alimodian. Taxpayers may choose to pay on an annual, quarterly payments of business taxes.

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL TREASURER			
CLASSIFICATION:	Simple			
TYPE OF TRANSACTION:	G2C – Government to Citizen,G2G-GOVERNMENT TO GOVERNMENT			
WHO MAY AVAIL:	ALL BUSINESS OWNER AND/OR THOSE WH	ALL BUSINESS OWNER AND/OR THOSE WHO WISHES TO ENGAGE IN ANY TRADE OR COMMERCIAL ACTIVITY IN THE		
	MUNICIPALITY OF ALIMODIAN			
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE		
1. BPLS UNIFIED APPLICATION FORM/	ASSESSMENT FORM	1. MUNICIPAL TREASURER'S OFFICE-BPLO		
2. FIRE INSPECTION CERTIFICATE		2. BUREAU OF FIRE PROTECTION(MUNICIPAL)		

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME 1.PRESENT ORDER OF PAYMENT/ 1.1 ACCEPT PAYMENT AND ISSUE OFFICIAL NEW DEPENDS ON DECLARED **CECILIA PAOLO C. FELIPE COMPUTATION SHEET** RECEIPT 5 Minutes **CAPITAL INVESTMENT Administrative Officer IV** RENEWAL **LOUIE ANDREW ALINSUD GROSS TAX (20% OF TOTAL** License Inspector I **GROSS SALES**)

		PENALTIES 25% OF TOTAL GROSS SALES + 2% MONTHLY INTEREST (SEE TABLE BELOW)		
2.CLAIM OFFICIAL RECEIPT	2. RELEASE OFFICIAL RECEIPT	NONE	1 Minute	FRANCIS A. ALMIRA Revenue Officer IV CRISTINE EVE A. OPIDA Administrative Aide III
		TOTAL	6 Minutes	

					TABLE OF	INTEREST I	OR BUSINES	SS TAXES				
25% of Gross	After JAN 20											
Sales +	2%	2% 4% 6% 8% 10% 12% 14% 16% 18% 20% 22% 24%										

NEW

DEPENDS ON DECLARED CAPITAL INVESTMENT

RENEWAL GROSS TAX (20% OF TOTAL GROSS SALES)

PENALTIES 25% OF TOTAL GROSS SALES PLUS (+) 2% MONTHLY INTEREST

F. OFFICE OF THE MUNICIPAL BUDGET OFFICER



SERVICE NAME: 1. TECHNICAL ASSISTANCE TO BARANGAYS IN THE PREPARATION OF BARANGAY BUDGET

OFFICE/ DIVISION:	Municipal Budget Officer			
CLASSIFICATION:	Simple			
TYPE OF TRANSACTION:	G2G – Government to Government			
WHO MAY AVAIL:	Punong Barangays and other Barangay Office	Punong Barangays and other Barangay Officials		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. Previous Year's Annual Barangay Budget		1. Barangay Concerned		

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit accomplished forms for budget preparations	Receive and review budget forms 1.2. Check and encode barangay budget	None	30 minutes	Caridad Tagurigan (Administrative Aide III) Anabelle Algecera (Administrative Aide IV) Romelle Genona (Municipal Budget Officer)
2. Receive corrected budget	2. Return the corrected budget to client	None	5 minutes	Romelle Genona (Municipal Budget Officer)
		TOTAL:	35 minutes	



SERVICE NAME: 2. APPROVAL OF OBLIGATION REQUEST

Process vouchers for obligations covering Local Government Unit expenditures.

OFFICE/ DIVISION:	Municipal Budget Officer			
CLASSIFICATION:	Simple			
TYPE OF TRANSACTION:	G2G – Government to Government			
WHO MAY AVAIL:	Department Heads and Employees			
CHECKLIST (OF REQUIREMENTS WHERE TO SECURE			
1. Obligation Request		1.Office Concerned		
2. Purchase Request	2. Office Concerned			
3. Program of Works	3. Office of the Municipal Engineer			

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBLE
			TIME	
Submit vouchers for recording and checking	Receives and checks the voucher and its supporting documents. Records in the logbook	None	10 minutes	Caridad Tagurigan (Administrative Aide III) Anabelle Algecera (Administrative Aide IV)
Sign in the logbook for the releaseof signed Obligation Request (OBR)	2. Sign and release the vouchers	None	5 minutes	Romelle Genona (Municipal Budget Officer)
		TOTAL:	15 minutes	



SERVICE NAME: 3. TECHNICAL ASSISTANCE IN THE PREPARATION OF AIP AND OTHER BUDGET SERVICES

Assistance is provided for budgets within the prescribed time frame and in accordance with the AIP and LEP of the municipality

	Municipal Budget Officer		
OFFICE/ DIVISION:			
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2G – Government to Government		
WHO MAY AVAIL:	Municipal officials, employees and barangay Officials		
CHECKLIST OF REQUIREMENTS WHERE TO SECURE			
None		None	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Inquire regarding annual budget and barangay budget	Provide technical advice in the preparation of annual and supplemental budget Records in the logbook	None	10 minutes	Romelle Genona (Municipal Budget Officer) Caridad Tagurigan (Administrative Aide III)

G. OFFICE OF THE MUNICIPAL ASSESSOR

SERVICE NAME: 1. SIMPLE TRANSFER OF OWNERSHIP IN THE TAX DECLARATION

This Tax Declaration is being issued by this office for the following reasons: (a) for Mortgage/Loan/ Bank or Financial Institution requirement; (b) for Bureau of Internal Revenue (B.I.R.) /Home Development Mutual Fund (PAG-IBIG Fund) and/or other government agency requirement; (c) for foreign government embassy requirement; (d) for legal purposes; (e) for personal file copy

OFFICE/ DIVISION:	Office of the Municipal Assessor		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	All		
CHECKLIST OF REQUIREMENTS WHERE TO S		WHERE TO SECURE	
1. Certified True Copy OCT/TCT (2 photocopies)		1. Registry of Deeds	
2. Deed of Conveyance (2 Photocopies)		2. Notary Public/Owner	
3. Updated RPT Receipt (2 photocopies)		3. Mun. Treasurer's Office/ Prov'l. Treasurer's Office	
4. Transfer Tax Receipt (2 photocopies)		4. Prov'l. Treasurer's Office	
5. Certificate Authorizing Registration (2 photocopies)		5. Bureau of Internal Revenue	
6. Sworn Statement of the True, Current and Fair Market Value of Real Properties		6. Mun. Assessor's Office/ Prov'l. Assessor's Office	
7. Official Receipt for late filing of Swo	orn Statement (if necessary)	7. Mun.Treasurer's Office	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit the documents and requirements	Receive/ Check/Examine the completeness of the requirements	None	5 minutes	Elve Joy A. Alimajen Jan Edmer B. Alitre (Assessement Clerk II)
2. Pay penalty for late filing of Sworn Statement (if necessary)	2. Issue order of payment	[(AV x 1%) /2] + PHP50(<i>Basic penalty</i>)	3 minutes	Elve Joy A. Alimajen Jan Edmer B. Alitre (Assessement Clerk II)
3. Wait for the releasing of Owner's Copy of Tax Declaration and Notice of Assessment	3.1 Preparation of Field Appraisal & Assessment Sheet (FAAS) 3.2 Encode/Annotate the data and electronically approved the encoded data 3.3 Printing of Tax Declaration and Notice of Assessment	None	20 minutes	Elve Joy A. Alimajen Jan Edmer B. Alitre (Assessement Clerk II)

4. Receive the Owner's Copy of Tax Declaration and Notice of Assessment	4. Review/ Sign/ Release the Original/ Owner's Copy of Tax Declaration and Notice of Assessment	None	2 minutes	Rey C. Deala (Municipal Assessor)
	TOTAL:		30 minutes	

SERVICE NAME: 2. ISSUANCE OF CERTIFIED TRUE COPY/MACHINE COPY OF TAX DECLARATION

This Tax Declaration is being issued by this office for the following reasons: (a) for Mortgage/Loan/ Bank or Financial Institution requirement; (b) for Bureau of Internal Revenue (B.I.R.) /Home Development Mutual Fund (PAG-IBIG Fund) and/or other government agency requirement; (c) for foreign government embassy requirement; (d) for legal purposes; (e) for personal file copy

OFFICE/ DIVISION:	Office of the Municipal Assessor	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL	All	
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE
Updated Real Property Tax Receipt/ Tax Clearance (1 photocopy)		Mun.Treasurer's Office
Official Receipt		Mun.Treasurer's Office

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID PROCESSING TIME PERSON RESPONSIBLE

			TIME	
Request for the issuance of Certified/ Machine Copy of Tax Declaration	1.1 Receive/ Evaluate the request 1.2 Identify and Check records	None	5 minutes	Elve Joy A. Alimajen Jan Edmer Alitre Assessement Clerk II
2. Pay the certification fee	2. Issue order of payment	PHP 100.00/Tax Declaration	5 minutes	Elve Joy A. Alimajen Jan Edmer Alitre Assessement Clerk II
Wait for the releasing of Certified True/ Machine Copy of Tax Declaration	3.1 Printing of Certified True/Machine Copy of Tax Declaration 3.2 Record issuance of Tax Declaration in the logbook	None	5 minutes	Elve Joy A. Alimajen Jan Edmer Alitre Assessement Clerk II
4. Receive the Certified True/ Machine Copy of Tax Declaration	4. Sign/ Release the Certified True/ Machine Copy of Tax Declaration	None	5 minutes	Rey C. Deala Municipal Assessor
	TOTAL:	PHP 100.00	20 minutes	

SERVICE NAME: 3. ISSUANCE OF ASSESSOR'S CERTIFICATION

This Certification is being issued by this office for the following reasons: (a) for Bureau of Internal Revenue (B.I.R.) /Department of Agrarian Reform (D.A.R.)/ National Irrigation Administration (N.I.A.) and/or other government agency requirement; (b) for foreign government embassy requirement; (c) for legal purposes

OFFICE/ DIVISION:	Office of the Municipal Assessor		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL	All		
CHECKLIST O	OF REQUIREMENTS WHERE TO SECURE		
Official Receipt		Mun.Treasurer's Office	

HOW TO AVAIL: CLIENT STEPS **AGENCY ACTION PROCESSING** PERSON RESPONSIBLE FEES TO BE PAID TIME 1. Request for the issuance of 1.1Receive/ Evaluate the request 5 minutes Elve Joy A. Alimajen **Assessor's Certification** 1.2 Identify and Check records Jan Edmer Alitre None Assessement Clerk II Elve Joy A. Alimajen 2. Pay the certification fee PHP 50.00/Certification Jan Edmer Alitre 2. Issue order of payment 5 minutes Assessement Clerk II 3.1 Printing Assessor's Certification 5 minutes 3.2 Record issuance of Assessor's 3. Wait for the releasing of Assessor's Elve Joy A. Alimajen Certification **Certification in the logbook** Jan Edmer Alitre None Assessement Clerk II 4. Receive the Assessor's 4. Sign/ Release the Assessor's 5 minutes Certification Certification None Rev C. Deala **Municipal Assessor** TOTAL: PHP 50.00 20 minutes

SERVICE NAME: 3. ISSUANCE OF ASSESSOR'S CERTIFICATION

This Certification is being issued by this office for the following reasons: (a) for Bureau of Internal Revenue (B.I.R.) /Department of Agrarian Reform (D.A.R.)/ National Irrigation Administration (N.I.A.) and/or other government agency requirement; (b) for foreign government embassy requirement; (c) for legal purposes

OFFICE/ DIVISION:	Office of the Municipal Assessor		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL	All		
CHECKLIST C	OF REQUIREMENTS WHERE TO SECURE		
Official Receipt		Mun.Treasurer's Office	

HOW TO AVAIL:

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Request for the issuance of Assessor's Certification	1.1Receive/ Evaluate the request 1.2 Identify and Check records	None	5 minutes	Elve Joy A. Alimajen Jan Edmer Alitre Assessement Clerk II
2. Pay the certification fee	2. Issue order of payment	PHP 50.00/Certification	5 minutes	Elve Joy A. Alimajen Jan Edmer Alitre Assessement Clerk II
3. Wait for the releasing of Assessor's Certification	3.1 Printing Assessor's Certification 3.2 Record issuance of Assessor's Certification in the logbook	None	5 minutes	Elve Joy A. Alimajen Jan Edmer Alitre Assessement Clerk II
4. Receive the Assessor's Certification	4. Sign/ Release the Assessor's Certification	None	5 minutes	Rey C. Deala Municipal Assessor
	TOTAL:	PHP 50.00	20 minutes	

H. OFFICE OF THE MUNICIPAL ENGINEER



SERVICE NAME: 1. SECURING INDIGENOUS ELECTRICAL PERMIT

Traditional Indigenous Family dwelling (Contructed of native or indigenous materials and not more than Fifteen Thousand Pesos Only

(P 15,000.00) of material cost an a maximum of Twenty (20) SQ.M total area).

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL ENGINEER		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	All		
CHECKLIST (ST OF REQUIREMENTS WHERE TO SECURE		
1. Land Title		1. Bureau of Lands	
2. Tax Declaration		2. LGU, Assessors Office	
3. Tax Receipt		3. LGU, Treasurer's Office	
4. Brgy. Certificate		4. Office of the Punong Barangay	
5. Picture of the House		5. Owner/Client	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Submit accomlished forms for Indigenous electrical requirements (required by ILECO-1) and wait for the assessment	1.1 Receives & Conduct preliminary evaluation and assess the permit fees & issue order of payment	P 215.00	15 minutes	Engr. Melben Alingalan Engr. Maryvic Moralidad
2.Submit documents to BFP upon payment				Local Head , Bureau of Fire
	AFTER INSPEC	TION OF THE BFP		
3. Submit fire safety inspection certificate	3.1 Receive and Prepare electrical permit number for approval		5 minutes	Engr. Melben Alingalan / Engr. Maryvic Moralidad/Engr. Leoreysaldie Salanatin
TOTAL:	TOTAL:	215.00	20 minutes	



SERVICE NAME: 2. ISSUANCE OF OCCUPANCY PERMIT

For all buildings ready to occupy with appproved building permit

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL ENGINEER		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	Individual with approved building permit		
CHECKLIST (CHECKLIST OF REQUIREMENTS WHERE TO SECURE		
1. Building (Duly signed by Licensed Civil Engineer)			
2. Electrical (Duly Signed by Licensed Electrical Engineer) Office of the Municipal Engineer			
3. Plumbing (Duly Signed by	3. Plumbing (Duly Signed by Licensed Master Plumber)		

HOW TO AVAIL:

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit approved building permit and completion forms	1.1 Receive the documents, assess fees		10 minutes	Engr. Melben Alingalan Engr. Maryvic Moralidad Engr. Liezl Tagabi
2. Pay Fees to Municipal Treasurer's Office	2.1 Prepare order of payment	Based on National Building Code of the Philippines Schedule and Fees	5 minutes	Engr. Melben Alingalan Engr. Maryvic Moralidad Engr. Liezl Tagabi
3. Submit completion forms to BFP for issuance of Fire Safety Inspection Certificate	3.1 Prepare endorsement for final inspection to BFP		5 minutes	Engr. Melben Alingalan Engr. Maryvic Moralidad Engr. Liezl Tagabi
	AFTER INSPI	ECTION OF BFP		
4. Submit Fire Safety Inspection Certificate	4.1 Receive and prepare Certificate of occupancy		5 minutes	Engr. Melben Alingalan Engr. Maryvic Moralidad Engr. Liezl Tagabi
5. Receive approved Certificate of Occupancy	5. 1 Release the approved Certificate of Occupancy		5 minutes	Engr. Leoreysaldie Salanatin
Fotal:	TOTAL:		20 minutes	



SERVICE NAME: 3. ISSUANCE OF BUILDING PERMIT

For all Permanent Structures/Renovation/Improvement/Demolition/Fencing

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL ENGINEER		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	Individual with the Intention to Build a Struc	ture	
CHECKLIST C	F REQUIREMENTS	WHERE TO SECURE	
1. Certified True Copy of Transfer	Certificate of Title (5 Photocopies)	Registry of Deeds	
2. Tax Declaration and Current Re	eal Property Tax Receipt (5 Photocopies)	Assessor's Office/Treasurer's Office	
	registered owner of the lot, a duly notarized or Deed of Absolute Sale or Contract of Sale	Notary Public	
	s (5 copies) signed and sealed by a duly er (provide a photocopy of PRC I.D.)	Municipal Engineer's Office (Forms)	
5. Minimum of five (5) sets plans a and sealed by a duly Licensed I	and specifications prepared, original signed Professional.	Licensed Professional	
a. Architect or Civil Engineer for A	Architectural & Structural plans		
b. Sanitary Engineer or Master Plu Plans	umber for Plumbing or Sanitary Installation		
c. Professional Electrical Enginee	r for Electrical Plans		
d. Professional Mechanical Engine	eer for Mechanical Plans		
e. Bill of Materials & Cost Estimate	es should notarized		
6. Structural Design Analysis and Computation for 2 storey and up		Civil Engineer	
7. Soil Testing for more than Two	(2) Storey suspended slab	Authorized Testing Centers	
8. Logbook	Civil Engineer		
9. Zoning Certificate & Locational	Clearance (5 Photocopies)	Municipal Planning and Development Council's Office (MPDC Office)	
10. Fire safety and control requires	ments of Fire Code of the Philippines	Bureau of Fire Protection's Office	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Apply and submit requirements with approved locational clearance & zoning certificate from MPDC	1.1 Receive the documents and evaluate; if complete, assess the fees		20 minutes	Engr. Melben Alingalan Engr. Maryvic Moralidad Engr. Liezl Tagabi
2. Pay neccessary fees	2.2 Prepare order of Payment	Based on National Building Code of the Philippines Schedule of Fees	5 minutes	Engr. Melben Alingalan Engr. Maryvic Moralidad Engr. Liezl Tagabi
3. Apply Fire Safety Evaluation Clearance	3.1 Endorse to BFP the complete documents		5 minutes	Engr. Melben Alingalan Engr. Maryvic Moralidad Engr. Liezl Tagabi
	AFTER EVALUA	TION OF THE BFP		
4. Submit Fire Safety Evaluation certificate issued by BFP	4.1 Receive & issue permit number for approval		15 minutes	Engr. Melben Alingalan Engr. Maryvic Moralidad Engr. Liezl Tagabi Engr. Leoreysaldie Salanatin
5. Receive the approved building permit	5.1 Sign and release the approved building permit		5 minutes	Engr. Leoreysaldie Salanatin
TOTAL:			50 minutes	

I. OFFICE OF THE MUNICIPAL CIVIL REGISTRAR



SERVICE NAME: 1. ISSUANCE OF CERTIFIED TRANSCRIPTION COPY OF BIRTH CERTIFICATE, DEATH CERTIFICATE AND MARRIAGE

CERTIFIACATE

The birth certificate is issued to prove/ show one's identity, the death certificate is a proof that someone has died, and the marriage certificate shows the civil ststus of a person.

OFFICE/ DIVISION:	Office of the Municipal Civil Registrar			
CLASSIFICATION:	Simple	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen	G2C – Government to Citizen		
WHO MAY AVAIL:	All			
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE		
1. Valid ID of document owner/ and or his duly authorized representative		1. Any government issued Identification Card, Bureau of Internal Revenue, Post Office, Department of Foreign Affairs, Philippines Statistics Authority, Social Security System, Pag-ibig and Commission on Election		
2. Bring original for verification and 1 photo copy		2.		
3. Official Receipt		3. Municipal Treasurer's Office		

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Request for issuance of Certified Transcription copy of Certificate of Birth, Certificate of Death and Certificate of Marrirage	Interview and retrieve documents and instruct client to pay at the Municipal Treasurer's Office	None	3 minutes	Vanesa Marie T. Alavanzas Administrative Aide IV (ClerkII) Ma. Nanette S, Salvilla Municipal Civil Registrar
2. Pay and Present Official Receipt and wait for the release of the document(s)	2. Types, print, and release requested documents	P100.00 per document	5 minutes	Vanesa Marie T. Alavanzas Administrative Aide IV (ClerkII) Ma. Nanette S, Salvilla Municipal Civil Registrar
	TOTAL:		8 minutes	

SERVICE NAME: 2. CORRECTION OF CLERICAL ERROR IN BIRTH CERTIFICATE AND MARRIAGE CERTIFICATE

This service is offered to whose birth certificate and marriage certificates has ana erroneous entries and need correction.

OFFICE/ DIVISION:	Office of the Municipal Civil Registrar			
CLASSIFICATION:	Highly Technical	Highly Technical		
TYPE OF TRANSACTION:	G2C – Government to Citizen	G2C – Government to Citizen		
WHO MAY AVAIL:	Individual with erroneous entry on birth/ n	Individual with erroneous entry on birth/ marriage certificate		
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE		
1. Birth/ Marriage Certificate subject fo	r correction- 8 copies	1. Philippines Statistics Authority		
2. Baptismal Certificate- 2 photo copies	S	2. Church		
3. Marriage Certificate- 2 photo copies		3. Philippines Statistics Authority		
4. Valid ID's- 2 photo copies		4. Any government issued ID card		
5. Form 137- 2 photo copies		5. School		
6. Latest Resident's Certificate- 1 photo	о сору	6. Municipal Treasurer's Office		
7. Official Receipt		7. Municipal Treasurer's Office		
Additional Requirements depending on the error				
8. Birth Certificate of mother/ father – 2 photo copies		8. Philippines Statistics Authority/ Local Civil Registrar's Office		
9. Birth Certificate of siblings – 2 photo copies		9. Philippines Statistics Authority/ Local Civil Registrar's Office		

CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME 1. Bring document for correction 1. Scrutinize documents and give client requirements for 5 minutes None correction 2. Checks the completeness of the documents and 2. Submit certificate of birth/certificate None 5 minutes instruct payment at the Municipal Treasurer's Office of marriage of marriage subject for

HOW TO AVAIL:

Ma. Nanette S, Salvilla Municipal Civil Registrar Ma. Nanette S, Salvilla Municipal Civil Registrar correction with required supporting documents 3. Pays and presents Official Receipt 3. Types Petitions and prepare record sheet and notice P1, 000.00 filing fee Ma. Nanette S, Salvilla 5 minutes of posting Municipal Civil Registrar **AFTER A 10 DAYS OF POSTING PERIOD** 4. Municipal Civil Registrar prepare Certificate of posting Ma. Nanette S, Salvilla None 2 minutes and Prepare Transmittal Letter to Philppines Statistics Municipal Civil Registrar Authority Manila for approval

AFTER A PETITION HAS BEEN AFFIRMED BY OCRG MANILA				
5. Wait for the approval of the annotated documents from Philippine Statistics Authority	5. Prepare Certificate of Finality and prepare annotated certificate of marriage forwarded to Philippine Statistics Authority Iloilo for marginal annotations	None	3 minutes	Ma. Nanette S, Salvilla Municipal Civil Registrar
	TOTAL:		20 minutes	Ma. Nanette S, Salvilla Municipal Civil Registrar



SERVICE NAME: 3. ISSUANCE OF MARRIAGE LICENSE

The mmarriage license is issued to applicants after complying all the requirements and after 10 days posting

OFFICE/ DIVISION:	Office of the Municipal Civil Registrar			
CLASSIFICATION:	Complex	Complex		
TYPE OF TRANSACTION:	G2C – Government to Citizen			
WHO MAY AVAIL:	Couple intends to Contract Marriage			
CHECKLIST	CHECKLIST OF REQUIREMENTS WHERE TO SECURE			
1. Certificates of Live Birth of both app	olicants bring 1 original & 1 photo copy	1.Philippines Statistics Authority		
2. PMC Certificate		2. Population Commision (Municipal)		
3. CENOMAR with Official Receipt		3. Philippines Statistics Authority		
4. Latest Resident's Certificate of both	applicants 1 copy	4. MunicipalTreasurer's Office		
5. Advise of parents for age 22-24		5. Local Civil Registrar Office		
6. Consent of parents preferably by the father for ages 18-21		6. Local Civil Registrar Office		
7. Latest 2x2 ID picture of each applicant		7.		
8. Official Receipt	· · · · · · · · · · · · · · · · · · ·			

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Apply for marriage license	Interview applicants and give forms to accomplish and advise to pay at Municipal Treasurers's Office	None	5 minutes	Ma. Nanette S, Salvilla Municipal Civil Registrar
2. Submit Accomplished form and present official receipt	Types application for marriage license and prepare notice for 10 day posting	P520. If solemnize by the Mayor/ P320.00 if solemnize other than the Mayor	3 minutes	Vanesa Marie T. Alavanzas Administrative Aide IV (Clerk II)
	AFTER A 10 DAYS	S POSTING PERIOD		
3. Get a copy of Marriage License	3. Issue of Marriage License	None	3 minutes	Ma. Nanette S. Salvilla Municipal Civil Registrar
	TOTAL:		11 minutes	



SERVICE NAME: 4. REGISTRATION OF CERTIFICATE OF LIVE BIRTHS AND CERTIFICATE OF DEATH

The purpose of birth is to establish one's identity, and registration of death certificate to prove that the person has died.

OFFICE/ DIVISION:	Office of the Municipal Civil Registrar		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	All		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
1. For Live Births Valid ID of parents- Present originsI plus 1 photo copy Marriage Contract – 1 photo copy Prenatal & Immunization Record of child		Any government issued ID Philippines Statistics Authority Rural Health Unit	

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME 1. Apply for registration 1. Interview applicants and give forms to accomplish Vanesa Marie T. Alavanzas 5 minutes None Administrative Aide IV (Clerk II) 2. Submit Accomplished form 2. Types birth/ death certificate Vanesa Marie T. Alavanzas None 5 minutes Administrative Aide IV (Clerk II) Ma. Nanette S. Salvilla Municipal Civil Registrar 3. Get a copy of birth and or death 3. Release birth and or death certificate Vanesa Marie T. Alavanzas None 2 minutes certificate Administrative Aide IV (Clerk II Ma. Nanette S. Salvilla Municipal Civil Registrar TOTAL: 10 minutes

SERVICE NAME: 5. ANNOTATED BIRTH CERTIFICATE COVERD BY RA 9255 AND LEGITIMATION BY SUBSEQUENT MARRIAGE OF

PARENTS

The annotated birth certificate covered by RA9255 caters all children born and registred without the benefit pf marriage and the legitimation by subsequent marriage catres to children born nad registered without the benefit of marriage but later the parents subsequently got married.

OFFICE/ DIVISION:	Office of the Municipal Civil Registrar			
CLASSIFICATION:	Simple	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen			
WHO MAY AVAIL:	Individuals covered by RA 9255			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
For Acknowledgement				
1. Certificate of Live Birth- 8 photo copies		1.Philippines Statistics Authority		
2. Valid ID of parents- (Present original plus 1 photo copy)		2.Any government issued ID		
3, Latest Resident Certificate of Parents- 1 photo copy		3.Municipal Treasurer's Office		
For Legitimation				
4.Birth Certificate – 8 photo copies		4.Philippines Statistics Authority		
5.Cenomar of both parents- (Original and 3 photo copies)		5. Philippines Statistics Authority		
6.Certificate of Marriage- 4 photo copies		6.Philippines Statistics Authority / Local Civil Registrar's Office		
7.Resident Certificate of both parents		7. Municipal Treasurer's Office		
8. Official Receipt		8. Municipal Treasurer's Office		

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING	PERSON RESPONSIBLE
			TIME	
Bring Certificate of Live Birth for acknowledgement and or legitimation	Types the affidavit of Acknowledgement, AUSF/ Legitimation and advise to pay at MunicipalTreasurer's	P500.00	5 minutes	Ma. Nanette S. Salvilla Municipal Civil Registrar
acknowledgement and or regitimation	Office			municipal Civil Registral
2. Pays and Present Official Receipt	2.Prepared annotated birth certificate and make transmittal to Philippines Statistics Authority Manila	None	5 minutes	Ma. Nanette S. Salvilla Municipal Civil Registrar
	TOTAL:		10 minutes	



SERVICE NAME: 6. CHANGE OF FIRST NAME, GENDER AND DATE OF BIRTH (DAY AND MONTH ONLY) This service cater all certificates with erroneous entry in the first name, gender, and day and month of the date of birth.

OFFICE/ DIVISION:	Office of the Municipal Civil Registrar				
CLASSIFICATION:	Highly Technical				
TYPE OF TRANSACTION:	G2C – Government to Citizen	G2C – Government to Citizen			
WHO MAY AVAIL:	Individuals with the erroneous entry on B	Individuals with the erroneous entry on Birth Certificate			
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE			
For Change of Name					
1. Certificate of Live Birth- 8 photo cop	ies	1.Philippines Statistics Authority			
2. Baptismal Certificate		2.Church			
3, Marriage Contract (For Female Marri	ed Applicant only)	3.Philippines Statistics Authority/ Local Civi; Registrar's Office			
4. Valid ID's		4.Any government issued ID			
5.Form 137		5.School			
6.Barangay Clearance		6.Office of the Punong Barangay			
7.Police Clearance		7.Municipal Police Station			
8.NBI Certificate		8.National Bureau of Investigation			
9. Certificate of Employment or Affidavit of Non- Employment		9.Employer of Public Attorney			
10.Affidavit of Publisher & Newspaper	clippings	10.News Publication			
11.Official Receipt		11. Municipal Treasurer's Office			
Additional Requirements if Gender & Date of Birth					
1.Laboratory Result		4.Laboratoy Clinic			
5.Medical Certificatin (For Gender Only)		5. Manuel R. Ledesma II, M.D			
Note: All Supporting documents must be in 2 copies and present original for verification					

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Bring Certificate of Live Birth for Change of Name, Gender and Date of Birth (Month and Date Only)	Scrutinize documents and give requirements	None	5 minutes	Ma. Nanette S. Salvilla Municipal Civil Registrar
2. Submits birth certificate and supporting documents	2.Check the documents & instruct paymet at Municipal Treasurer's Office	P3, 000.00	5 minutes	Ma. Nanette S. Salvilla Municipal Civil Registrar
3. Pay and present Official Receipt	3.Types petition and Prepare Record Sheet and Notice of Posting and Notice for Pubication	P1, 500.00	5 minutes	Ma. Nanette S. Salvilla Municipal Civil Registrar
	AFTER A 10 DAY C	F POSTING PERIOD		
4.	4. Prepare Certificate of Posting	None	2 minutes	Ma. Nanette S. Salvilla Municipal Civil Registrar
	AFTER 2 WE	EKS POSTING		
5.	5. Prepare Transmittal letter for mailing thru LBC at Philippines Statistics Authority Legal Office	None	5 minutes	Ma. Nanette S. Salvilla Municipal Civil Registrar
	AFTER 2 WEEKS OF PUBLIC	CATION IN THE NEWSPAP	ER	
6.Wait for the approval of annotated documents at PSA	6. Prepare Certificate of Finality and annotated Certificate of Live Birth and forward to Philippine Statistics Authority Iloilofor marginal annotation	None	5 minutes	Ma. Nanette S. Salvilla Municipal Civil Registar
	TOTAL:		27 minutes	



SERVICE NAME: 7. ANNOTATED / AMENDED BIRTH CERTIFICATE AS MANDATED BY COURT ORDER (LEGAL ADOPTION)

This service is for Certificate of Live Birth that has process through court order.

OFFICE/ DIVISION:	Office of the Municipal Civil Registrar		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	All		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
1. Court Order		1.Court	
2. Certificate of Finality		2.Court	
3, Certificate of Registration of Court Order		3.Office of the Civil Registrar where the court resides	
4. Certificate of Autenticity		4.City Civil Registrar	
5. Official Receipt 5. Municipal Treasurer's Office		5. Municipal Treasurer's Office	

HOW TO AVAIL: CLIENT STEPS **AGENCY ACTION** FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME 1. Bring Court Order 1. Read the content of the Court Order and Instruct Ma. Nanette S. Salvilla 5 minutes None payment at Municipal Treasurer's Office Municipal Civil Registrar 2.Prepare annotated / AMENDED Certificate of Live Birth 2. Pay and Present Official Receipt Ma. Nanette S. Salvilla P300.00 5 minutes and make transmittal to Phillippine Statistics Authority Municipal Civil Registrar Manila for action TOTAL: P300.00 10 minutes

J. OFFICE OF THE MUNICIPAL SOCIAL WELFARE AND DEVELOPMENT OFFICER



SERVICE NAME: 1. AVAILMENT OF FINANCIAL ASSISTANCE

Client seek assistance for medical, burial and financial assistance.

OFFICE/ DIVISION:	OFFICE OF TH	OFFICE OF THE MUNICIPAL SOCIAL WELFARE AND DEVELOPMENT	
CLASSIFICATION:	SIMPLE	SIMPLE	
TYPE OF TRANSACTION:	G2C- Governm	G2C- Government to Citizen	
WHO MAY AVAIL	Individual of 18	Individual of 18 year and above and indigent resident of the Municipality	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
For Medical Assistance Requirements 1 PHOTOCOPY OF THE FOLLOWING DOCUMENTS: 1. Medical certificate/ abstract 2. Hospital bill 3. Prescribed medicines/ laboratory requests 4. Certificate of Indigency 5. Any valid ID of claimant		 Hospital/ Attending Physician Hospital/Billing Section Attending Physician Barangay Hall/Punong Barangay Client 	
For Burial Assistance Requirements 1 PHOTOCOPY OF THE FOLLOWING DOCUMENTS: 1. Death Certificate 2. Funeral Contract 3. Certificate of Indigency 4. Any valid ID of claimant		 Local Civil Registrar Funeral Homes/Parlor Barangay Hall/Punong Barangay Client 	

HOW TO AVAIL:				
CLIENT STEP	AGENCY STEP	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Sign in the logbook in the office	1.Give the logbook to the client	None	3 mins.	Leilani D. Siaton Social Welfare Assistant

2. Present requirements	2.1 Check endorsement of referral 2.2 Check requirements for completeness 2.3 Interview and determine the eligibility of the client 2.4 Prepare Social Case Study Report and Certificate of eligibility	None	40 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
3. Receive Social Case Study Report and Certificate of Eligiblity	3. Release the Social Case Study Report and Certificate of Eligibility	None	5 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
	TOTAL:	None	48 minutes	



SERVICE NAME: 2. Issuance of Certificate of Indigency

Certificate of Indigency issued for Aid to Individual in Crisis Situation (hospitalization, educational assistance, scholarship, correction of names, etc.)

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL SOCIAL WELFARE AND DEVELOPMENT	
CLASSIFICATION:	SIMPLE	
TYPE OF TRANSACTION:	G2C- Government to Citizen	
WHO MAY AVAIL	Individual of 18 year and above and in dire need of assistance	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Certificate of Indigency (original)		1. Barangay Hall/Punong Barangay
2. Referral letter/request		2. Any government institution

HOW TO AVAIL: CLIENT STEP AGENCY STEP FEES TO BE PAID PROCESSING TIME PERSON RESPONSIBLE Leilani D. Siaton 1.Sign in the logbook in the office 1. Give the logbook to the client None 3 mins. Social Welfare Assistant 2. Present requirements 1.1 Check requirements for None Mary Jane Onalee A. Amaguin 10 minutes Municipal Social Welfare & Development Officer completeness 1.2 Prepare certificate of Gretchen A. Dao-ang Social Welfare Assistant indigency Leilani D. Siaton Social Welfare Assistant 3. Receive Certificate of Indigency 3. Release Certificate of Indigency None 3 mins. Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant TOTAL: None 16 minutes



SERVICE NAME: 3. Issuance of Senior Citizen's ID

Individual aged 60 years old apply for Senior Ctizen's ID to avail 20% benefits and privileges of Senior Citizens

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL SOCIAL WELFARE AND DEVELOPMENT				
CLASSIFICATION:	SIMPLE	SIMPLE			
TYPE OF TRANSACTION:	G2C- Government to Citizen	G2C- Government to Citizen			
WHO MAY AVAIL	Individual who reaches 60 years old				
CHECKLIST OF REQUIREMENTS	CHECKLIST OF REQUIREMENTS WHERE TO SECURE				
1. ID picture 1x1 (2pcs)	1. Individual Concerned				
2. Community tax certificate	2. Municipal Hall/ Barangay				
3. Birth Certificate or any ID with Da	te of Birth (1 phothocopy) 3. Local Civil Registrar				
4. Barangay Certification (original)		4. Barangay Hall/ Punong Barangay			

HOW TO AVAIL:				
CLIENT STEP	AGENCY STEP	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Sign in the logbook in the office	1.Give the logbook to the client	None	3 mins.	Leilani D. Siaton Social Welfare Assistant
2. Present requirements	2.1 Check requirements for completeness 2.2 Give application Form	None	5 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
3 Fill-up application form	3. Encode and prepare the Senior Citizen's ID card and issue Medicine/ Grocery Booklet	None	15 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
4. Receive Senior Citizen's ID and Medicine/Grocery Booklet	Release the Senior Citizen's ID and Medicine/Grocery Booklet	None	5 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
	TOTAL:	None	23 minutes	



SERVICE NAME: 4. Issuance of Person with Disability Identification Card
Differently abled individual apply for Person with Disability ID to avail 20% benefits and privileges of Person with Disability

OFFICE/ DIVISION:	OFFICE OF THE MUNICIPAL SOCIAL WELFARE AND DEVELOPMENT			
CLASSIFICATION:	SIMPLE	SIMPLE		
TYPE OF TRANSACTION:	G2C- Government to Citizen	G2C- Government to Citizen		
WHO MAY AVAIL	Individual below 60 years old andd	ifferntly abled.		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. ID picture 1x1 (2pcs)	1. ID picture 1x1 (2pcs) 1. Individual Concerned			
2. Birth Certificate or any valid ID	with Date of Birth (photocopy) 2. Local Civil Registrar			
3. Certificate of Disability (original	(original) 3. Rural Health Unit /Dr. Manuel Ledesma II			
4. Certificate of Residency (original	al)	4. Barangay Hall /Punong Barangay		

HOW TO AVAIL:				
CLIENT STEP	AGENCY STEP	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Sign in the logbook in the office	1.Give the logbook to the client	None	3 mins.	Leilani D. Siaton Social Welfare Assistant
2. Present requirements	2.1 Check requirements for completeness 2.2 Give application Form	None	5 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
3. Fill-up application form	3. Encode and prepare Person with Disability ID card and issue Medicine/ Grocery Booklet	None	15 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
4. Receive Person with Disability ID card and Medicine/Grocery Booklet	4. Release Person with Disability ID card and issue Medicine/ Grocery Booklet	None	5 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
	TOTAL:	None	23 minutes	



SERVICE NAME: 5. ISSUANCE OF SOLO PARENT IDENTIFICATION CARD

Individual qualified to apply for Solo Parent ID to avail benefits and privileges of Solo Parent.

OFFICE/ DIVISION:		OFFICE OF THE MUNICIPAL SOCIAL WELFARE AND DEVELOPMENT		
CLASSIFICATION:	SIMPLE			
TYPE OF TRANSACTION:	G2C- Governm	nent to Citizen		
WHO MAY AVAIL	Solo Parent wi	Solo Parent with the children below 18 years old		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. ID picture 1x1 (2pcs)	_	1. Individual concerned		
2. Death certificate if widow (1 photo	copy) 2. Local Civil Registrar			
3. Birth Certificate of children below 18 years old (1 photocopy) 3. Client/Local Civil Registrar		3. Client/Local Civil Registrar		
4. Barangay certification (1 original)		4. Barangay Hall/Punong Barangay		

HOW TO AVAIL:	A CARLAGE COMPANY			
CLIENT STEP	AGENCY STEP	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Sign in the logbook in the office	1.Give the logbook to the client	None	3 mins.	Leilani D. Siaton Social Welfare Assistant
2. Present requirements	2.1 Interview client if qualified 2.2Check requirements for completeness 2.3 Give application Form	None	15 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
3. Fill-up application form	3. Encode and prepare the Solo Parent ID Card	None	10 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
4. Receive Solo Parent ID Card	4. Release the Solo Parent ID Card	None	5 minutes	Mary Jane Onalee A. Amaguin Municipal Social Welfare & Development Officer Gretchen A. Dao-ang Social Welfare Assistant Leilani D. Siaton Social Welfare Assistant
		TOTAL:	28 minutes	

SERVICE NAME: 6. Assistance for Special Cases such as domestic problem, support and custody of minor children, rape etc.

Individual with domestic problems who are in need of assistance.					
OFFICE/ DIVISION:	OFFICE OF TH	E MUNICIPAL SOCIAL WELFARE AND DEVELOPMENT			
CLASSIFICATION:	COMPLEX	OMPLEX			
TYPE OF TRANSACTION:	G2C- Governm	62C- Government to Citizen			
WHO MAY AVAIL	Individual wh	ndividual who are victim of domestic violence			
CHECKLIST OF REQUIREMENTS WHERE TO SECURE					
1. Physical/Medical Certificate (1 1. Hospital /Physician					
photocopy) 2. Hospital /Psychologist					
2. Psychological Certificate(1 p	2. Psychological Certificate(1 photocopy)				

HOW TO AVAIL:				
CLIENT STEP	AGENCY STEP	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1.Sign in the logbook in the office	1.Give the logbook to the client	None	3 mins.	Leilani D. Siaton Social Welfare Assistant
2. Client reports as to victim of domestic violence and identification of problem.	2.1 Interview the victim, listen and give advice. 2.2 Inform Women and Children Protection Desk on duty 2.3 Refer for Physical/Medical/Psychological check-up with referral letter 2.4 Send out invitation letter to notify perpetrator regarding date of conference	None	1 hour	Mary Jane Onalee A. Amaguin Municipal Social Welfare and Development Officer Gretchen A. Dao-ang Social Welfare Assistant Women and Children Protection Desk on duty
3. Attend case conference	3.Conduct case conference proper/counseling/settlement If settled: Prepare agreement and counter signed by both parties and witness If not: Endorse client to Women and Children Protection Desk for filing the case	None	3 hours	Mary Jane Onalee A. Amaguin Municipal Social Welfare and Development Officer Gretchen A. Dao-ang Social Welfare Assistant Women and Children Protection Desk on duty
	TOTAL:	None	4 hours & 3 minutes	

K. OFFICE OF THE MUNICIPAL AGRICULTURIST



SERVICE NAME: 1. ASSISTANCE FOR AVAILMENT OF RICE AND CORN CROP INSURANCE

The Office of Municipal Agriculturist is task to assist the Philippine Crop Insurance Corporation (PCIC) in the application of Crop Insurance to the rice and corn farmers.

OFFICE/ DIVISION:	Office of the Municipal Agriculturi	ist	
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C- Government to Citizen		
WHO MAY AVAIL:	Rice and corn farmers who tilt rice or corn and enrolled at Registry System for Basic Sector for		
	Agriculture in the municipality		
CHECKLIST OF REQUIREMENTS WHERE TO SECURE			
1. Application Form of the PCIC		Office of the Municipal Agriculturist	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1 Client signed in office logbook	1. Give logbook to the client for record	NONE	2 minutes	Fe Caberio Municipal Agriculturist
2. Submit filled-up form	2.1 Receive and review the submitted form 2.2. Issue photocopy of the form to the client	NONE	3 minutes	Amelyn A. Andiano Agricultural Technologist
3. Receive the photocopy of the form	3.1 Release photocopy of the document	NONE	15 minutes	Benny Jhon Algarja Agricultural Technologist Janice Christie Tizuela Agricultural Technologist Jonathan C. Amboy Agricultural Technologist
	TOTAL:	NONE	20minutes	

SERVICE NAME: 2. ASSISTANCE IN THE ISSUANCE OF CLAIMS FOR RICE AND CORN INSURANCE

The Office of Municipal Agriculturist assists the farmer to claim the insurance of covered crops damages/losses.

OFFICE/ DIVISION:	Office of the Municipal Agriculturist			
CLASSIFICATION:	Simple	Simple		
TYPE OF TRANSACTION:	G2C- Government to Citizen	G2C- Government to Citizen		
WHO MAY AVAIL:	Farmer who applied crop insurance damages/losses.			
CHECKLIST OF REQUIREMENTS WHERE TO SECURE				
1. Damages Forms (2 original copy) Office of the Municipal Agriculturist				

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Sign the client Logbook	1. Give logbook to the client for recording	NONE	2 minutes	Amelyn Q. Andiano Agricultural Technologist
2. Submit the required documents	2.1.Receive, review and check he completeness of the documents submitted 2.2 Interview client about cause damages and other data need. 2. Prepare the complete forms and documents and instruct the client to wait for further feedback 2.3 Submit to Philippine Crop Insurance Corporation Office, Iloilo	NONE	10 minutes	Fe Caberio Municipal Agriculturist Amelyn Q. Andiano Agricultural Technologist Rolly A. Alli Agricultural Technologist Benny Jhon Algarja Agricultural Technologist Janice Christie Tizuela Agricultural Technologist Jonathan C. Amboy Agricultural Technologist
	TOTAL	NONE	12 minutes	

SERVICE NAME: 3. ASSISTANCE FOR AVAILMENT OF ACCIDENT & DISMEMBERMENT SECURITY SCHEME OF PHILIPPINE CROP INSURANCE CORPORATION

The Office of Municipal Agriculturist is task to assist the Philippine Crop Insurance Corporation (PCIC) in the application program.

OFFICE/ DIVISION:	Office of the Municipal Agriculturist	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C- Government to Citizen	
WHO MAY AVAIL:	Individual person 18 – 79 years old	
CHECKLIST OF REQUIREMENTS WHERE TO SECURE		
1. Application Form of the PCIC Office of the Municipal Agriculturist		

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION PROCESSING PERSON RESPONSIBLE **FEES TO BE PAID** TIME Fe M. Caberio 1 Signed in office logbook NONE 1. Give logbook to the client for record 2 minutes **Municipal Agriculturist** Amelyn A. Andiano **Agricultural Technologist Benny Jhon Algarja Agricultural Technologist** 2. Submit filled-up form and 2. 1. Receive and review the submitted form Premium fee 5 minutes premium amount P 50.00 2.2. Submit to lead agency Janice Christie Tizuela **Agricultural Technologist** Jonathan C. Amboy **Agricultural Technologist** TOTAL: NONE 7 minutes



SERVICE NAME: 4. ASSISTANCE IN THE ISSUANCE OF CLAIMS FOR ACCIDENT & DISMEMBERMENT SECURITY SCHEME OF PHILIPPINE CROP INSURANCE CORPORATION

The Office of Municipal Agriculturist assists the owner of the animal to claim the insurance of covered animal.

OFFICE/ DIVISION:	Office of the Municipal Agriculturist		
CLASSIFICATION:	Simple	Simple	
TYPE OF TRANSACTION:	G2C- Government to Citizen	G2C- Government to Citizen	
WHO MAY AVAIL:	Beneficiary/Claimant of insured person		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
1. Police blotter (2 original copy)		Local Police Station	
2. Medical Certificate (2 original copy)		Hospital	
3. Barangay Certification (2 original copy)		Barangay Hall	
4. Affidavit of two (2) disinterested persons (2 original copy)		Claimant	
5. Death Certificate (1 original copy)		Local Civil Registrar	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Sign the client Logbook	1. Give logbook to the client for recording	NONE	2 minutes	Amelyn Q. Andiano Agricultural Technologist
2. Submit the required documents	2.1.Receive, review and check he completeness of the documents submitted 2.2 Interview client about cause damages and other data need. 2. Prepare the complete forms and documents and instruct the beneficiary t to wait for further feedback 2.3 Submit to Philippine Crop Insurance Corporation Office, Iloilo	NONE	20 minutes	Fe M. Caberio Municipal Agriculturist Amelyn A. Andiano Agricultural Technologist Benny Jhon Algarja Agricultural Technologist Janice Christie Tizuela Agricultural Technologist Jonathan C. Amboy Agricultural Technologist
	TOTAL:	NONE	22minutes	



SERVICE NAME: 5. ASSISTANCE TO AVAILMENT OF FARM MECHANIZATION Shorten turn around time and lessen production losses, increase Production

OFFICE/ DIVISION:	Office of the Municipal Agriculturist	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C- Government to Citizen	
WHO MAY AVAIL:	Duly registered farmers in Registry System for Basic Sector for Agriculture and Member of Farmers	
	Association of the municipality	
CHECKLIST OF REQUIREMENTS WHERE TO SECURE		WHERE TO SECURE
1. NONE		NONE

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Signed the client logbook	1. Give logbook to client	NONE	2 minutes	Fe M. Caberio Municipal Agriculturist
2. Inquire projects aims to require	2.1 Give information and overview with regards to projects 2.2 Prepare necessary documents needed	NONE	10 minutes	Amelyn A. Andiano Agricultural Technologist
3. Submit complete documents	3. 1. Accept and checked submitted documents 3.2. Submit documents to concerned agencies	NONE	5 minutes	Agricultural roomiologist
	TOTAL	NONE	17 minutes	



SERVICE NAME: 6. CONDUCT LIVESTOCK AND POULTRY IMMUNIZATION

Immunization/vaccination is important part of livestock and poultry production. This helps livestock owner to increase their income by protecting their livestock and poultry Mortality from spreading virus from or to other animals or human.

OFFICE/ DIVISION:	Office of the Municipal Agriculturist	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C- Government to Citizen	
WHO MAY AVAIL:	Livestock and poultry owners of this Municipality	
CHECKLIST OF REQUIREMENTS WHERE TO SECURE		
1. NONE NONE		NONE

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Sign client Logbook	1. Give logbook to client	NONE	2 minutes	Rolly A. Alli Agricultural Technologist
2. Apply for Animal immunization	2.1 Interview the client about animal to be immunized 2.2 Set schedule for immunization	NONE	8minutes	Fe M. Caberio Municipal Agriculturist Rolly A. Alli Agricultural Technologist
3. Prepare the animal for immunization	3.1 Conduct immunization and recommended client for good management 3.2 Record the animal data in the logbook	NONE	20 minutes	Rolly A. Alli Agricultural Technologist
	TOTAL	NONE	30 minutes	



SERVICE NAME: 7. CONDUCT ANIMAL TREATMENT, DEWORM, VITAMINS SUPPLEMENTATION AND ASSIST OF FARM ANIMALS

The Office of Municipal Agriculturist conducts animal health management to help increase the income of the farmers. The Office also helps owners to improve good husbandry and practices to protect the animal from cruelty and mismanagement.

OFFICE/ DIVISION:	Office of the Municipal Agriculturist		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C- Government to Citizen		
WHO MAY AVAIL:	Livestock and poultry owners		
CHECKLIST OF REQUIREMENTS WHERE TO SECURE			
1. NONE		NONE	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Sign client Logbook	1. Give logbook to the client for record	NONE	2minutes	Rolly A. Alli Agricultural Technologist
2. Present concern regarding their farm animals	2.1Interview client about the condition, signs, symptom and management of animal 2.2 Give prescription /veterinary drugs recommend for proper medication to farm animal	NONE	10 minutes	Fe M. Caberio Municipal Agriculturist Rolly A. Alli Agricultural Technologist
3.Prepare and follow the recommendation for proper medication and management to animals	3.1 Conduct and visit for actual ocular diagnosis for proper medication and administer veterinary drug for client farm animal to farm area 3.2 Provide follow – up medication 3.3 for acute and complicated cases refer to veterinarian	NONE	2 hours	Rolly A. Alli Agricultural Technologist
	TOTAL	NONE	2 hours and 12 minutes	



SERVICE NAME: 8. ASSIST IN THEISSUANCE OF VETERINARY HEALTH CERTIFACATE FOR TRANSPORT OF ANIMALS

Veterinary health certificate is being issued to livestock and poultry owners in transporting their animals from this municipality to other place in the country. This certificate is the basis or proof of owner that the animals to be transported are good, healthy and vaccinated, required by Bureau of Animal Industry.

OFFICE/ DIVISION:	Office of the Municipal Agricultur	Office of the Municipal Agriculturist		
CLASSIFICATION:	Simple	Simple		
TYPE OF TRANSACTION:	G2C- Government to Citizen	G2C- Government to Citizen		
WHO MAY AVAIL:	Livestock and poultry owners plan	Livestock and poultry owners planning to transport their animals to other destination in the		
	Philippines	Philippines		
CHECKLIST (T OF REQUIREMENTS WHERE TO SECURE			
1. Empty bottle of vaccine used or its	bottle of vaccine used or its picture or photocopy indicating its brand			
name, Lot No., and Batch No.	name, Lot No., and Batch No.			
2. Form of Veterinary Health Certificate	e (1 Original and 1 photocopy)	Office of Municipal Agriculturist		
3. Farm animal to be shipped or travel	according the number of heads requested	Client or source of Stock		
4.Official Receipt (1 Original and 1Photocopy)		Municipal Treasurer's Office		
5.Shipping permit with Official Receipt (1 original)		Department of Agriculture Regional Field Office 6- Quarantine Section		
6.Handler permit with Official Receipt (for more than maximum heads limit)	Department of Agriculture Regional Field Office 6- Operation Section		

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME **Office of Municipal Agriculturist** 1. Sign client Logbook 1. Give logbook to the client for recording NONE 2 minutes Personnel Rolly A. Alli 2.1. Receive submitted documents **Agricultural Technologist** 2.2 Interview and verify the completeness of 2. Submit required documents NONE 5 minutes required documents Fe M. Caberio 2.3 Set Schedule for animal inspection **Municipal Agriculturist** P100.00/certificate Rolly A. Alli 3. Prepare farm animal for 3.1Conduct inspection to the farm animal + P25.00/head for 1 hour 3.2 Prepare order of payment inspection Agricultural Technologist inspection fee

4. Pay the required fees and present the Official Receipt	4.1 Receive Official Receipt and prepare the Veterinary Health Certificate for approval and signature	NONE	15 minutes	Rolly A. Alli Agricultural Technologist Fe M. Caberio Municipal Agriculturist
5. Receive Veterinary Health Certificate and forward the certification to the Provincial Veterinary Office for final approval	5.1 Release the Veterinary Health Certificate to the owner and instruct the client for next step.	NONE	5 minutes	Rolly A. Alli Agricultural Technologist Fe M. Caberio Municipal Agriculturist
TOTAL		P125.00 /head	1 hour and 27 minutes	



SERVICE NAME: 9. ASSITANCE FOR THE AVAILMENT OF LIVESTOCK INSURANCE

The Office of Municipal Agriculturist assists the owner of the animals for availing the livestock insurance program which offers free and covered payment in case of Mortality and accident.

OFFICE/ DIVISION:	Office of the Municipal Agriculturist		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C- Government to Citizen	G2C- Government to Citizen	
WHO MAY AVAIL:	Livestock farmers who raised farm animal	Livestock farmers who raised farm animals (Swine, goat, cattle and carabao) and enrolled at Registry System for Basic	
	Sector for Agriculture in this municipality		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
1. Application Form for Livestock Mortality Insurance(1 original)		Office of the Municipal Agriculturist	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Sign the client Logbook	1.1 Give logbook to the client for recording	NONE	2 minutes	Rolly A. Alli Agricultural Technologist Fe M. Caberio Municipal Agriculturist
2. Submit required document	2.1 Receive, review and verify completeness of the submitted document 2.2 Validate if the client is listed in the RSBSA 2.3. Prepare the insurance form	NONE	10 minutes	Rolly A. Alli Agricultural Technologist Fe M. Caberio Municipal Agriculturist
3. Receive photocopy of the form	3.1 Release the photocopy of form		2 minutes	Rolly A. Alli Agricultural Technologis Fe M. Caberio Municipal Agriculturist
	TOTAL	NONE	14 minutes	



SERVICE NAME: 10. ASSISTANCE IN THE ISSUANCE OF CLAIMS FOR LIVESTOCK INSURANCE

The Office of Municipal Agriculturist assists the owner of the animal to claim the insurance of covered animal.

OFFICE/ DIVISION:	Office of the Municipal Agriculturist				
CLASSIFICATION:	Simple	Simple			
TYPE OF TRANSACTION:	G2C- Government to Citizen				
WHO MAY AVAIL:	Livestock owner covered by the insurance	е			
CHECKLIS	T OF REQUIREMENTS	WHERE TO SECURE			
1.Loss Report (Claim for Indemnity) (2	original copy)	Office of the Municipal Agriculturist			
2. Veterinary Disease Report (2 origina	al copy)	Office of the Municipal Agriculturist			
3. Original Copy of Certificate of Owner	rship/Transfer of Large cattle (2 original copy)	Office of the Municipal Agriculturist			
4. Affidavit of two (2) disinterested pers	sons (2 original copy)	Office of the Municipal Agriculturist			
5. Livestock Death Certificate (2 origin	al copy)	Office of the Municipal Agriculturist			
6. Results of the Veterinary Dissection	Necropsy Report (2 original copy)	Office of the Municipal Agriculturist			
7. Proof of Proceeds (if any) (2 origina	I сору)	Office of the Municipal Agriculturist			
8. Barangay Certification (2 original copy) Barangay Hall					
9. Carcass certification (2 original copy) Office of the Municipal Agriculturist					
10. Picture of the dead animal in two angles (2 copies) Owner					

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Sign the client Logbook	1. Give logbook to the client for recording	NONE	3 minutes	Rolly A. Alli Agricultural Technologist
2. Submit the required documents	2.1.Receive, review and check he completeness of the documents submitted 2.2 Interview client about livestock mortality, prepare the complete forms and documents and instruct the client to wait for further feedback 2.3 Submit to Philippine Crop Insurance Corporation Office, Iloilo	NONE	25 minutes	Rolly A. Alli Agricultural Technologist
	TOTAL		28 minutes	

SERVICE NAME: 11. CONDUCT MEAT INSPECTION AT SLAUGHTERHOUSE

Meat Inspection is to check and inspect the livestock from any diseases. The livestock slaughter in the Slaughterhouse was fit and safe for human consumption.

OFFICE/ DIVISION:	Office of the Municipal Agriculturist				
CLASSIFICATION:	Simple				
TYPE OF TRANSACTION:	G2C- Government to Citizen				
WHO MAY AVAIL:	All				
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE			
1. Official Receipt (1 original)		1.Economic Enterprise			
Certificate of Ownership/Transfer of ownership certificate/Barangay Certification (for cattle and Carabao)		2.Economic Enterprise/Ofice of the Punong Barangay			

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Bring animal to Slaughterhouse	1.1Record in logbook the livestockfor scheduledslaughtering 1.2 Inspect the live animal(s) fit for human consumption 1.3 Issue Order of Payment	NONE	15 minutes	Rolly A. Alli Agricultural Technologist
2. Pay the required fees at Economic Enterprise Officeand present Official Receipt	2laughter, inspection, and recording of meat fit for human consumptions, meat branding, and weighing.	Permit fee: P 50.00/client Slaughter fee: P 50.00/Cattle/carabao P 30.00/Swine Corral Fee: P 30.00/night for cattle/carabao P 15.00/night for goat	2hours	Rolly A. Alli Agricultural Technologist Deputized Fee Collector
3. Receive the meat/carcass	3. Release meat/carcass to the client	NONE	5 minutes	Rolly A. Alli Agricultural Technologist
	TOTAL	Relative	2 Hours and 20 Minutes	

L. OFFICE OF THE MUNICIPAL HEALTH OFFICER



SERVICE NAME: 1. GENERAL CONSULTATION

OFFICE/ DIVISION:	Municipal Health Office			
CLASSIFICATION:	Simple			
TYPE OF TRANSACTION:	G2C – Government to Citizen			
WHO MAY AVAIL:	All			
CHECKLIST	CHECKLIST OF REQUIREMENTS WHERE TO SECURE			
1. Registration Book		1. RHURegistration Area		
2. ITR (Individual Treatment Record)	2. RHURegistration Area			
3. Phie (Philippine Health Insurance Elec	ctronic)Consent Form 3. RHU Registration Area			
4. Risk Assessment Tool	4. RHU Registration Area			
5. Take Home Instruction		5. RHU Instruction Area		

HOW TO AVAIL:

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Register in the consultation logbook, Wait for Interview, Wait for number to be called for	1.1. 1Retrieves the Individual Treatment Record (ITR) and assign priority number	None	1 minute	NDP ON DUTY
consultation	1.2 Calls client according to number, conducts interview and get vital signs		2 minutes	VICTORINA AMBOY Rural Health Midwife
	1.3. Calls and assists client for consultation		10 minutes	CYNTHIA AMARILLO Rural Health Midwife
2. Submit self for consultation, prepare laboratory results and other diagnostic results (if available	Conducts assessment and gives prescription and diagnosis	None	10 minutes	DR. MANUELLEDESMA II Rural Health Physician
3. Gives ITR at the counter and listen to instruction	3. Gives medication instruction and health teachings	None	3 minutes	NDP ON DUTY JUBETH ANNE BORROMEO RHM
	TOTAL:	None	26 minutes	

SERVICE NAME: 2. ISSUANCE OF MEDICAL CERTIFICATE / TRAVEL PERMIT

Medical Certificate is issued by the RHU for travel, employment, scholarship program, financial assistance, PWD certification, school enrollment, maternity leave, sick leave, sports

OFFICE/ DIVISION:	Municipal Health Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	All		
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE	
1. Registration Book		1. RHURegistration Area	
2. ITR (Individual Treatment Record)	2. RHURegistration Area		
3. Documents for Travel	3. Client, Barangay of Origin		
4. Official Receipt	4. Treasurer's Ofc.		
5. Medical Certificate	5. RHU Instruction Area		
6. Travel Permit		6. RHU Instruction Area	

HOW TO AVAIL:					
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Register in the consultation logbook, Wait for Interview, Wait for number to be called for Physical Examination	1.1. Retrieves the Individual Treatment Record (ITR) and assign priority number	None	1 minute	Midwife in charge	
1.2 Prepare/submits Travel Documents for checking	1.2. Calls client according to number, conducts interview and get vital signs		2 minutes	NDP in charge	
	1.3. Calls and assists client for PE		10 minutes		
2. Submits self for examination	2. Conducts assessment and Physical Examination	None	10 minutes	DR. Manuel Ledesma II Rural Health Physician	
3. Gives ITR at the counter and listen to instruction	3. Gives medication instruction	None	3 minutes	Midwife in Charge NDP in charge	
4. Payment of Medical Certificate	4. Receives payment from the client and issue OR	P50.00	5 minutes	Municipal Treasurer's Office	
5. Present Official Receipt to In Charge	5. Check OR and Issue Medical Certificate / Travel Permit signed by MHO	None	2 minutes	Midwife in charge NDP in charge	
	TOTAL:	P50.00	33 minutes		



SERVICE NAME: 3. DENTAL SERVICES

Dental Services offered for those who needs dental extraction, flouridization and general dental check up

OFFICE/ DIVISION:	Municipal Health Office	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	All	
CHECKLIST C	WHERE TO SECURE	
1. Registration Book		1. RHURegistration Area
2. ITR (Individual Treatment Record)		2. RHURegistration Area
3.Prescription		3. Dental Room

HOW TO AVAIL: AGENCY ACTION CLIENT STEPS FEES TO BE PAID PROCESSING PERSON RESPONSIBLE TIME 1. Register in the consultation logbook, 1.1. Retrieves the Individual Treatment Record (ITR) and None 1 minute (Assigned Dental Aide Wait for Interview. assign priority number Wait for number to be called for 1.2. Calls client according to number, conducts interview consultation 2 minutes and get vital signs 1.3. Calls and assists client for consultation 10 minutes 2. Conducts assessment and gives prescription and 2. Submits self for examination 10 minutes DR. D9 SONZA None diagnosis 3. Gives medication instruction and health teachings 3. Gives ITR at the counter and listen to None **Dental Aide** 2 minutes instruction TOTAL: 25 minutes None



SERVICE NAME: 4. ENVIRONMENTAL SANITATION

Issuance of Sanitary Permit Sanitary Permits are issued to establish that the prescribed minimum health standards are practiced in

accordance to Sanitation Code of the Philippines

OFFICE/ DIVISION:	Municipal Health Office			
CLASSIFICATION:	Simple			
TYPE OF TRANSACTION:	G2C – Government to Citizen			
WHO MAY AVAIL:	All			
CHECKLIST (CHECKLIST OF REQUIREMENTS WHERE TO SECURE			
1. Registration Book 1. RHURegistration Area		1. RHURegistration Area		
2. ITR (Individual Treatment Record)		2. RHURegistration Area		
3.Laboratory Requst	3. RHU laboratory Room			
4. Laboratory Request	4. C/o Client			
5. Sanitary Permit	5. RHU Environmental Sanitation Room			
6. Health Card		6. Health Card		

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Applies for Sanitary Permit	 1.1. Sanitary Inspector Orients applicants Gather data Provide forms 	None	1 minute	Ma. Lane C. Alimeos Ma. Luisa A. Albuya Rural Sanitary Inspectors
	1.2 Conduct site inspection by Sanitary Inspector -With deficiency		1 hour and 5 minutes	
	1.3 Informs clients of Deficiency/Conducts Re-inspection of Site- Without deficiency		2 minutes	Ma. Lane C. Alimeos Ma. Luisa A. Albuya Rural Sanitary Inspectors
2. Receives Sanitary Permit	2. Issues Sanitary Permit	P 50.00	2 minutes	Municipal Treasurer's Office
3. Applies for Health Card	Sanitary Inspector Accepts application Request for Laboratory		2 minutes	Ma. Lane C. Alimeos Ma. Luisa A. Albuya Rural Sanitary Inspectors

	Sputum exam Stool exam WITHOUT DEFICIENCY		2 minutes	
4. Undergoes Laboratory Exam	Refer to Physician for Prescription/ Repeat Procedure sputum exam stool exam		20 minutes	DR. MANUEL R. LEDESMA II Municipal Health Officer
5. Receives Health Card	5. Issuance of Health Card duly signed by the Physician	P50.00	5 minutes	
	TOTAL:	P100.00	1 hour and 39 minutes	

SERVICE NAME: 5. ENVIRONMENTAL SANITATION/ISSUANCE OF TRANSFER OF CADAVER PERMIT

Issuance of Transfer of cadaver to hasten transmission of highly communicable diseases and health standards for proper disposal of dead bodies are met.

OFFICE/ DIVISION:	Municipal Health Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	Family of the deceased		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
1. Death Certificate of Deceased		1. Client	
2. Official Receipt	2. Municipal Treasurer's Office		
3. Transfer of Cadaver Permit	3. RHU Environmental Sanitation Room		

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME 1.Applies for Transfer of Cadaver 1.Sanitary Inspector 5 minutes Ma. Lane C. Alimeos None Permit, Submit Death Certificate to SI - Fills up transfer of cadaver permit form duly signed by Ma. Luisa A. Albuya the MHO Sanitary Inspector Dr. Manuel Ledesma II **Municipal Health Officer** Ma. Lane C. Alimeos 2.Payment of Receipt for Transfer of 2. Issues Transfer of Cadaver Permit P200.00 2 minutes Ma. Luisa A. Albuya Cadaver Sanitary Inspector TOTAL: P200.00 7 minutes

SERVICE NAME: 6. EXHUMATION PERMIT

Exhumation permit is issued for burial grounds who have already met the health standards for exhumation and to be replaced by another cadaver preferably relatives of the deceased

OFFICE/ DIVISION:	Municipal Health Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	Family of the deceased		
CHECKLIST (T OF REQUIREMENTS WHERE TO SECURE		
1. Death Certificate of Deceased		1. Client	
2. Exhumition Receipt	2. Environmental Sanitation Room		
3. Official Receipt	3. Office of the Economoc Enterprise		
4. Exhumation Permit		4. Environmental Sanitation Room	

HOW TO AVAIL: CLIENT STEPS **AGENCY ACTION** FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME 1. Applies for Exhumation 1. Sanitary Inspector to None 5 minutes Ma. Lane C. Alimeos Permit, Submit Death Check Form for completion of Data and issue Ma. Luisa A. Albuya Certificate to SI, Fills up payment order to be paid at Municipal Economic **Sanitary Inspector Enterprise Office** ehumation form 2. Pays exhumation permit and 2. Issue exhumation Permit signed by MHO None 1 minute Dr. Manuel Ledesma II 2.2 present the offical receipt to MHO RHU TOTAL: 6 minutes None



SERVICE NAME: 7. DOTS/NTP SERVICES

Provide services to individuals with chronic cough for more than 2 weeks, chronic smokers and those with immuno compromised clients and closed contacts of active TB case

OFFICE/ DIVISION:	Municipal Health Office	Municipal Health Office		
CLASSIFICATION:	Complex	Complex		
TYPE OF TRANSACTION:	G2C – Government to Citizen	G2C – Government to Citizen		
WHO MAY AVAIL:	All TB suspects, smokers, immunoc	All TB suspects, smokers, immunocompromised individuals, close contacts with an active TB case		
CHECKL	IST OF REQUIREMENTS	WHERE TO SECURE		
1. ITR Individual Treatment record		1. Client		
2. Registration Book		2.RHU Registration Area		
3.Sputum Request Form		3. TB DOTS Room/ Laboratory Room		
4.X-ray result		4. Client		
5.Sputum Result		5. TB DOTS (Directly Observed Treatment Short Course)Room/ Laboratory Room		
6. Gene Expert Result		6.TB DOTS Room/ Laboratory Room		
7. Laboratory Results		7.Client		

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Register in the consultation logbook, Wait for Interview, Wait for number to be called for consultation	 1.1. Retrieves the Individual Treatment Record (ITR) and assign priority number 1.2.Calls client according to number, conducts interview and get vital signs 1.3.Calls and assists client for consultation 	None	10 minutes	Midwife in charge NDP in charge
2. Submits self for examination	2.1. Conducts assessment and gives prescription and diagnosis	None	10 minutes	Dr. Manuel Ledesma II
	2.2. Gives instruction to patient and request for sputum test	None	5 minutes	NDP in Charge Midwife in Charge

3. Presents request to RMT with the specimen	3.RHM instructs patient on how to expectorate or how to collect specimen; RMT receives specimen and advises patient that the results will be released after 2 days If negative result, patient will undergo	None	3 minutes	Rosemarie Ani
	 GenXpert every Monday and Wednesday at 7:30 am and results will be released after 1 week If positive, patient is required to undergo laboratory exam such as FBS & SGPT 		8 minutes	Rosemarie Ani
4. Returns to MHO	4. Check Sputum / Gene Expert result and gives order to start medications.	None	10 minutes	Dr. Manuel Ledesma
5. Gives Prescription to RMT and the treatment partner	5. RHM and Med Tech will start Treatment Medication to Patient	None	5 minutes	Rosemare Ani and Midwife in Charge
	TOTAL:	None	51 minutes	

M. OFFICE OF THE MUNICIPAL ECONOMIC ENTERPRISE



SERVICE NAME: 1. ISSUANCE OF BURIAL PERMIT

Burial permit is issued by the Local Government Unit for the disposition of dead human body

OFFICE/ DIVISION:	Municipal Economic Enterprise Office	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	Bereaved Family	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Death Certificate (1 photocopy)		1. Local Civil Registrar

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Present the Death Certificate of the deceased familu member	Interview and Compute order of payment	None	5 minutes	Ma. Fe Almendral Market Supervisor Salvacion Alido Administrative Aide IV
2. Pay the computed amount and secure Official Receipt	2. Receive payment and Prepare Official Receipt and release the Offocial Receipt to the client	Niche – 1, 750.00 Ground- 550.00	3 minutes	Ma. Fe Almendral Market Supervisor Salvacion Alido Administrative Aide IV
3. Present the OR to cemetery caretaker	3.Record at logbook and assist client in cemetery	None	5 minutes	Roque Aligor Cemetery Caretaker
	TOTAL:	550.00 or 1, 750.00	15 minutes	



SERVICE NAME: 2. PAYMENT OF CEMETERY RENTAL

Cemetery rental is collected by the Local Government Unit from the surviving heirs of the deceased yearly

OFFICE/ DIVISION:	Municipal Economic Enterprise Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	Bereaved Family		
CHECKLIST OF REQUIREMENTS WHERE TO SECURE		WHERE TO SECURE	
1. None		1. None	

HOW TO AVAIL: AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE **CLIENT STEPS** TIME 1. Check and validate the record, pull-out index card of Ma. Fe Almendral 1. Give the name and address of the 5 minutes None the deceased and issue order of payment Market Supervisor deceased Salvacion Alido Administrative Aide IV Niche - 200.00 2. Pay the computed amount 2. Receive payments and Prepare Official Receipt 5 minutes Ma. Fe Almendral **Ground- 100.00** Market Supervisor Salvacion Alido Administrative Aide IV 3. Receive issued Official Receipt 3.Release Official Receipt to the client None 5 minutes Ma. Fe Almendral Market Supervisor Salvacion Alido Administrative Aide IV TOTAL: 100.00 or 200.00 15 minutes



SERVICE NAME: 3. PAYMENT EXHUMATION PERMIT

Exhumation is the process of unearthing buried human remains to cater new burial.

OFFICE/ DIVISION:	Municipal Economic Enterprise Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	Bereaved Family		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
1. Receipt of Cemetery Rental		1. Concerned individual/ Municipal Economic Enterprise Office	

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Give the name and address of the deceased	Check and validate the record if the payment is updated and issue order of payment	None	5 minutes	Ma. Fe Almendral Market Supervisor Salvacion Alido Administrative Aide IV
2. Pay the computed amount	2. Receive payments and prepare Official Receipt	Niche – 200.00 Ground- 100.00	5 minutes	Ma. Fe Almendral Market Supervisor Salvacion Alido Administrative Aide IV
3. Receive issued Official Receipt	3.Release Official Receipt to the client	None	5 minutes	Ma. Fe Almendral Market Supervisor Salvacion Alido Administrative Aide IV
	PROCEED TO RHU FOR THE PR	OCESS OF EXHUMATION I	PERMIT	
	TOTAL:	100.00 or 200.00	15 minutes	



SERVICE NAME: 4. ISSUANCE OF CERTIFICATE OF OWNERSHIP FOR LARGE CATTLE

Certificate of ownership is issued to individuals to prove that he/she is the rightful owner of the large cattle.

OFFICE/ DIVISION:	Municipal Economic Enterprise Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	Individuals who owned large cattle(s)		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
1. Barangay certification certifying that he/she is the owner of the large cattle		1. Concerned Barangay	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit the required document for cattle branding	Receive the document, conduct interview to the client and prepare order of payment	None	5 minutes	Municipal Economic Enterprise Office Personnel
2. Pay the computed amount and secure Official Receipt	1. Receive payment nad issue Official Receipt 2.2. Inform the client for the schedule of branding	155.00/per cattle If sold, + P20.00 cash ticket	5 minutes	Municipal Economic Enterprise Office Personnel
3. Prepare the cattle for branding	3. Conduct Cattle branding and prepare certificate of ownership	None	10 minutes	Municipal Economic Enterprise Office Personnel
4. Receive the certificate of ownership	4. Release the certificate of ownership to the owner	None	5 minutes	Municipal Economic Enterprise Office Personnel
	TOTAL:	155.00	25 mins	



SERVICE NAME: 5. ISSUANCE OF CERTIFICATE OF TRANSFER OF LARGE CATTLE

Transfer of certificate of ownership is issued by the LGU to prove that he/she has acquired the large cattle from the original owner.

OFFICE/ DIVISION:	Municipal Economic Enterprise Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	Individuals who wanted to acquire a large cattle(s)		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
1. Orginal Certificate of Ownership		1. Original owner	

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME 1. Submit the original certificate of 1.1. Receive and validate the document 5 minutes Municipal Economic Enterprise Office None Personnel 1.2. Issue order of payment ownership 2. Pay the assessed fee 2.1. Receive payment and issue official receipt **Municipal Economic Enterprise Office** P110/cattle if transfer 5 minutes 2.2. Prepare the transfer certificate Personnel only If sold + P30.00 cash ticket Municipal Economic Enterprise Office 3. Receive the certificate of transfer 3. Release the certificate of transfer to the client None 5 minutes Personnel TOTAL: P110.00/P140.00 15 minutes



SERVICE NAME: 6. ISSUANCE OF MAYOR'S PERMIT FOR MARKET VENDORS

Mayors permit is issued to market vendors to prove that he/she can conduct business activities inside the public market.

OFFICE/ DIVISION:	Municipal Economic Enterprise Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2B –Government to Business		
WHO MAY AVAIL:	Market vendors occupying the a space inside the public market		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
1. 1x1 colored I.D. Picture (1 pc)		1. Concerned individual	
2. Recent Residence certificate (original)		2.Municipal Economic Enterprise Office/Municipal Treasurer's Office/ Barangay	
		Treasurer	

HOW TO AVAIL:	A GENERAL A GENERAL		PD 0 GEGGD: S	DEDGOM DEGDOMG
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the required documents	1.1. Receive and validate the documents submitted 1.2. Conduct interview to the applicant 1.3. Issue order of payment	None	5 minutes	
2. Pay the assessed fee	2.1. Receive the payment and issue official receipt 2.2. Issue Identification card as proof that they are permittee at the public market	Area (first 1.5 meters) = P200 (P100 for every additional meter) garbage fee = P100 sanitary inspection fee = P200 stool exam = P20	10 minutes	
	PROCEED TO THE RURAL H	EALTH UNIT FOR STOOL E	EXAM	
	2.3. Prepare and consolidate all required documents	None	5 minutes	
	2.4. Forward it to the Mayor for signature	None	1 day	
3. Receive the approved Mayor's Permit	3. Release the approved Mayor's Permit to the permittee	None	5 minutes	
	TOTAL:	P520.00	1 day and 25 minutes	

SERVICE NAME: 7. PAYMENT OF MARKET STALL RENTAL

Market stall holders are required to pay thier monthly rental every 10th day of the month to the Municipal Economic Enterprise Office.

OFFICE/ DIVISION:	Municipal Economic Enterprise Office	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2B –Government to Business	
WHO MAY AVAIL:	All market stall holders	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
None		None

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE **TIME** 1.1. Receive and pull-out the index card of the stall **Municipal Economic Enterprise Office** None 5 minutes 1. Present the number of stall that holder Personnel he/she occupies 1.2. Issue order of payment 2. Pay the stall rental 2. Receive payment and prepare official receipt Area x P5.00 x 30 days 5 minutes **Municipal Economic Enterprise Office** (e.g. A=20 sq.m.) Personnel 20X5X30 = P3,0003. Release the Official Receipt 5 minutes Municipal Economic Enterprise Office 3. Receive the official receipt None Personnel TOTAL: **Municipal Economic Enterprise Office** P3,000 15 minutes Personnel

N. OFFICE OF THE MUNICIPAL DISASTER RISK REDUCTION MANAGEMENT OFFICER

SERVICE NAME: 1. REQUEST FOR TRAININGS/DRILLS/LECTURES

Trainings/Drills/Lectures is conducted as part of local programs in capacitating vulnerable sectors as well as concerned agencies as mandated under

OFFICE/ DIVISION:	Disaster Risk Reduction and Management Office	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2G – Government to Government	
WHO MAY AVAIL:	All Government Agencies, LGUS, GOCCs and other government office	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Letter request (1 Original Copy)		Agency concerned

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit letter request addressed to the DRRMO Head of Office and have its hard copy received or send the request	1.1 Receive letter request 1.2 Check availability and Schedules of the	None	10 minutes	RICKY ALCUBILLA Radio Operator
letter thru DRRMO email- alimodianready@yahoo.com	resource person 1.3 Inform the client regarding the availability of		10 minutes	SHERWIN A, BERING DRRMO
	resource person and other matters		10 minutes	SHERWIN A, BERING DRRMO
	TOTAL:	None	30 minutes	



SERVICE NAME: 2. Technical Assistance for Organization and Functionality of Barangay DRRM Committee and Issuance of Certification for Utilization of Barangay/LGU DRRM Fund

The Office provides and facilitates technical and administrative concerns of BDRRMC and other agencies with regards to fund utilization and compliance provisions of RA10121

OFFICE/ DIVISION:	Disaster Risk Reduction and Management Office	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2G – Government to Government	
WHO MAY AVAIL:	All Barangay Disaster Risk Reduction and Management Committee (BDRRMC)	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Letter request (1 Original Copy)		Barangay concerned
2. DRRM Plans		
3. Barangay Resolution		
(Organization and Budget of BDRRMC)		

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit letter request and relevant documents	1.1 Receives letter request and relevant documents and review for completeness and compliance to RA 10121 1.2 Prepares certification and other advisories	None	10 mins	RICKY ALCUBILLA Radio Operator SHERWIN A, BERING DRRMO
2. Receives Certification	2 Release Certification and other advisories	None	10 mins	
	TOTAL		20 mins	

SERVICE NAME: 3. DISASTER RESPONSE SERVICES

Provision of emergency response services such as Search and Rescue, Police Assistance, Fire Suppression, Medical Transport, First Aid, and Other Emergency Response Service

OFFICE/ DIVISION:	Disaster Risk Reduction and Management	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C- Government to Citizens	
WHO MAY AVAIL:	All residents of Alimodian needing emergency	services within the area responsibility of Alimodian
CHECKLIST (ST OF REQUIREMENTS WHERE TO SECURE	
1. Letter request for Disaster		Concerned Citizen
Preparedness and Disaster Prevention/Mitigation services		
2 Emergency Call by way of landline, mobile and handheld radio communication to		
Emergency Dispatch Call		
Center for Disaster Response services		
Incident Information		
Persons Involved		
Nature/Status		
Safety Requirements		

HOW TO AVAIL: PERSON RESPONSIBLE **CLIENT STEPS** AGENCY ACTION FEES TO BE PAID PROCESSING **TIME** 1.1 emergency dispatcher will answer the call and ask 1. Call Emergency Dispatch Call Center at the following contact for the following: numbers: Incident Information Persons Involved • Using PLDT landline 323-Nature/Status 1 minute 85-60, radio operator will • Safety Requirements answer the call and relay it to Operation Center or other **RICKY ALCUBILLA** NONE 1.2 Forward to Operation Center or Other Agencies 7 minutes average necessary response Radio Operator response time depending concerned (RHU/BFP/PNP) agencies on the location Using mobile phone with sufficient load dial. 09230860881 (24/7).

O. OFFICE OF THE HUMAN RESOURCE MANAGEMENT OFFICER



SERVICE NAME: 1. ISSUANCE OF CERTIFICATE OF EMPLOYMENT

This Certification is being issued for Job Employment, Loan Applications, Travel Abroad, Processing of Terminal Benefits, GSIS, SSS and Pag-ibig claims.

OFFICE/ DIVISION:	Office of the Human Resource Officer	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	Government Officials and Employees who are still active in service, Retired and Dismissed Agency Worker	
CHECKLIST OF REQUIREMENTS WHERE TO SECURE		WHERE TO SECURE
1. Request Form		1.Office of the Human Resource Management Officer

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit the duly accomplished Request Form	1.1. Receive and verify client employment record 1.2 Prepare and sign Certificate of Employment 1.3 Forward Certification to the Office of the Mayor for signature	None	10 minutes	Hilda A. Nedula Human Resource Management Officer Geefre A. Alonsabe Municipal Mayor
2 Receive Certificate of Employment	2. Release Signed document			Hilda A. Nedula Human Resource Management Officer
		None	2 minutes	
	TOTAL		12 MINUTES	



SERVICE NAME: 2. ISSUANCE OF SERVICE RECORD

This Certification is being issued for Job Employment, Processing of Terminal Benefits, GSIS, SSS and Pag-ibig claims.

OFFICE/ DIVISION:	Office of the Human Resource Officer	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	Government Officials and Employees who are still active in service, Retired and Dismissed Agency Worker	
CHECKLIST (CHECKLIST OF REQUIREMENTS WHERE TO SECURE	
1. Request Form		1.Office of the Human Resource Management Officer

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit the duly accomplished Request Form	1.1. Receive and verify client record 1.2 Prepare and sign Service Record	None	5 minutes	Hilda A. Nedula Human Resource Management Officer
2 Receive Copy of Service Record	2. Release Signed document	None	2 minutes	Hilda A. Nedula Human Resource Management Officer
	TOTAL		7 MINUTES	

O. OFFICE OF THE MUNICIPAL ACCOUNTANT

SERVICE NAME: 1. PRE-AUDIT AND PROCESSING OF DISBURSEMENT VOUCHERS FOR PAYMENT

Disbursement Vouchers for Payment to Suppliers are forwarded to the Office of the Municipal Accountant for pre-audit and certification as to the completeness of its supporting documents, withholding taxes based on the RA 9184.

OFFICE/ DIVISION:	Office of the Municipal Accountant		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2G – Government to Government		
WHO MAY AVAIL:	BAC Secretary/ Requesting Office/ GSO		
CHECKLIST (F REQUIREMENTS	WHERE TO SECURE	
on Audit (COA) 5. Acceptance and Inspection Repor 6. BAC Resolution (1 copy) 7. Canvass (2 copies for each suppli 8. Bidding documents (if Bidding)	es) pies) with stamped received by the Commission	BAC Secretary/ Requesting Office/ GSO Budget Office BAC Secretary/ Requesting Office/ GSO BAC Secretary/ Requesting Office/ GSO GSO/Supply Officer BAC Secretary BAC Secretary/ Requesting Office/ GSO BAC Secretary/ Requesting Office/ GSO BAC Secretary/ Requesting Office/ GSO Requesting Office Requesting Office	

HOW TO AVAIL:

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Forward the disbursement vouchers to the Office of the Municipal Accountant	1.1 Receives the disbursement voucher with the necessary document. 1.2 Pre-audit of the disbursement voucher.	None	5 minutes	Rhoda L. Capacia Adiministrative Aid VI or Fatima A. Ambut Bookkeeper III
			20 minutes	Felimae C. Ambe Municipal Accountant
	1.3 Prepare Journal entry Voucher to record the transaction		1 minute	Fatima A. Ambut Bookkeeper III
	1.4 Final review and certifying of financial documents		5 minutes	Felimae C. Ambe Municipal Accountant
2. Forward complete documents for Check Issuance	2. Forward documents to Treasurer for check preparation	None	2 minutes	Andrea A. Capaspas Administrative Aid III Cyril A. Nieves
	TOTAL:	None	33 minutes	Municipal Treasurer

SERVICE NAME: 2. RECEIVING AND CHECKING OF BARANGAY FINANCIAL DOCUMENT

Financial Documents from the Barangays are forwarded to the Office of the Municipal Accountant for the Preparation of Financial Reports as mandated by the Commission on Audit

OFFICE/ DIVISION:	Office of the Municipal Accountant	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2G – Government to Government	
WHO MAY AVAIL:	51 Barangays of the Municipality of Alimodia	an,lloilo
CHECKLIST (F REQUIREMENTS	WHERE TO SECURE
CHECKLIST OF REQUIREMENTS 1.Transmittal Report 2. Report of Check Issued		51 Barangay Treasurers of Municipality of Alimodian,Iloilo

HOW TO AVAIL:	HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Transmittal Reports	Receiving the reports with supporting documents Review and checking the transmitted reports including the supporting documents Prepare Journal entry Voucher (JEV)	None	5 minutes 15 minutes 5 minutes	Rhoda L. Capacia Adiministrative Aid VI Felimae C. Ambe Municipal Accountant	
	1.4 Once Complete, Municipal Accountant Signs the DV and return to Liga Staff or Barangay Treasurer	None	1 minute		
	TOTAL:	None	21 minutes		

Q. OFFICE OF THE MUNICIPAL ENVIRONMENTAL AND NATURAL RESOURCES OFFICER



SERVICE NAME: 1. VERIFICATION OF QUARRY APPLICATION FOR ENDORSEMENT

Verification of quarry application of all capable applicant to provincial environment and natural resource office

OFFICE/ DIVISION:	OFFICE OF THE MAYOR		
CLASSIFICATION:	SIMPLE		
TYPE OF TRANSACTION:	G2B – Government to Business		
WHO MAY AVAIL:	All		
CHECKLIST (LIST OF REQUIREMENTS WHERE TO SECURE		
1.Quarry Application Letter	1. Quarry Applicant		
2. Barangay Resolution Endorsing Qua	rry Application	2. Barangay where the area is located	
3. Secure Zoning Certificate	3. MPDC		
4. Verification Report of MENRO	4. MENRO		
5. Endorsement Letter of PENR Office		5. Mayor's Office	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit all requirements to MENRO Office	Review and verify all submitted documents and conduct site validation 1.2. Submit verified documents to Mayor's Office for endorsement	None	2 days	Engr. RenoAlquisada <i>(MENRO)</i>
		TOTAL:	2 days	

SERVICE NAME: 2. MAYOR'S CERTIFICATION FOR TRANSPORT OF LUMBER AND CHARCOAL

Certification is issued to alegal lot owner for the purpose of utilizing/selling lumber or charcoal for livelihood and or extra income for living

OFFICE/ DIVISION:	OFFICE OF THE MAYOR		
CLASSIFICATION:	SIMPLE	SIMPLE	
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	All Legal Lot Owners		
CHECKLIST (T OF REQUIREMENTS WHERE TO SECURE		
1.Barangay Certification	1. Barangay where the lot is located		
2. Latest Copy of Tax Declaration	2. Assessor's Office		
3. Land Title (1 Photocopy)	3. Lot Owner		
4. Payment Certification		4. MTO	

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Submit all requirements to MENRO Office	Review all submitted documents of the client for approval and issue order of payment at the Municipal Treasurer's Office		20 minutes	Engr. RenoAlquisada (MENRO)
2. Pay and present Official Receipt	1. Issue signed Certificate	P50.00	5 minutes	Geefre A. Alonsabe (Municipal Mayor)
		Total:	25 minutes	

R. PUBLIC EMPLOYMENT SERVICE OFFICE



SERVICE NAME: 1. JOB FAIRS

Jobs Fairs shall be conducted periodically to bring together in one venue job seekers and employers for immediate job matching

OFFICE/ DIVISION:	Public Employment Service Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	Job seekers		
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
NONE			

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Proceed to PESO for the necessary information on Job Vacancies/Opportunities.	1.1 Provide information using Business Fairs, Local and Special Recruitment Activities 1.2 Provides Action (Referral, Contact Information and Checklist of related information)	None	3 minutes 5 minutes	Marysol Amarillo PESO Manager Marysol Amarillo PESO Manager
Receives Action				
	TOTAL:		8 minutes	



SERVICE NAME: 2. ASSISTANCE FOR DISPLACED OVERSEAS FILIPINO WORKERS

Assistance for Displaced Overseas Workers - this type of assistance will enable to help maltreated OFW's in different areas of the world, send them back to their town.

OFFICE/ DIVISION:	Public Employment Service Office	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	Folks of OFWs	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Passport Contract(Photocopy)		1. OFW

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Report PESO Office to report for the problematic OFWs situation.	Contact OWWA and Agency. Provide case intake sheet.	None	5 minutes	Marysol Amarillo PESO Manager
Fill up case intake sheet and pass requirements	2.Receives filled-up forms, requirements and forward to OWWA (OWWA takes action)		3 minutes	Marysol Amarillo PESO Manager
Receives Action				
	TOTAL:		8 minutes	



SERVICE NAME: 3. KABUHAYAN PROGRAM FOR DISPLACED OFWS

Enables to help OFWs to start new business with the help of OWWA

OFFICE/ DIVISION:	Public Employment Service Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	Displaced OFW		
CHECKLIST OF REQUIREMENTS			WHERE TO SECURE
1.Passport Contract		1. OFW	
2.Travel Documents			
3.Buisines Plan Salaysay			
4.Certification of DTI Seminar (Photocopies)			

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME 1. Report to PESO Office 1.1 Provide information about Kabuhayan Program and Marysol Amarillo **Contact OWWA** PESO Manager None 5 minutes 2. Fill-up Forms 2.1 Receives filled-up forms 3 minutes Attend DTI Seminar for Entrepreneurship **DTI Representative** Marysol Amarillo Submit Requirements 4.1Receives requirements and forward to OWWA PESO Manager 3 minutes (OWWA takes action) **TOTAL:** 11 minutes



SERVICE NAME: 4. DOLE'S GOVERNMENT INTERNSHIP PROGRAM

Government Internship Program aims to develop the values of work appreciation and ethics by exposing the young to actual work situations.

OFFICE/ DIVISION:	Public Employment Service Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	All		
CHECKLIST OF REQUIREMENTS WHERE TO SECURE		WHERE TO SECURE	
1.Resume		1. Applicant	
2.Birth Certificate		2. Concerned Agency	
3.Transcript of Records			
4.Brgy. Certificate (Photocopy)		4. Office of the Punong Barangay	

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME 1.Provides client/applicant with information on GIP PESO Staff 3 minutes 1.Proceed to PESO to be provided with None necessary information about GIP 1.2 Interviews the applicant and evaluate if he/she Marysol Amarillo 5 minutes qualifies to avail the program. **PESO Manager** 5 minutes Marysol Amarillo 1.3 Provides Action (Referral, Contact Information and PESO Manager **Checklist of Requirements)** Marysol Amarillo 1.4 Submits to the Office of Congressman the pre-**PESO Manager** qualified Applicants for perusal and/or appropriate action, Marysol Amarillo 1.5 Submits the Final List of Qualified Applicants with PESO Manager documentary requirements to DOLE Iloilo **TOTAL:** 13 minutes

SERVICE NAME: 5. SPECIAL PROGRAM FOR EMPLOYMENT OF STUDENTS

Special Program for Employment of Students shall endeavor to provide employment to deserving students coming from poor families during summer and/or Christmas vacations as provided for under Republic Act No. 7323 and its implementing rules, to enable them to pursue their education

OFFICE/ DIVISION:	Public Employment Service Office	
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	STUDENT, Out of School Youth	
CHECKLIST C	F REQUIREMENTS	WHERE TO SECURE
1.Documentary Requirements(Origin presented for validation 2. Photocopy of Birth Certificate or ar be 15-30 yrs old. 3. Photocopy of latest Income Tax Re issue by BIR that the Parents/Guardia Certificate of Indigence Or Original Coor CSWD where the applicant resides 4.Photocopy of Proff of average passiprevious semester or year immediate Original copy of Certificate by the sch preceding semester/year if grades are 5. For Out of School Youth (OSY), ori DSWD/CSWD or the authorized Baran requirements no. 1 and 2. 6. Original copy of Certification by the immediately preceding semester/year	al and others documents, when applicable, should be by document indicating date of birth or age(age must turn (ITR)of parents/legalguardian Or Certification ans are exempted from payments of tax Or original entificate of Low Income issue by the barangay/DSWD and ang grade such as(1) class card or (2) Form 138 of the y preceding the application; OR lool registrar as to passing grade immediately enot yet availble ginal copy of Certification as OSY issued by gay Official where the OSY resides, in addition to eschool registrar as to passing passing grade if grades are not yet available. ginal copy of Certification as OSY issued by	1. Applicant 2. Applicant 3. BIR/DSWD/BARANGAY
8. Form 1389. Certications by the School Registrar that the student has passed during the previous semester or school year.		

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
PRE-EMPLOYMENT PHASE Secure from Public Employment Service Office (PESO) Form 1- Registration Form	Provides clientswith appropriate forms.	NONE	1 minute	PESO Staff
ORIENTATION ON SPES Attend SPES Orientation for information on the detatils and guidelines of the program as scheduled	Orients applicants for information on the details and guidelines of the program		2 Hours	DOLE Employment Focal & Staff
Submit to PESO Filled up Forms Registration Form Documentary Requirements	 3.1 Receives and evaluates duty filled-up forms/documentary requirements 3.2 Informs the applicants to wait for the ADVISORY coming from the PESO Province 		5 minutes	MARYSOL AMARILLO PESO Manager
4. Signing of Employment Contract	4.1 Administers the Contract Signing 4.2 Conducts Office/work orientation and deploy SPES beneficiaries to their office/work assignment			
5. EMPLOYMENT PERIOD Work Assignment	5.1 Receives, evaluates and certifies DTR's for the processing of payroll		30 Minutes to 1 Hours	MARYSOL AMARILLO PESO Manager
	5.2 Prepares and provides Certificate of Employment		15 Minutes	Head of the Offices where student employee is assigned
	5.3 Submit to DOLE the SPES requirements together with the pertinent report for further evaluation and processing of 40% of the SPES payroll		15-30 Minutes	MARYSOL AMARILLO PESO Manager
6. POST EMPLOYMENT PHASE • Signing of of Termination Contract			5-10 Minutes	MARYSOL AMARILLO PESO Manager
 At the end of the work assignment, report to PESO for the Signing of Termination Report. POST EMPLOYMENT PHASE Payroll Processing Submission of DTRs and Accomplishment Report Daily Time Record (DTR) 				MARYSOL AMARILLO PESO Manager

Secure Certification of Employment Request for Certification of Employment Submission of Reports to DOLE SPES employee must present his/her enrolment form, official receipst and school ID to process the 40% counterpart from DOLE			MARYSOL AMARILLO PESO Manager
	TOTAL:	4 Hours	



SERVICE NAME: 6. TESDA TRAINING

TESDA Training will give clients information and skills on the programs they choose to avail of, particularly in the rural areas.

OFFICE/ DIVISION:	Public Employment Service Office		
CLASSIFICATION:	Simple		
TYPE OF TRANSACTION:	G2C – Government to Citizen		
WHO MAY AVAIL:	All		
CHECKLIST (F REQUIREMENTS	WHERE TO SECURE	
1. Birth Certificate		1. Applicant	
2. Transcript of Records/Form 138		2. School	
3. Barangay Clearance (Photo	сору)	3. Office of the Punong Barangay	

HOW TO AVAIL: CLIENT STEPS AGENCY ACTION FEES TO BE PAID **PROCESSING** PERSON RESPONSIBLE TIME Proceed to Municipal PESO to 1.1 Give client Learner's Profile Form to be filled NONE 5 minutes PESO STAFF know the exixting/available out training Courses offered Fill out LEARNER'S PROFILE 1.2 Informs clients of the schedule and venue Forms in duplicate Take note of the schedule and venue of training Get the list of the 1.3 Provides the clients the list of requirements for MARYSOL AMARILLO 4 minutes requirement submission as per the schedule time **PEOS Manager**

Secure and submit the necessary requirements of qualified participants for enrollment	2.1 Receives and validates the requirements submitted 2.2 Prepares endorsement to TESDA 2.3 Informs the client of the orientation schedule that signals the start of the training 2.4 Provides necessary information on Training related concerns	1 minute	MARYSOL AMARILLO PEOS Manager/PESO STAFF MARYSOL AMARILLO PEOS Manager
	TOTAL:	10 minutes	

S. MUNICIPAL COOPERATIVE DEVELOPMENT



SERVICE NAME: 1. ASSISTANCE IN REGISTRATION OF COOPERATIVES

Assistance given to clients who seeks information on how to register their cooperatives to Cooperative development authority (CDA)

OFFICE/ DIVISION:	Office of the Mayor/Municipal Cooperative D	evelopment Office
CLASSIFICATION:	Simple	
TYPE OF TRANSACTION:	G2C – Government to Citizen	
WHO MAY AVAIL:	All	
CHECKLIST (OF REQUIREMENTS	WHERE TO SECURE
	NONE	NONE

HOW TO AVAIL:				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Inquire as to the requirements for registration	1.1 Interview and discuss as to the requirements of proposed cooperatives as required by the agency (Cooperative Development Authority /CDA)	None	10 minutes	Sebilla A. Catunao
	1.2 Assist in the preparation of documents as required by the agency	None	30 minutes	Sebilla A. Catunao
2. Present the duly accomplished required documents	2. Receive the required documents and check for completeness. If it is complete advise clients to submit the duly accomplished documents to proper agency	None	20 minutes	Sebilla A. Catunao
		TOTAL:	1 Hour	



SERVICE NAME: 2. ASSISTANCE TO EXISTING COOPERATIVES IN SUBMISSION OF THE REQUIRED REPORTS TO THE CDA (Cooperative Development Authority)

Assistance given to existing cooperatives and submission of reports required by CDA

OFFICE/ DIVISION:	Office of the Mayor/Municipal Cooperative D	Office of the Mayor/Municipal Cooperative Development Office				
CLASSIFICATION:	Simple					
TYPE OF TRANSACTION:	G2C – Government to Business Entity					
WHO MAY AVAIL:	Existing Cooperatives	Existing Cooperatives				
CHECKL	ST OF REQUIREMENTS		WHERE TO SECU	IRE		
	NONE		NONE			
HOW TO AVAIL:						
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Inquire as to the forms of required reports	1. Give the forms of required reports	None	10 minutes	Sebilla A. Catunao Municpal Cooperative Development Officer		
2. Submit the duly accomplished forms of required reports	2. 1Assist in the preparation of documents as required by the agency	None	10 minutes	Sebilla A. Catunao Municpal Cooperative Development Officer		
	2.2. Assist in the electronic submission of required reports to the website of the agency and print the confirmation receipt	None	1 hour	Sebilla A. Catunao Municpal Cooperative Development Officer		
3. Receive and sign the printed confirmation receipt	3. Advise client to submit the duly accomplished form of required reports to CDA	None	10 minutes	Sebilla A. Catunao Municpal Cooperative Development Officer		

TOTAL:

1 Hour and 3 minutes

CLIENT – FRIENDLY POSTERS/SIGNS











PUBLIC ASSISTANCE/COMPLAINT DESK

THIS IS LOCATED AT THE ENTRANCE OF THE MUNICIPAL HALL BUILDING. TWO PERSONNEL ARE ASSIGNED TO MAN THIS DESK.











BULLETIN BOARDS



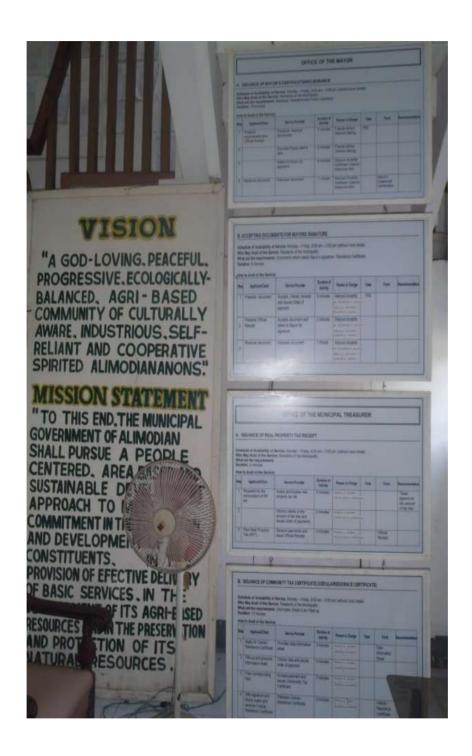






BILLBOARD OF FRONT LINER SERVICES





COMFORT ROOMS (CR)









THREE (3) BILLBOARDS IN PUBLICLY ACCESSIBLE AND CONSPICUOUS PLACES WHERE THE DOCUMENTS ARE BEING POSTED







Billboard No. 1 – located between the TESDA Learning and Resource Center Building and LIGA Building

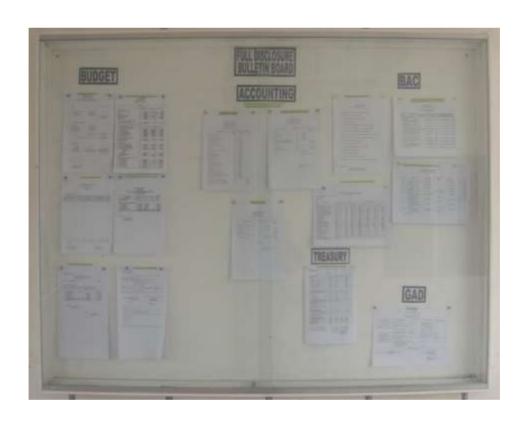






Billboard No. 2 – located at the entrance of the Alimodian Public Market





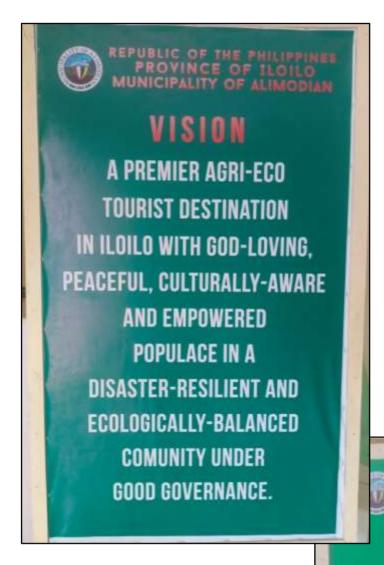


LACTATING AREA



VISION and MISSION





Province of Hoilo Municipality of Alimodian

MISSION

"TO THIS END, THE MUNICIPAL
GOVERNMENT OF ALIMODIAN SHALL
PURSUE A PEOPLE CENTERED, AREA
BASED AND SUSTAINABLE
DEVELOPMENT APPROACH TO MEET
ITS COMMITMENT IN THE
FORMATION AND DEVELOPMENT
OF ITS CONSTITUENTS IN THE
PROVISION OF EFFECTIVE
DELIVERY OF BASIC SERVICES,
IN THE DEVELOPMENT OF ITS
AGRI-BASED RESOURCES AND IN
THE PRESERVATION AND
PROTECTION OF ITS NATURAL
RESOURCES."



TRANPARENCY BOARD

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NAME OF ELECTED OFFICIALS	DESIGNATION	COMMITTEE CHAIRMANSHIP
Hon. GEEFRE A. ALONSABE	Municipal	
	Mayor	
Hon. IAN KENNETH A. ALFECHE	Municipal Vice	
	Mayor	
Hon. JOHN DARWIN A. ALMACEN	SB MEMBER	Chairman-Transportation and Traffic
		Management Committee; Committee
		on Peace and Order, Security and
		Public Safety
Hon. LARRIETTE A. ALTUBAR	SB MEMBER	Chairman-Committee on Economic
		Enterprise, Market, Slaughter House
		and Cemetery Committee on Rules
		and Privileges
Hon. NELSON P. TAGABI	SB MEMBER	Chairman- Environment al
		Protection; Committee on
		Tourism/Culture, History and Arts;
		Oversight Committee; Backstopping
		Committee
Hon. FELICITA A. AMBA	SB MEMBER	Chairman- Committee on Women,
		Family Affairs, Senior Citizens, Special
		People and Veterans; Committee on
		Health /Sanitation and Social Welfare
Hon. FLOR KENNETH A. ALOBIN	SB MEMBER	Chairman- Committee on
		Cooperatives, Civil Society
		Organization, Trade and Industry;
		Committee on Education, Science and
		Technology; Committee on
		Ordinances and Legal Matters
Hon. JOVEN C. ANDIANO	SB MEMBER	Chairman- Committee on Agriculture
Hon. CHARLES T. BUENAVIDES	SB MEMBER	Chairman- Committee on Good
		Governance, Human Rights, Public
		Ethics and Accountability; Committee
		on Planning, Zoning, Housing and Real
		Estate; Committee on Public Works,
		Infrastructure, and Public Utilities
Hon. JOSE P. AMARILLO JR.	SB MEMBER	Chairman-Committee on Human
		Resources/Labor and Employment;
		Committee on Ways and Means
Hon. SEBASTIAN A. SALCEDO	LIGA	Committee on Barangay Affairs;
	PRESIDENT	Committee on Games and
		Amusements
Hon. NAPHOLION C. FACUNLA	PPSK	Chairman- Committee on Youth and
	PRESIDENT	Sports



Office of the Municipal Administrator Office of the Mun. Planning & Dev't. Coordinator (MPDC) Office of the Municipal Engineer Office of the Municipal Engineer Engr. Leoreysaldie N. Salanatin Office of the Municipal Agriculturist Office of the Municipal Agriculturist Office of the Municipal Agriculturist Office of the Municipal Treasurer Mrs. Fe M. Caberio Office of the Municipal Treasurer Mr. Cyril A. Nieves Office of the Municipal Budget Officer Mrs. Cecilla Paolo Felipe Office of the Municipal Budget Officer Office of the Municipal Budget Officer Mrs. Romelle A. Genona Office of the Municipal Assessor Office of the Municipal Accountant Office of the Municipal Accountant Office of the Municipal Civil Registrar Office of the Municipal Council Mrs. Mary Jane Onalee A. Anaguin Mrs. Gleemy C. Anas O9399199625 Office of the Municipal Disaster Risk Reduction Management Council Mrs. Shervin S. Bering O9090012298 Office of the Tourism/Community Affairs/PESO Manager Mrs. Marysol A. Amarillo O9205674507 MENRO Engr. Reno A. Alquisada O9225674507 Mrs. Rosita G. Almendral O9232259924 Office of the Municipal Local Government Operations Office (MIGOO DILG) Mrs. April Kate K. Amada O9177700423 Office of the Municipal Local Government Operations Office (MIGOO DILG) Mrs. Apri	LGU Offices	Department Heads/ Officer- In- Charge	Contact Number
Coordinator (MPDC) Mrs. Nerissa A. Vasquez 09077697617 Office of the Municipal Engineer Engr. Leoreysaldie N. Salanatin Office of the Municipal Agriculturist Mrs. Fe M. Caberio 09176555358 Office of the Municipal Treasurer Mrs. Cyril A. Nieves 09266311200 Mrs. Francis A. Almira 09165251497 Mrs. Cecilia Paolo Felipe 09179463260 Office of the Municipal Budget Officer Mrs. Romelle A. Genona 09063364697 Office of the Municipal Ascountant Mrs. Felimae C. Ambe, CPA 0922705303 Office of the Municipal Accountant Mrs. Felimae C. Ambe, CPA 0922705303 Office of the Municipal Civil Registrar Mrs. Ma. Nanette S. Salvilla 09399084190 Office of the Municipal Health Officer Dr. Manuel R. Ledesma II 09177011491 Office of the Municipal Guil Registrar Mrs. Gleemy C. Anas 09267000662 Amaguin Mrs. Gleemy C. Anas 09399199625 Office of the Bunna Resource Management Officer (HRMO) Mrs. Hilda A. Nedula 09956589327 Office of the Municipal Disaster Risk Reduction Management Council Mrs. Sherwin S. Bering 09090012298 Mrs. Marysol A. Amarillo 09205674507 MENRO Mrs. Marysol A. Amarillo 09205674507 MENRO Engr. Reno A. Alquisada 09282547616 Office of the Municipal Economic Mrs. Ma. Fe A. Almendral 09232259924 Enterprise Local Economic Investment Office (LEIPO) Mrs. Sebilla A. Catunao 09177740767 Development BULIG Office Municipal Local Government Operations Office (MEGO) DILG) Mrs. Grace Lee 0930897989 Office of the Municipal Local Government Operations Officer (MLGOO DILG) Mrs. Rosita O. Alonzaga 09076043750 Alimodian Postal Office Mr. Marlon C. Tonogbanua 09307076321 Population Commissio Office Mrs. April Kate K. Amada 09177790423 Alimodian Postal Office Mrs. April Kate K. Amada 09177790423 Alimodian Postal Office Mrs. April Kate K. Amada 09177790423 Alimodian Folice Station PCPT. Sullen B. Domingo 0998673722 Alimodian Fire Station 90168506723	Office of the Municipal Administrator	Mrs. Lilian C. Tamayo	09778539401
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	Alimodian Fire Station	-	09168506723
Rural Health Dentist Dr. D9 Sonza 09307069323	Rural Health Dentist	Dr. D9 Sonza	09307069323



CONTACT NUMBERS OF OFFICES

LGU Offices	Telephone Number	Fax
		Number
Office of the Mayor	(033) 331-0288	(033) 331-0288
Office of the Municipal Administrator	(033) 331-0288	(033) 331-0288
Office of the Mun. Planning & Dev't. Coordinator (MPDC)	(033) 331-0450	
Office of the Municipal Engineer	(033) 331-0450	
Office of the Municipal Agriculturist	(033) 331-0450	
Office of the Sangguniang Bayan	(033) 331-0583	(033) 331-0583
Office of the Municipal Budget Officer	(033) 331-0450	
Office of the Municipal Assessor	(033) 331-0450	
Office of the Municipal Accountant	(033) 331-0581	
Office of the Municipal Civil Registrar	(033) 331-0581	
Office of the Municipal Health Officer	(033)331-0505/(033)331-0584	
Office of the Mun. Social Welfare & Dev't.	(033) 331-0581	
Officer (MSWDO)		
Office of the Economic Enterprise	(033) 331-0238	
Community Based-Rehabilitation Center	(033) 331-0580	
National Agencies		
Department of Interior and Local Gov't. (DILG)	(033) 331-0450	
Bureau of Internal Revenue (BIR)	(033) 331-0582	
Commission on Election (COMELEC)	(033) 331-0582	
Post Office	(033) 331-0582	
Alimodian Police Station	(033) 331-0582	
Alimodian Fire Station	(033) 936-7733	
Population Commission (POPCOM)	(033) 331-0584	
Alimodian TESDA Learning and Resource Center	(033) 331-0584	

Republic of the Philippines Province of Iloilo

MUNICIPALITY OF ALIMODIAN OFFICE OF THE MAYOR

2nd Floor, Alimodian Municipal Building, Plaza Libertad St., Alimodian, Iloilo Telefax: (033) 331-2147 / Email: <u>Igualimodian@gmail.com</u>

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti- Red Tape Act 2007, and for Other Purposes

I, GEEFRE A. ALONSABE, Filipino, of legal age, Municipal Mayor of the Local Government Unit of Alimodian, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2020, I hereby declare and certify the following facts:

- 1. The Local Government Unit of Alimodian has established its service standards known as the Citizen's Charter that enumerates the following:
 - Vision and Mission of the agency:
 - b. Government services offered:
 - Comprehensive and uniform checklist of requirements for each type of application or request;
 - Step- by- step procedure to obtain a particular service;
 - Hi Person responsible for each step;
 - iv Maximum time needed to conclude the process;
 - Document/s to be presented by the applicant or requesting party, if necessary;
 - Procedure for filing complaints.
- The Citizen's Charter is posted as an information billboard through interactive information electronic billboard, posters, tarpaulins standee and any other readable materials that could be easily understood by the public.
- 3 The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4 The Citizen's Charter is written either English, Filipino, and/or in the local dialect and published as an information material.
- The Citizen's Charter is uploaded on the agency's website through a tab or link (alimodian.ga) especially for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6. There is a established Client Satisfaction Measurement per service in the respective

This certification is being issued to attest to the accuracy of all foregoing based on available records and information that can verified.

IN THE WITNESS WHEREOF, I have hereunto set my hand this 22nd day of July 2020, in Alimodian, Iloilo, Philippines.

> GEEFRE A. ALØNSABE Municipal Mayor

Philippines, with the affiant to me his/her UMID: 006-0016-4527-7.

DOC. NO. PAGE NO. BOOK NO.

SERIES OF 2020

NOTARY PUBLIC/ ADMINISTERING OFFICER

OEL O. PALOMADO